



2020 SEPTEMBER'S PV PROMO FAQ

Q. How long will the promotion run?

A. The promotion will run from October 1, 2020, at 12 midnight, MT, to October 31, 2020, at 11:59 p.m., MT.

Q. Which Young Living markets can participate in this promotion?

A. Young Living's U.S. and U.S. Spanish markets can participate in this promotion. NFR markets can participate in this promotion with the exception of free shipping. Free shipping is available only to the U.S. market, which includes Alaska, Hawaii, Guam, and Puerto Rico.

Q. Which customer or rank types can participate in this promotion?

A. All members and ranks can participate in this promotion. Free shipping is available to Young Living customers and business builders.

Q. Can NFR customers participate in this promotion?

A. Yes, NFR customers can participate in this promotion. However, free shipping is available only to Young Living customers and business builders in the U.S.

Q. Can Professional Accounts customers participate in this promotion?

A. No, Professional Accounts customers cannot participate in this promotion.

Q. Will this promotion affect products not included in the promotion?

A. No, this promotion will not affect other products.

Q. Will this promotion result in limits on other Young Living products?

A. No, this promotion will not result in limits on other Young Living products.

Q. Are there any ordering limitations?

A. Members can qualify for PV promo items once through one-time Shop orders and once through Essential Rewards.

Q. Will this promotion impact Essential Rewards orders?

A. Members will receive exclusive Essential Rewards PV promo items if they place a qualifying order.

Q. Can members use Essential Rewards points for this promotion?

A. No, members cannot use Essential Rewards points for this promotion.

Q. Are any products included in October's PV promotion considered dangerous goods?

A. No, there are no dangerous good products in October's PV promotion.

Q. What happens if the Young Living mug goes out of stock?

A. If the Young Living mug goes out of stock, we'll replace it with 30 ER points. These points will be awarded the following month.

Q. What happened to the 100 PV ER tier?

A. The 100 PV ER tier has been replaced with our new free shipping program.

Q. What are the qualifications for free shipping?

A. Place as many 100+ PV ER or Shop orders as you desire, and we'll give you free shipping every time.