



NINGXIA RED RESET 90-Day Programme

Holistic
Wellness
Community

NXR Reset
Guidance

Prizes
& Gifts

JANUARY 1 – MARCH 31, 2025

TERMS AND CONDITIONS

The Young Living Singapore NingXia Red Reset campaign and 90-Day Programme (referred to as “NXR Reset” or “Programme”) is organised by Young Living Singapore Pte Ltd. located at 111 Somerset Road #05-18 Triple One Somerset, Singapore 238164 (“Young Living”). By participating in the Programme, you agree to abide and be bound by these terms and conditions in order to qualify for the benefits and rewards of the Programme.

DISCLAIMER

This Programme and its associated products are not intended to diagnose, treat, cure, or prevent any disease. If you are pregnant, nursing, taking medication, or have a medical condition, please consult a health care professional prior to starting the Programme.

- 1. Eligibility:** The NXR Reset campaign and 90-Day Programme is open to Young Living Singapore Brand Partners (YLSGBP) who are 18 years old or above as of January 1, 2025; in good standing with Young Living; and has an active Essential Rewards account.
- 2. Programme Qualifying Period:** The NXR Reset campaign and 90-Day Programme qualifying period starts from January 1, 2025, 12:01 a.m. to March 31, 2025, 11:59 p.m. (SST). Young Living’s method of timekeeping is the official time clock for the Programme and is final and undisputable.

3. Participation: No registration is required to participate in the Programme. **You will be automatically included into the Programme when you purchase the NingXia Red Reset Bundle (Item No.: 4893515) under Essential Rewards between January 1 to March 31, 2025.**

With your automatic participation in the Programme, you are eligible to join NXR Reset community activities and potential contests for the month in which you have made the required purchase, and prior to the registration closing date of an activity or contest qualification period.

Examples:

Scenario 1 – You purchased NingXia Red Reset Bundle on January 5, 2025. There is an exclusive activity for NXR Reset participants with a registration date from January 13 – 23 (activity is on January 24). You are eligible to register for and attend the activity.

Scenario 2 – You purchased NingXia Red Reset Bundle on January 15, 2025. There is an exclusive activity for NXR Reset participants with a registration date from January 13 – 23 (activity is on January 24). You are eligible to register for and attend the activity.

Scenario 3 – You purchased NingXia Red Reset Bundle on January 25, 2025. There is an exclusive activity for NXR Reset participants with a registration date from January 13 – 23 (activity is on January 24). You are **NOT** eligible for the activity as your purchase is after the activity registration date.

If you purchased the NingXia Red Reset Bundle (Item No.: 4893515) but do not wish to be included in the Programme and enjoy the benefits, please opt-out by emailing custservsingapore@youngliving.com with the following information:

1. Email Subject Title: NXR Reset Campaign Opt-Out
2. YL Brand Partner No.:
3. Full Name:
4. Email Address (registered with YLSG):

4. Exclusive Activities: NXR Reset community activities may include adventure fitness hikes and special classes created exclusively for Programme participants. As spots are limited, you must register for an activity to secure your spot on a first-come-first-served basis.

There may also be social media contests or mini challenges for you to join and potentially win prizes.

Specific criteria, terms and conditions for an activity/contest will apply and be published accordingly. To get updated and find out about NXR Reset activities and contests, please check out Young Living Singapore's official Facebook and Instagram:

Facebook - youngliving.sg (<https://www.facebook.com/youngliving.sg>)

Instagram - @younglivingsg (<https://www.instagram.com/younglivingsg>)

Webpage – bit.ly/NXR90

5. Free Gift: You will receive a premium ceramic-coated thermal hydration bottle (worth S\$55) when you purchase the NingXia Red Reset Bundle (Item No.: 4893515) for **three (3) consecutive months** with the first purchase being made within the Programme Qualifying Period of January 1 to March 31, 2025. You will be notified on the fourth month to redeem your exclusive water bottle at Young Living Singapore Experience Centre via email. Each account is entitled to one (1) hydration bottle only and gifts not collected within the stipulated date will be forfeited.

Examples:

Scenario 1 – You purchased the NingXia Red Reset Bundle in January, February and March 2025. You will be eligible to receive the free gift and notified in April 2025 for redemption.

Scenario 2 – You purchased the NingXia Red Reset Bundle in March, April and May 2025. You will be eligible to receive the free gift and notified in June 2025 for redemption.

