

YOUNG LIVING

# MAY'S

gift with  
purchase FAQ



**Q. How long will the promotion run?**

A. The promotion will run from Sunday, May 1, 2022, at 12 midnight, MT, to Tuesday, May 31, 2022, at 11:59 p.m., MT.

**Q. Which Young Living markets can participate in this promotion?**

A. Young Living's U.S. and U.S. Latino markets can participate in this promotion. NFR markets can participate in this promotion and will receive 10 Essential Rewards points if they place a subscription order of 100 PV or more.

**Q. Which customer or rank types can participate in this promotion?**

A. All members and ranks can participate in this promotion.

**Q. Can Professional Accounts customers participate in this promotion?**

A. No, Professional Accounts customers cannot participate in this promotion.

**Q. Will this promotion affect products not included in the promotion?**

A. No, this promotion will not affect other products.

**Q. Will this promotion result in limits on other Young Living products?**

A. No, this promotion will not result in limits on other Young Living products.

**Q. Are there any ordering limitations?**

A. Yes, customers and brand partners can qualify for gift with purchase items once through a Shop order and once through Subscribe to Save.

**Q. Will this promotion impact Subscribe to Save orders?**

A. Yes, customers and brand partners will receive exclusive Subscribe to Save gift with purchase items if they place a qualifying order.

**Q. Can customers and brand partners use Loyalty Rewards points for this promotion?**

A. No, customers and brand partners cannot use Loyalty Rewards points for this promotion.

**Q. Are any products included in May's gift with purchase considered dangerous goods?**

A. No, none of the gift with purchase products are considered dangerous goods.

**Q. What is replacing the 100 PV free shipping this month?**

A. Place a 100+ PV order on Subscribe to Save and you'll receive 10 Loyalty Rewards points.

**Q: When will I see my 10 Loyalty Rewards points on my account?**

**A:** You will see your points added by Wednesday, June 1.

**Q: Why are my 10 Loyalty Rewards points not showing up when I place my order?**

**A:** As long as you have met the requirements of ordering 100 PV on Subscribe to Save, the points will be added to your account by Wednesday, June 1.