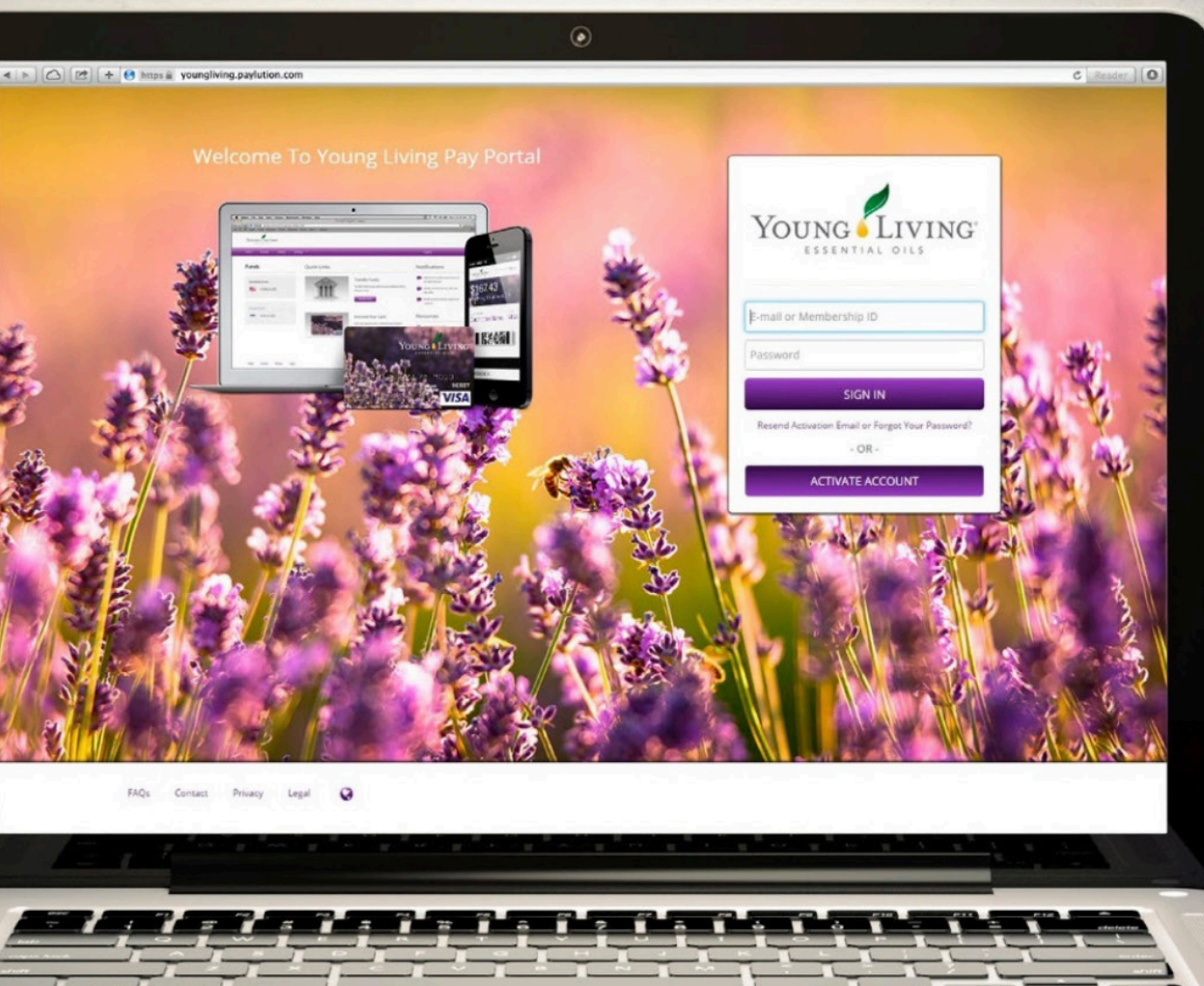


# WELCOME TO THE YOUNG LIVING PAY PORTAL

(U.S. & CANADA)



