

YOUNG LIVING SINGAPORE



FREQUENTLY ASKED QUESTIONS

Q. What is the qualification period for the TENacious promotion?

A. The qualification period begins December 1, 2020, at 12:01 a.m. and ends January 31, 2021, at 11:59 p.m. SINGAPORE time.

Q. Who can qualify for the TENacious promotion?

A. The promotion is open to active members who are in good standing with Young Living; who are 18 years of age or older; and who have a primary billing address listed on their Young Living member account in SINGAPORE. No opt-in is required.

Q. What is considered a NEW personal enrollment?

A. The Enroller will receive 2 points for every NEW personal enrollment in SINGAPORE who purchases any enrollment bundle (i.e. Premium Starter Bundle, Basic Starter Bundle, Basic Plus Starter Bundle, Specialty Bundle) and tops up to at least 100 PV in the same month of enrolment.

Q. Are new personal enrollments outside Singapore eligible to earn points?

A. No, points are only awarded for new personal enrollments in SINGAPORE.

Q. What qualifies as a reactivation?

A. A reactivation is someone who has not placed an order with Young Living in at least 12 full calendar months and who places a minimum 100 PV order with Young Living Singapore upon reactivating. The Enroller will receive 1 point for every reactivation with minimum 100 PV.

Q. What qualifies as a first-time Essential Rewards order?

A. The Enroller will receive 3 points for every NEW personal enrollment in SINGAPORE who signs up on Essential Rewards with minimum 100 PV during the Promotion Period (i.e. 1st enrollment bundle on Essential Rewards is included)

Q. What qualifies as re-joining Essential Rewards?

A. The Enroller will receive 2 points for every existing member who stopped Essential Rewards before October 1, 2020 and re-joins Essential Rewards with minimum 100 PV.

Q. How do Participants qualify for the TENacious promotion Prizes?

A. The top TEN scorers (minimum 50 points) in terms of points accumulated by the end of the challenge will qualify for exclusive Young Living prizes worth up to SGD2,000. For the duration of the promotion, only Participants whose primary billing address listed on their Young Living member account in SINGAPORE, will be eligible to receive a Prize.

1ST PRIZE

ARV S\$2,000



Prizes include: Melissa Essential Oil 5ml, Higher Unity Essential Oil 5ml, Neroli Essential Oil 5 ml, Sensation Essential Oil 5 ml, Hinoki Essential Oil 5 ml, Aluminum Edition Luggage Set (Trunk & Cabin), Wooden Rotating Oil Rack, Young Living Champagne Glass Set, Dearest Grace Necklace, Clutch Box, Savvy Minerals Beauty Case.

2ND PRIZE

ARV S\$1,700



Prizes include: Higher Unity Essential Oil 5ml, Neroli Essential Oil 5 ml, Sensation Essential Oil 5 ml, Hinoki Essential Oil 5 ml, Aluminum Edition Luggage Set (Trunk & Cabin), Wooden Rotating Oil Rack, Young Living Champagne Glass Set, Dearest Grace Necklace, Clutch Box, Savvy Minerals Beauty Case.

3RD PRIZE

ARV \$1,400



Prizes include: Neroli Essential Oil 5 ml, Sensation Essential Oil 5 ml, Hinoki Essential Oil 5 ml, Aluminum Edition Luggage Set (Trunk & Cabin), Wooden Rotating Oil Rack, Young Living Champagne Glass Set, Dearest Grace Necklace, Clutch Box, Savvy Minerals Beauty Case.

4TH - 10TH PRIZE

ARV \$1,000



Prizes include: Neroli Essential Oil 5 ml, Sensation Essential Oil 5 ml, Hinoki Essential Oil 5 ml, Young Living Black Hard Case Luggage (Cabin), Wooden Rotating Oil Rack, Young Living Champagne Glass Set, Dearest Grace Necklace, Clutch Box, Savvy Minerals Beauty Case.

Q. How will Young Living select winners in the event of a tie?

A. In the event of a tie between two or more Participants for any Prize, Young Living will follow a tie breaker analysis, involving all point categories and how many of each point category occurred. For example, if two Participants were tied for the same spot on the leaderboard, the Participant who scored the most points for NEW personal enrollment in SINGAPORE who signs up on Essential Rewards with minimum 100 PV during the Promotion Period would be awarded the higher rank on the leaderboard. Young Living Singapore reserves the right to award additional Prizes to

any Participant for any reason, at its sole discretion, and regardless of the number of any points earned. By participating in the Promotion, Participants acknowledge and agree that Young Living has this right.

Q. Can Participants transfer points for the TENacious promotion to another person?

A. No, Participants cannot transfer points for the promotion to another person. Points cannot be redeemed for any other Young Living event, program, or product.

Q. Do points earned for the TENacious promotion have any cash value or Essential Rewards point value?

A. Points earned for the promotion have no cash value and cannot be redeemed or refunded as such. All points expire after the promotion period ends. Points cannot be redeemed for any other Young Living event, program, or product, including Essential Rewards.

Q. When will I be notified if I qualify for a TENacious Prize?

A. Winning Participants will be notified by February 28, 2021, once auditing has been completed.

Q. Am I eligible for a Prize if I turn 18 during the promotion period?

A. The promotion is open to active members who are in good standing with Young Living and who will be 18 years of age or older.

Q. If I move to a different country during the promotion, will I be eligible to receive a Prize?

A. For the duration of the promotion, only Participants whose primary billing address listed on their Young Living member account in SINGAPORE, will be eligible to receive a Prize

Q. When are points for the TENacious promotion posted?

A. Points will be updated daily and reflected in the TENacious leaderboard in the Virtual Office from December 7, 2020. Points will be updated to reflect returns and other adjustments that may occur.

Q. What if I enroll during the contest period, am I able to participate?

A. Yes, if a newly enrolled member wishes to participate, they are eligible to do so for the remainder of the contest period.