



## APRIL'S GIFT WITH PURCHASE FAQ

**Q. What is gift with purchase?**

A. Gift with purchase is the new name for the monthly PV promo program.

**Q. How long will the promotion run?**

A. The promotion will run from April 1 at 12 midnight, MT, to April 30 at 11:59 p.m., MT.

**Q. Which Young Living markets can participate in this promotion?**

A. Young Living's U.S. and U.S. Spanish markets can participate in this promotion. NFR markets can participate in this promotion with the exception of free shipping. Free shipping is available to Guam and Puerto Rico.

**Q. Which members or rank types can participate in this promotion?**

A. All members and ranks can participate in this promotion.

**Q. Can Professional Account customers participate in this promotion?**

A. No, Professional Account customers cannot participate in this promotion.

**Q. Will this promotion affect products not included in the promotion?**

A. No, this promotion will not affect other products.

**Q. Will this promotion result in limits on other Young Living products?**

A. No, this promotion will not result in limits on other Young Living products.

**Q. Are there any ordering limitations?**

A. Members can qualify for gift with purchase items once through Shop and once through Essential Rewards.

**Q. Will this promotion impact Essential Rewards orders?**

A. Members will receive exclusive Essential Rewards gift with purchase items if they place a qualifying order.

**Q. Can members use Essential Rewards points for this promotion?**

A. No, members cannot use Essential Rewards points for this promotion.

**Q. Are any products included in April's gift with purchase considered dangerous goods?**

A. Yes, Grapefruit essential oil is considered a dangerous good.

**Q. What happened to the 100 PV Essential Rewards tier?**

A. The 100 PV Essential Rewards tier is replaced with free shipping.

**Q. What are the qualifications for free shipping?**

A. Place as many 100+ PV Essential Rewards or Shop orders as you desire and we'll give you free shipping every time.

**Q. I have an APO address. What happens if a dangerous good is in this month's gift with purchase?**

A. If a dangerous good is included and cannot be shipped to an APO address in the United States, Essential Rewards points will be given in its place at the start of the following month.