# ABOUT THE YOUNG LIVING PAY PORTAL

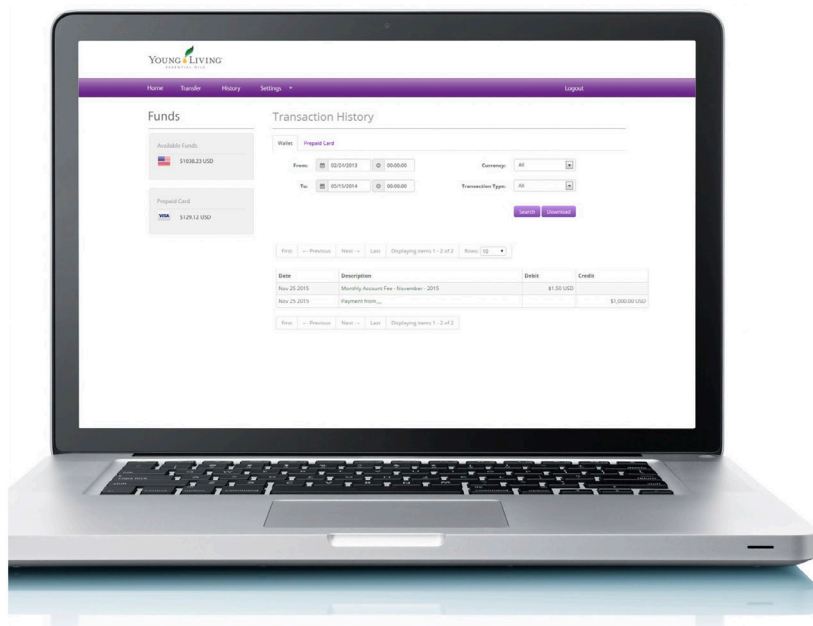
## OVERVIEW

Welcome to the Young Living Pay Portal (<http://wallet.youngliving.com/>), a convenient and reliable way to access your commissions. Get paid your way, thanks to a multitude of self-service tools, easy on-the-go access, and automated transfers.

With the Young Living iOS and Android apps, you can view and manage your payments from your smartphone or tablet browser.

## YOUNG LIVING PAY PORTAL FEATURES

- Intuitive design to enhance your overall experience
- Self-service capabilities to suit your payout preferences
- Transfer Center that consolidates account management into an easy-to-use dashboard
- Transaction history interface to easily monitor past transactions
- Automated transfer payment methods
- Multifactor authentication
- Emails and dashboard notifications of your latest account activity
- Young Living Wallet iOS and Android mobile apps



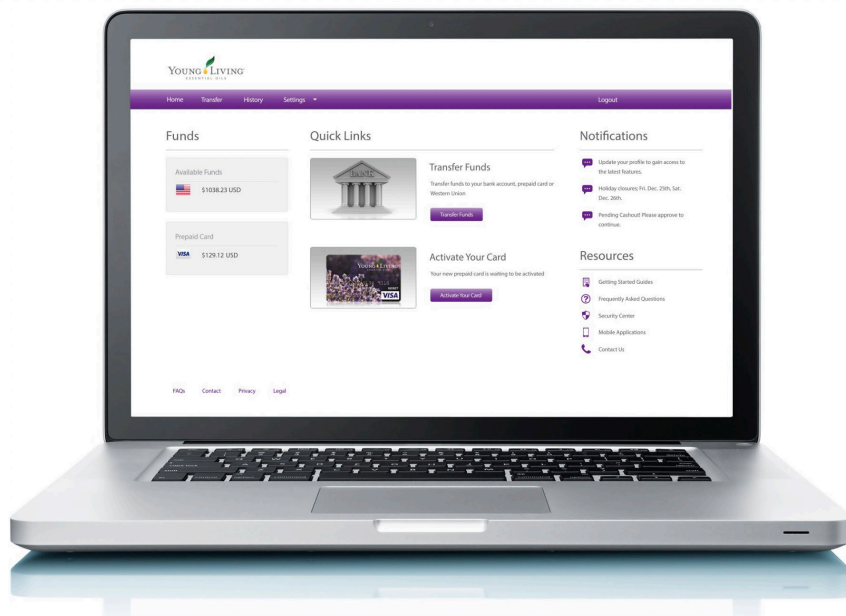
## WEBSITE NAVIGATION

A simple user interface makes it easy to find your way around the Pay Portal and significantly improves your overall experience.



