



FEBRUARY'S GIFT WITH PURCHASE FAQ

Q. How long will the promotion run?

A. The promotion will run from February 1, 2022, at 12 midnight, MT, to February 28, 2022, at 11:59 p.m., MT with exception of the promotion for the 10 percent off coupon code, which is available to redeem from February 1, 2022, at 12 midnight, MT, to February 28, 2022, at 11:59 p.m., MT.

Q. Which Young Living markets can participate in this promotion?

A. Young Living's U.S. and U.S. Spanish markets can participate in this promotion. NFR markets can participate in this promotion with the exception of free shipping and the enrollment coupon. Free shipping is available to Guam and Puerto Rico.

Q. Which customer or rank types can participate in this promotion?

A. All members and ranks can participate in this promotion.

Q. Can Professional Accounts customers participate in this promotion?

A. No, Professional Accounts customers cannot participate in this promotion.

Q. Will this promotion affect products not included in the promotion?

A. No, this promotion will not affect other products.

Q. Will this promotion result in limits on other Young Living products?

A. No, this promotion will not result in limits on other Young Living products.

Q. Are there any ordering limitations?

A. Members can qualify for gift with purchase items once through a one-time order and once through Subscribe to Save.

Q. Will this promotion impact Subscribe to Save orders?

A. Members will receive exclusive Subscribe to Save gift with purchase items if they place a qualifying order.

Q. Can members use reward points for this promotion?

A. No, members cannot use reward points for this promotion.

Q. Are any products included in February's gift with purchase considered dangerous goods?

A. Yes, One Heart™ essential oil blend is considered a dangerous good.

Q. What happened to the 100 PV Subscribe to Save tier?

A. The 100 PV Subscribe to Save tier is replaced with free shipping.

Q. What are the qualifications for free shipping?

A. Place as many 100+ PV Subscribe to Save or one-time orders as you desire, and we'll give you free shipping every time.

Q What is the 10 percent off enrollment coupon?

A: When you spend 100 PV on a Subscribe to Save or Shop order in February, you'll earn a one-time coupon that you can share with one new enrollee to be used at time of enrollment on their first order. There is no minimum purchase required to redeem the enrollment code. We'll email the coupon code to you within one week of your qualifying order. You must be opted in to Young Living emails to receive this email with your code. The coupon can be used any time from until April 30, 2022, at 11:59 p.m., MT.

Q Can I earn more than one 10 percent off enrollment coupon?

A. Yes, you can earn one coupon for a 100 PV+ Shop order and another coupon for a 100 PV+ Subscription order. Each code will be emailed separately to you within a week of when the qualifying order is made.

Q Can I use my 10 percent off enrollment coupon myself?

A. No, this coupon is intended to be shared with new enrollees only. To be eligible to use the coupon, the new enrollee needs to enroll and place an order using the code on their first order before April 30th, 2022.

Q: Will my new enrollees PV be discounted when they use the 10 percent off Coupon code?

A: Yes, the PV will be discounted 10 percent as well.

Q: Can the coupon code be used more than once?

A: No, this is a one-time use code only and will only work for a new enrollment order.

Q: Does my enrollee have to purchase a certain amount of PV to use the coupon?

A: No, this coupon is one time use only.

Q: What do I do if I didn't get the email with the code?

A: If you do not get your email code, please make sure to check junk or spam folders. If you still cannot find your code and it has been over five business days, please email our customer service promotion team at promotions@youngliving.com.

Q: Does my new enrollment need to be a brand partner or customer?

A: They can enroll as a brand partner or customer.

Q: Can both brand partners and customers earn this offer?

A: Yes, both brand partners and customers can qualify to earn the 10% off enrollment coupon if they place 100PV+ order.