Scenario 3 – You purchased the NingXia Red Reset Bundle in January, March and April 2025. You will NOT be eligible to receive the free gift as the purchases were not in consecutive months.

Scenario 4 – You purchased the NingXia Red Reset Bundle in April, May and June 2025. You will NOT be eligible to receive the free gift as the purchases were made outside of the Programme Qualifying Period.

6. Lucky Draw: If you are eligible to receive the free gift, you will also automatically be entered into a lucky draw for a chance to win Young Living eVouchers worth S\$200. 25 lucky winners will be picked*.

The lucky draw will be held at Young Living Singapore's Experience Centre in June 2025 and winners will be announced on Young Living Singapore's Facebook page, published on Young Living Singapore's NXR90 Webpage, and notified via email. All lucky draw results are final. Specific details about the lucky draw will be shared in May 2025 via Young Living Singapore's Facebook. You are welcome to attend the 'live' draw to witness the process.

** eVouchers are valid for 60 days from the date of issue. eVouchers are not exchangeable for cash or transferable. eVouchers must be used in full within a single order transaction and any unused amount will be forfeited. eVouchers not utilised within the stipulated validity period will be deemed void and forfeited. No extension of validity period will be allowed.*

7. General Prize Conditions

Young Living is not responsible for, and the achievers will not receive the difference, if any, between the actual value of a prize(s) at the time of award and the approximate retail value (ARV) stated in these terms and conditions or in any Programme-related correspondence or materials. All forms of taxation whether direct or indirect and whether levied by reference to income, profits, gains, prizes, net wealth or other reference (including income and withholding taxes), as well as all penalties relating thereto,

whenever and wherever imposed, if any, as well as any other costs and expenses associated with prize(s) acceptance and use not specified herein as being provided are the achiever's responsibility, regardless of whether the prize(s) is used in whole or in part.

In no event will Young Living be responsible for awarding more than the prize(s) stated herein. In the event there are not enough eligible participants to award all prize(s), Young Living reserves the right to award only the number of prize(s) as there are eligible participants. Any prize(s) not awarded after the end of the campaign may remain unawarded. Reward restrictions/conditions stated herein are not all-inclusive. Prize(s) are not transferable or redeemable for cash, except that Young Living reserves the right, at Young Living's sole discretion, to substitute a reward (or portion thereof) for a reward of equivalent value.

Prize(s) are "AS IS" and WITHOUT WARRANTY OF ANY KIND, expressed or implied, including, without limitation, any implied warranty of merchantability or fitness for a particular purpose. Any guarantees and warranties on a prize(s) are subject to the respective owner's terms and conditions, and the reward achiever agrees to look solely to the respective owner for any such warranty or guarantee claim. During the campaign period, participants may be audited on a regular basis to monitor compliance with Young Living Singapore's Policies and Procedures applicable to the participants' jurisdiction ("Young Living's Policies and Procedures"), including but not limited to, those sections pertaining to advertising and campaigns. Any violation of Young Living Singapore's Policies and Procedures may result in correction in points or will disqualify the Participant from the Programme in its entirety.

8. Cancellation and Refunds; Force Majeure

Young Living will not be liable or held responsible if cancellation of the Programme occurs due to any circumstance outside of its control, including but not limited to extreme weather, natural disasters, strikes, picket lines, boycott efforts, fires, floods, accidents, war (whether or not declared), revolution, riots, insurrections, acts of God, acts of government (including, without limitation, any agency or department of the United States of America and local authorities), acts of the public enemy, scarcity or rationing of gasoline or other fuel or vital products, inability to obtain materials or labour, global health warnings, epidemics or pandemics, or other causes that are beyond the reasonable control of Young Living. In the case of such events, Young Living reserves the right, at its sole and absolute discretion, to cancel the Programme or substitute the rewards with prizes of equivalent value.

9. License

Young Living and its authorised agents will collect, use, and disclose the personal information you provide when you participate in the NXR Reset 90-Day Programme for the purposes of administering the Programme and benefit/reward fulfilment. By participating in the Programme and accepting a gift and/or prize, the respective Participant consents to the use of his/her name, address (city of residence), voice, statements relating to the Programme and Young Living, and photographs or other likeness, without further compensation, notification or permission in any publicity or advertising carried out by Young Living

Singapore or any related entities in any media without territorial or time limitation, except where prohibited by law.