# ABOUT THE YOUNG LIVING PAY PORTAL WEBSITE

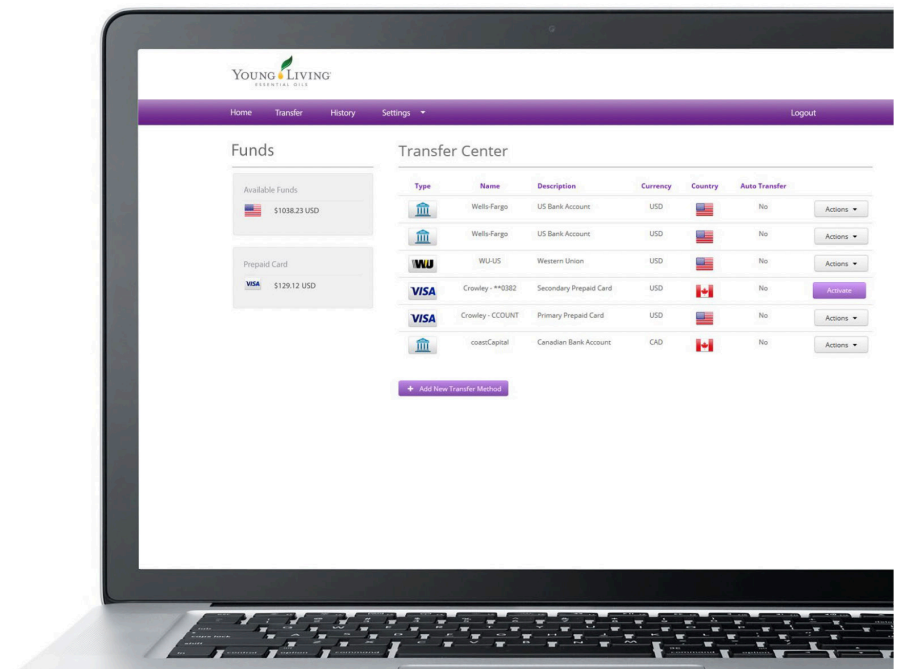
The website offers a highly intuitive interface, so you can seamlessly receive and manage your payments.



## TRANSFER CENTER

The Transfer Center provides a consolidated view of every transfer method set up in your account. You can add or modify your transfer methods and set up automatic transfers.

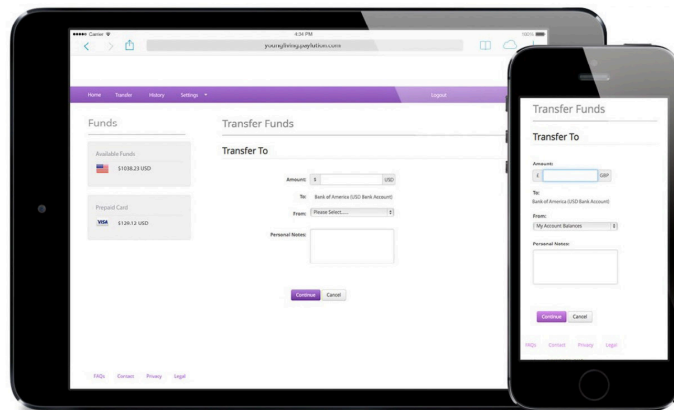
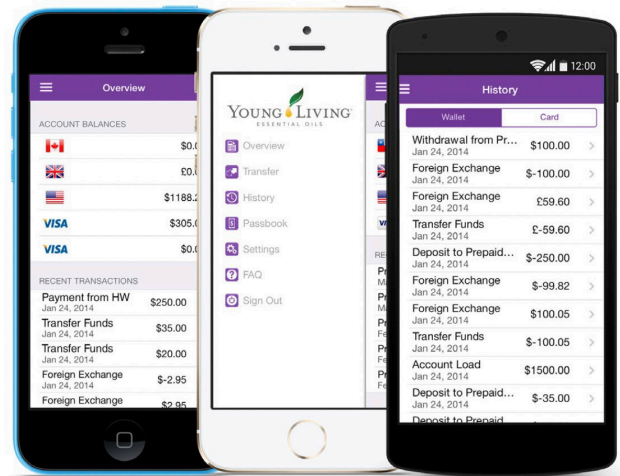
To access the Transfer Center, simply click on "Transfer" in the navigation menu after logging in to your account.



