Free Black Friday shipping promotional offer FAQ

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Q. When is the Black Friday free shipping promotional offer?

A. The offer runs November 1–14. Those who qualify will receive free standard economy shipping toward their qualifying Black Friday order placed November 18–28.

Q. How can I earn free shipping for Black Friday?

A. You can qualify in three ways:

- **Hit 100+ PV:** Place a 100+ PV loyalty order November 1–14. Limit one.
- **Shop early:** Enroll or reactivate with your first one-time or loyalty order of 100+ PV November 1–14. Limit one.
- **Enroll or reactivate:** Enroll someone new who places their first 100+ PV loyalty or one-time order November 1–14, and you'll earn a free shipping code to use on a Black Friday sale qualifying order placed November 18–28. The more you share, the more codes you can earn—use them for yourself or share them with others!

Q. What is considered a qualifying order during Black Friday?

A. If you qualified for free shipping, your Black Friday order must be a 25+ PV one-time order.

Q. What type of free shipping will I receive?

A. This free shipping offer covers economy shipping for a Black Friday one-time order of 25+ PV. Higher-grade shipping will not be waived.

Q. If I don't shop during Black Friday, can I use free shipping on a future order?

A. No, free shipping is valid only on a qualifying Black Friday sale one-time order placed November 18–28.

Q. Can an existing Customer or Brand Partner qualify through the 100+ PV offer?

A. Yes, existing Customers and Brand Partners can qualify by placing a 100+ PV loyalty order November 1–14.

Q. What if someone I enroll places their first order after Saturday, November 14?

A. The enrollment will not qualify. The new Customer or Brand Partner must place their qualifying first order November 1–14.

Q. What type of order qualifies for free shipping?

A. Free shipping applies only to a qualifying Black Friday sale one-time order of 25+ PV placed November 18–28. If you qualified by placing a first-time or loyalty order, free shipping will apply automatically to your qualifying Black Friday order.

Q. Can I use free shipping before Wednesday, November 18?

A. No, free shipping is applied automatically only during the Black Friday sale to your qualifying order placed November 18–28.

Q. I enrolled multiple people during the promotional period. How do I receive the free shipping offers to share?

A. If you enrolled multiple people during the promotional period, you will be sent that number of unique codes to use and share with others to receive free shipping during the Black Friday sale.

Q. What happens if I don't use my free shipping offer during the Black Friday sale?

A. The offer is valid only November 18–28 and must be used on a qualifying Black Friday sale one-time order during that redemption period.

Q. When will I know if I'll get free shipping during Black Friday?

A. Eligible participants will receive an email notification after their qualifying activity has been verified by Tuesday, November 17.

Q. Can I combine my free shipping code with other promotions or discounts?

A. Yes! Free shipping can be combined with other promotions or discounts, including the promotions and discounts already included in the Black Friday sale.

Q. Is there a limit to how many people I can enroll through the share one, get one offer?

A. There's no limit to how many people you can enroll for this offer. If you enroll multiple people, you'll receive multiple free shipping codes to use or share!

Q. What if I qualify through more than one offer?

A. For example, if you place your 100 PV loyalty order November 1–14 and enroll someone new as well, you'll automatically get free economy shipping for your qualifying Black Friday sale order, and you'll be sent one free shipping voucher to use on an additional order or share with someone else.

Q. Can free shipping codes be used with the SHAREYL code?

A. Yes, the free shipping code and the SHAREYL code can be used on the same order.

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