



“THE GREAT SINGAPORE STAYCATION”

Promotion Official Rules

Promotion Description

The Young Living Singapore “**THE GREAT SINGAPORE STAYCATION**” Promotion (the “**Promotion**”) is organized by Young Living Singapore Pte. Ltd. located at 111 Somerset Road, #05-18, 111 Somerset, Singapore 238164 (“**Young Living Singapore**”). The Promotion begins on May 1, 2021, at 12:01 a.m. and ends July 31, 2021, at 11:59 p.m., Singapore time (the “**Promotion Period**”). Young Living Singapore’s method of timekeeping is the official time clock for the Promotion and is final and undisputable. Winners will be selected after the Promotion Period, based on the number of points earned. Rank is based on the ranking system outlined in the Young Living Compensation Plan.

Eligibility

The Promotion is open to active Young Living Singapore members who are in good standing with Young Living; are 18 years of age or older as of May 1, 2021; and meet the following **THREE (3)** criteria:

1. Have a primary **billing address** listed on their member account as **SINGAPORE**
2. Active members are individuals who have made a purchase of at least 50 PV in the last 12 months and signed the Young Living Member Agreement
3. **Highest paid rank of GOLD or below from November 2020 to April 2021**

Interested members need to **opt in** for the Promotion at http://bit.ly/YLSG_GSS2021 which will be open **from May 1, 2021, at 12.01 a.m. till May 15, 2021, at 11.59 p.m.**, Singapore time. Members will be informed of their eligibility by May 21, 2021, 11.59 p.m. Eligible members may be referred to herein as “**Participants**”

How to Earn Points

Participants are measured on metrics based on their “**Target Rank**”:

- Target Rank **SILVER** => Your highest paid rank from November 2020 to April 2021 was **EXECUTIVE or below**
- Target Rank **GOLD** => Your highest paid rank from November 2020 to April 2021 was **SILVER**
- Target Rank **PLATINUM** => Your highest paid rank from November 2020 to April 2021 was **GOLD**



The “**Baseline Period**” refers to the period from **February to April 2021**, while “**Promotion Period**” refers to the period from **May to July 2021**.

Participants can earn points by working on these 6 areas:

1. New Personal Enrollment in Young Living Singapore - No cap on points

- ✓ Participants earn **points** for each **new Personal Enrollment and reactivation in Young Living Singapore** with **a Singapore order of minimum 100 PV** during the Promotion Period
 - 1st & 2nd new personal enrolment => 4 points each
 - 3rd & 4th new personal enrolment => 6 points each
 - 5th & above new personal enrolment => 10 points each
 - Every reactivation => 2 points each
- ✓ Points are not earned on any individuals the Participant did not personally enroll or reactivate during the Promotion Period or who enrolled or reactivated under Young Living’s Sponsor Placement Program

2. Essential Rewards (ER) orders of new Personal Enrollment in Young Living Singapore – No cap on points

- ✓ Participants earn **10 points** for every **new Personal Enrollment in Young Living Singapore** during the Promotion Period who successfully places **TWO (2) Singapore ER orders of minimum 100 PV each** (1st enrollment kit on ER is included). **The TWO (2) Singapore ER orders of minimum 100 PV each must be processed in 2 different months.**

3. New rank advancement of new or existing Personal Enrollment in Young Living Singapore – No cap on points

- ✓ Participants earn **points** when a Young Living Singapore member for whom they are listed as the current enroller **advances to a new first-time paid-as rank** during the Promotion Period
 - To Star => 10 points
 - To Senior Star => 20 points
 - To Executive => 40 points
 - To Silver and up => 80 points

4. Leg OGV Growth - No cap on points

- {Top of leg must be: (i) Young Living Singapore member,
(ii) paid as EXECUTIVE or below in April 2021, and
(iii) less than 20,000 OGV in April 2021}



- ✓ Target Rank **SILVER** => Grow **ANY** leg
- ✓ Target Rank **GOLD or PLATINUM** => Grow a **NON-QUALIFYING** leg
 - Minimum +2,000 OGV vs. Baseline Period => 30 points
 - Minimum +3,000 OGV vs. Baseline Period => 50 points
 - Minimum +4,000 OGV vs. Baseline Period => 70 points

5. OGV Growth – Capped at 100 points

- ✓ Target Rank **SILVER** => Minimum +20,000 OGV vs. Baseline Period => 100 points
- ✓ Target Rank **GOLD** => Minimum +40,000 OGV vs. Baseline Period => 100 points
- ✓ Target Rank **PLATINUM** => Minimum +80,000 OGV vs. Baseline Period => 100 points

6. Personal rank advancement – No cap on points

- ✓ Achieve Target Rank as a **NEW** rank => 100 points
- ✓ Achieve Target Rank as a **RE-QUALIFIED** rank => 50 points

Leaderboard

Points are calculated and updated fortnightly and published to all eligible Participants on a private Telegram channel starting from May 21, 2021. An electronic mail will be sent to each Participant around the same time on the breakdown of their points. Points related to rank advancements/rank re-qualifications will be calculated monthly, estimated to be on or about the 20th of each month. Please note the interim points published throughout the Promotion Period should not be deemed as final audited results. After the Promotion ends, Young Living Singapore will audit all results before announcing the list of winners.

By participating in the Promotion, Participants acknowledge and accept that this information and their names may be publicly displayed on a leaderboard.

