

NOT FOR RESALE POLICY

Introduction

Young Living Essential Oils offers the shipment of products on a Not For Resale (NFR) basis to countries where Young Living is not officially registered, provided it is permitted and legal to do so. To see a list of countries or markets where Young Living is registered, please visit www.youngliving.com.

International Ordering

Members may order products or services directly from Young Living provided that the following apply:

- Members can order up to a three – month supply of Young Living products for two individuals per month.
- Ordered products are for the personal use of members and immediate family that currently reside with the member. These products are not for retail sale.
- Members residing in markets officially open for Young Living business can order products not available in their market from the United States on an NFR basis. If a product is available in the member's local market then it cannot be ordered through the NFR program.
- Orders may be placed via web, phone, fax, e-mail, or mail. Payment will be transacted in US dollars.
- Individuals residing in any of the countries where Young Living is not officially registered and wants to sign up as a member and order NFR products, has to do it under the US enrollment form.

International Shipping

Products will be shipped via international carrier from the US. Carrier may vary by location. NFR orders may be traceable while in route. If upon import products are delayed at customs, the member will be considered the importer of record and will be responsible for obtaining any products stopped at customs. Each country has different customs importation environments and practices. Duties and other import taxes may be applicable to your purchase. The member will be responsible for any such costs. All members who import products on an NFR basis are responsible for knowing the importation and customs laws of the relevant country. Young Living will not be responsible for any penalties associated with the violation of this policy.

International Returns

Returns must be sent to the US office. Return shipping fees are to be paid by the member unless otherwise permitted by Young Living. To initiate the return process, the member must obtain a Return Merchandise Authorization (RMA). Young Living will provide a confirmation number and the appropriate return address for the product. The credit exchange or replacement for the return will be processed once it is received at the Young Living location, unless otherwise permitted by Young Living.