US / US Spanish

Addresses

• Thanksgiving Point Business Park

3125 Executive Parkway Lehi, UT 84043

Phone Numbers

• **Phone:**1-801-418-8900

• Fax:1-866-203-5666 (toll-free) / 1-801-418-8800 (local)

• <u>1-800-371-3515</u> (toll-free Canada & US)

Hours of Service

- Will Call
 - Lehi: Monday–Friday 9:00 a.m. to 5:30 p.m. US MT
 Spanish Fork: Monday–Friday 9:00 a.m. to 5:30 p.m. US MT
- Phone Support Monday–Saturday: 5:00 a.m. to 10:00 p.m. US MT
- Chat Support Monday—Saturday: 5:00 a.m. to 10:00 p.m. US MT Sunday: Chat Support Only 5:00 a.m. to 10:00 p.m.

Emails

- Customer Service <u>custserv@youngliving.com</u>
- Orders custserv@youngliving.com
- Spanish Customer Service apoyo@youngliving.com
- Product Questions and Support <u>productsupport@youngliving.com</u>
- Compensation Plan and Commission Questions compplan@youngliving.com
- Personal Website Technical Support <u>custserv@youngliving.com</u>

General Becoming a Member

- Must be 18 years old to become member.
 - If 16 years old contact <u>conduct@youngliving.com</u>
- Must purchase Start Living Kit.
- Must sign Member agreement within 30 days
- No SSN at time of enrollment
- Can enroll on ER on enrollment

Enrollment Process

- Calling in
- Online
- Mailed in Member Agreement
- Will Call walk in

Starter Kits Offered

- 5460 Basic Starter Kit
 - Stress Away 5ml
 - AromaGlide Roller Fitment
 - o 10 Sample Packets
 - 10 Sample Business Cards
 - o 10 Sample Bottles
 - o 2 Ningxia Red 2-oz samples
- 5461 Premium Starter Kit Oils (5ml each)
 - Lavender
 - Copaiba Vitality™
 - Peppermint Vitality™
 - o Lemon Vitality™
 - Frankincense
 - Thieves® Vitality
 - Purification®
 - o RC™
 - DiGize™ Vitality™
 - PanAway®
- 5463 Premium Starter Kit with Dewdrop
 - Basic Kit contents
 - o PSK oils
 - Dewdrop Diffuser
- 5462 Premium Starter Kit with Home Diffuser
 - Basic Kit contents
 - o PSK oils
 - o Home Diffuser
- 5470 Premium Starter Kit with Rainstone Diffuser
 - Basic Kit contents
 - PSK oils
 - RainstoneDiffuser
- 5465 Premium Starter Kit with Aria Diffuser
 - Basic Kit contents
 - PSK oils
 - Aria Diffuser
- 5467 Premium Starter Kit with Ningxia Red
 - Basic Kit contents
 - Ningxia Red 2pk
 - o 30 Ningxia Red Singles (2oz each)
 - Ningxia Nitro
- 5466 Premium Starter Kit with Thieves
 - o 15-ml Thieves
 - Thieves AromaBright™ Toothpaste

- Thieves Fresh Essence Plus Mouthwash
- o 2 Thieves Cleaner
- 2 Thieves Foaming Hand Soap
- 2 Thieves Spray
- 2 Thieves Waterless Hand Purifier

US Spanish Kits (All collateral in Spanish)

- 54600104 Basic Starter Kit Spanish
 - Stress Away 5ml
 - o AromaGlide Roller Fitment
 - o 10 Sample Packets
 - 10 Sample Business Cards
 - o 10 Sample Bottles
 - o 2 Ningxia Red 2-oz samples
- 5461 Premium Starter Kit Oils (5ml each)
 - Lavender
 - Copaiba Vitality™
 - Peppermint Vitality™
 - Lemon Vitality™
 - o Frankincense
 - Thieves® Vitality
 - Purification®
 - o RC™
 - DiGize[™] Vitality[™]
 - PanAway®
- 54650104 Prem. Starter Kit w/Aria US Spanish
 - Basic Kit contents
 - o PSK oils
 - Aria Diffuser
- 54630104 Prem. Starter Kit w/Dewdrop US Spanish
 - Basic Kit contents
 - o PSK oils
 - Dewdrop Diffuser
- 54620104 Prem. Starter Kit w/Home Diffuser US Spanish
 - Basic Kit contents
 - o PSK oils
 - Home Diffuser
- 54620104 Prem. Starter Kit w/Ningxia Red US Spanish
 - Basic Kit contents
 - Ningxia Red 2pk
 - 30 Ningxia Red Singles (2oz each)
 - Ningxia Nitro

Other

• US now can enroller on customized ER at enrollment

• PSKs cannot go on ER