# YOUNG LIVING MOBILE APPS

## iOS AND ANDROID APPS

Our Young Living Wallet mobile apps for iOS and Android devices provide you with a simple way to check your account balance, load your card(s), and view your transaction history on the go! The straightforward navigation ensures that you can effortlessly find what you need.

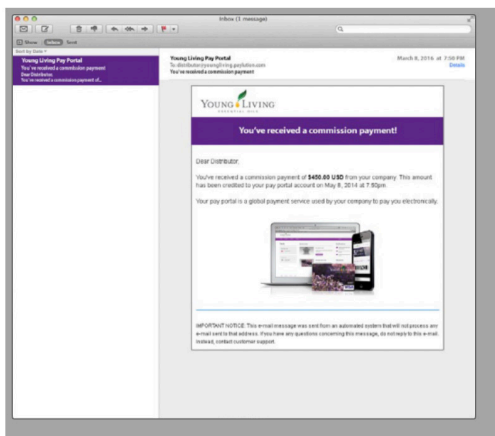


## MOBILE-FRIENDLY DESIGN

Mobile users expect a streamlined experience when viewing a website on a smartphone or tablet. Our mobile-friendly design provides a simplified experience no matter the device—view, manage, and make payments on the go anytime.

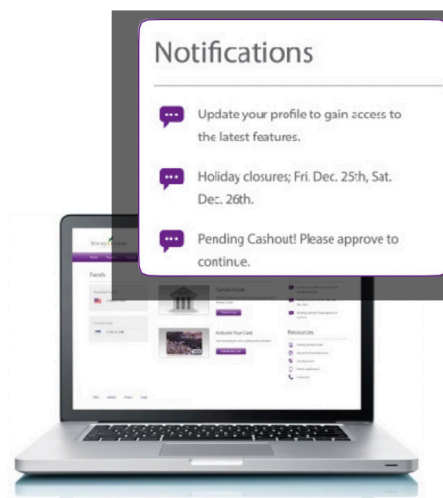
# PAYMENT AND ACCOUNT NOTIFICATIONS

## EMAIL NOTIFICATIONS



Email notifications look great and are easy to read.

## NOTIFICATION CENTER



View all new account activity in the Notification Center. You'll find the Notification Center on the righthand side of your dashboard.

## FREQUENTLY ASKED QUESTIONS

### *How do I activate my account?*

Young Living Essential Oils will create your Young Living Pay Portal account. Once your account is created, you'll receive an email with instructions on how to activate your account.

### *How do I know when I've been paid?*

You will receive an email notification when you receive a payment. Your payment will automatically load to your virtual card (or physical card if requested).

### *What information does Young Living need to create my account?*

Young Living will use the email address on file. Please note that the email address on file must be unique (not shared on another account). You can update your email address in your Virtual Office or by contacting Member Services.

### *Can I transfer funds from my Young Living Pay Portal to my bank account?*

Yes. The Young Living Pay Portal allows you to transfer funds to your bank account or other available payout options.

### *Can I review my transaction history?*

Yes. You can review details of your transactions from the Transfer Center. Transactions are organized in chronological order. Simply click any account balance to view your transactions, set filters to refine your search, or download and save transactions.

*For additional information on the Young Living Pay Portal, log in to your account and select "Resources" located on the righthand side of the website.*