



48-hour Downtime for Website Maintenance

Starting Saturday, January 21, 5 p.m., SAST.

All Young Living websites and the Virtual Office will be offline for 48 hours starting Saturday, January 21, 5 p.m., SAST. During that time, we'll be hard at work making important system updates to our websites' essential business software and security, so we can continue providing you with the best Young Living experience.

We're sorry for any inconvenience and hope the advance notice gives you an opportunity to make plans for when these websites are offline. Please keep in mind that:

- Shopping will be unavailable and Brand Partners won't have access to their Virtual Office.
- All Young Living call centers and warehouses will be affected by these changes and will also close while we're working on our websites.
- Third-party Brand Partner tools such as YL Insights and MY YL will remain online but may experience technical difficulties when accessing new data.

We thank you so much for your patience!