10. Limitation of Liability

Young Living and its affiliates, subsidiaries or parent company are not responsible for any inaccuracies in the information that may be used in the Programme, for any error technical or human errors that may occur in the processing of entries, including data entered by participants, any communication failures such as technical errors related to computers, telephones, cables and unavailable networks or connections of servers, related technical failures, or other failures related to the computer, software, or viruses or incomplete, late, or misdirected entries. Any compromise with the fair and appropriate conduct of the Programme related to a computer virus or similar type of technical impairment that may affect the appropriate impartiality, security and administration of the Programme may result in the termination or modification of the Programme or any part thereof at Young Living's sole discretion.

Young Living reserves the right, at its sole discretion, to void any entry by participants whom Young Living deems to have breached or harmed the administration, security, impartiality, or proper development of the Programme or that does not act in an honorable manner or that acts with the intent to threaten or harass any other person. By participating in the Programme, participants waive all rights to claim punitive, incidental, and consequential damages, attorneys' fees, or any damages other than actual costs or losses that may arise as a result of participation in the Programme, acceptance, possession and/or use of any prize. Participants shall defend, indemnify, and hold harmless Young Living from any action, suit, damages, costs or expenses (including reasonable attorney fees) arising from or in connection with any claim that the information or material provided to Young Living hereinunder which infringes any copyright, trademark, industrial designs, patent or any other intellectual property rights of any third party. All causes of action arising out of or relating to the Programme, or any prize awarded shall be resolved individually, without recourse to any form of class action. Some jurisdictions may not allow certain limitations of damages or liability to seek damages through class actions, therefore some of these restrictions may not apply.

11. Other Rules and Regulations

Each reward receiver will be responsible for all applicable taxes on his or her prize, whether or not the prize is used, unless he or she refuses to accept a prize at the time it is presented. Where applicable, the achiever will have the fair market value of the accepted prize reported on an applicable tax form. If aspects of the prize(s) change that are beyond the control of Young Living, or if for any reason, all or any part of the prize is or becomes unavailable, neither Young Living, nor any other Programme partners furnishing prizes, will be liable or responsible for any such changes, and Young Living reserves the right to substitute a prize of equivalent value, at Young Living's sole and absolute discretion, if for any reason all or any portion of a prize, as described herein, are or become unavailable. No transfer of a prize to a third party is permitted. By accepting a prize, prize achievers agree that Young Living shall not be liable for any injuries, damages, or losses of any kind resulting from or in connection with the award,

acceptance, possession, or use of the Prize or any aspects or parts thereof.

Young Living will be the final arbiter of all rule interpretations and qualification determinations and such decisions will be final. If necessary, to clarify questions in the rules or interpretations thereof, Young Living may amend these rules by publishing a new version of the rules. Where applicable, prize(s) will be reported as income on the achiever's annual tax form. Reward achievers will be responsible for paying all taxes on any prizes and/or subsidies granted by Young Living. Young Living reserves the right to suspend or terminate the Programme, without notice, for any reason or no reason, in its sole discretion. Employees of Young Living and its associated entities and their spouses and immediate family members are not eligible to participate in the Programme. The Programme is void where prohibited by law. All participants who qualify will be subject to auditing or verification of their point totals. By participating in the Programme, the participants (i) acknowledge compliance with these terms and conditions, including all eligibility requirements, (ii) warrant that any information you provide in connection with the Programme is true and accurate, (iii) agree to abide and be bound by the decisions of Young Living, which shall be final and binding in all matters relating to the Programme, and (iv) agree and consent to the collection, use and processing of their personal data pursuant to the applicable laws prescribed in accordance with the terms under these terms and conditions.

Participants who have not complied with these Programme terms and conditions are subject to disqualification. The Programme is subject to all applicable federal, state, provincial, and municipal laws. All issues and questions concerning the construction, validity, interpretation, and enforceability of these terms and conditions, or the rights and obligations of participants and Young Living in connection with the Programme, shall be governed by, and construed in accordance with, the substantive laws of Singapore, without regard to conflicts of law principles. The participants consent to the jurisdiction and venue of the courts of Singapore. In the event of any conflict with any Programme details contained in these terms and conditions and Programme details contained in other Programme materials (including, without limitation, any point of sale, online or print advertising), the details of the Programme as set forth in these terms and conditions shall prevail. Young Living's failure to or decision not to enforce any provision in these terms and conditions will not constitute a waiver of that or any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these terms and conditions shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein.