



## 2020 AUGUST'S PV PROMO FAQ

## Q. How long will the promotion run?

A. The promotion will run from August 1, 2020, at 12 midnight, MT, to August 31, 2020 at 11:59 p.m., MT.

- Q. Which Young Living markets can participate in this promotion?
- A. Young Living's U.S., U.S. Spanish, and NFR markets can participate in this promotion.
- Q. Which customer or rank types can participate in this promotion?
- A. All members and ranks can participate in this promotion.
- Q. Can NFR customers participate in this promotion?
- A. Yes, NFR customers can participate in this promotion.
- Q. Can Professional Accounts customers participate in this promotion?
- A. No, Professional Accounts cannot participate in this promotion.
- Q. Will this promotion affect products not included in the promotion?
- A. No, this promotion will not affect other products.
- Q. Will this promotion result in limits on other Young Living products?
- A. No, this promotion will not result in limits on other Young Living products.
- Q. Are there any ordering limitations?
- A. Members can qualify for PV promo items once through one-time order and once through Essential Rewards.
- Q. Will this promotion impact Essential Rewards orders?
- A. Members will receive exclusive Essential Rewards PV promo items if they place a qualifying order.
- Q. Can members use Essential Rewards points for this promotion?
- A. No, members cannot use Essential Rewards points for this promotion.
- Q. Are any products included in August's PV promotion considered a dangerous good?
- A. Yes, Black Pepper Vitality™ is considered a dangerous good, and shipping restrictions apply.