Participants may not transfer their points to another person. All points will expire after the Promotion Period has ended. Points cannot be redeemed for any other Young Living event, program, or product. Points have no cash value and cannot be redeemed or refunded as such. Points earned through backdating will be handled on a case by case basis. Returns or exchanges of products that lead to points being earned or changes in rank through product returns or exchanges may result in the corresponding points being forfeited.



How to Win Prizes

To be eligible to win any Prize, a Participant must meet the following **FOUR (4)** criteria:

1. Have a primary **billing address** listed on their member account as **SINGAPORE** throughout the Promotion Period
2. **At least TWO (2) Personal Enrollments in Young Living Singapore** during the Promotion Period
3. **At least +2,000 OGV growth** vs. Baseline Period
4. Accumulated **at least 30 points** during the Promotion Period

The 20 Participants with the highest number of points and who meet the above FOUR (4) criteria, will each qualify to win one of the GRAND Prizes. A Participant's points will also count towards the CONSOLATION Prize, which will award Product Prizes and Young Living gifts to Participants who reach certain point thresholds during the Promotion Period.

In the event of a tie between one or more Participants for any Prize, Young Living Singapore will follow a tie breaker analysis involving all point categories and how many of each point category occurred, in this order of importance:

1. Leg OGV Growth (top of leg must be Young Living Singapore member, paid as EXECUTIVE or below in April 2021, less than 20,000 OGV in April 2021)
2. New rank advancement of any new or existing Personal Enrollment in Young Living Singapore
3. New Personal Enrollment in Young Living Singapore
4. Essential Rewards (ER) orders of New Personal Enrollment in Young Living Singapore
5. Personal rank advancement
6. OGV Growth

Young Living Singapore reserves the right to award additional Prizes to any Participant for any reason, at its sole discretion, and regardless of the number of any points earned. By participating in the Promotion, Participants acknowledge and agree that Young Living Singapore has this right.

Prizes

GRAND Prize:

The 20 Participants with the highest number of points and who meet the above FOUR (4) criteria for winner eligibility, will each qualify to win one of the GRAND Prizes:

- A 3-Days 2-Nights Staycation-Retreat ("**Staycation-Retreat**") with Young Living Singapore at the Equarius Hotel TM in Sentosa + Universal Studios Singapore and S.E.A. Aquarium TM tickets for a family of FOUR (4) worth ARV S\$3,000. The family of FOUR (4)

includes TWO (2) Adults (including Participant) and TWO (2) Children (age 4–12). This ARV includes a 1-day workshop for the Participants only.

- The Staycation-Retreat is scheduled for November 19 to 21, 2021, subject to prevailing government regulations or restrictions. If the situation warrants a change of dates, we endeavor to inform all winners and advise of the alternative arrangements as soon as possible.

CONSOLATION Prizes:

All Participants who meet the above FOUR (4) criteria for winner eligibility, including those who win the GRAND Prize, are also eligible to win the CONSOLATION Prizes:

- Participants with 30 – 49 points will win a bundle of Product Prizes and Young Living gifts worth ARV S\$300



1 x Young Living cabin-size luggage, 1 x Roman Chamomile Essential Oil 5ml, 1 x Sense Up Diffuser Bracelet

- Participants with 50 – 69 points will win a bundle of Product Prizes and Young Living gifts worth ARV S\$580



1 x Young Living cabin-size luggage, 1 x Roman Chamomile Essential Oil 5ml, 1 x Sense Up Diffuser Bracelet, 1 x Hong Kuai Essential Oil 5ml, 1 x Hinoki Essential Oil 5ml, 1 x BLOOM Collagen Complete 10pk

- Participants with 70 – 99 points will win a bundle of Product Prizes and Young Living gifts worth ARV S\$780



1 x Young Living cabin-size luggage, 1 x Roman Chamomile Essential Oil 5ml, 1 x Sense Up Diffuser Bracelet, 1 x Hong Kuai Essential Oil 5ml, 1 x Hinoki Essential Oil 5ml, 2 x BLOOM Collagen Complete 10pk, 1 x "Yet-to-launch" Essential Oil 5ml

- Participants with 100 points or more will win a bundle of Product Prizes and Young Living gifts worth ARV S\$1,180



1 x Young Living cabin-size luggage, 1 x Roman Chamomile Essential Oil 5ml, 1 x Sense Up Diffuser Bracelet, 1 x Hong Kuai Essential Oil 5ml, 1 x Hinoki Essential Oil 5ml, 3 x BLOOM Collagen Complete 10pk, 1 x "Yet-to-launch" Essential Oil 5ml, 1 x "Yet-to-launch" Essential Oil Collection



General Prize Conditions

Young Living Singapore is not responsible for and the Prize winners will not receive the difference, if any, between the actual value of a Prize at the time of award and the ARV stated in these Official Rules or in any promotion-related correspondence or materials. The Staycation-Retreat will be limited to accommodation, daily breakfasts and the specified attraction tickets provided to the winners by Young Living Singapore at its sole and absolute discretion.

Prize winners are responsible for all taxes (including income and withholding taxes), if any, as well as any other costs and expenses associated with Prize acceptance and use not specified herein as being provided, regardless of whether the Prize is used in whole or in part. In no event will Young Living Singapore be responsible for awarding more than the Prizes stated herein. In the event there are not enough eligible Participants to award all Prizes, Young Living Singapore reserves the right to award only the number of Prizes according to eligible Participants.

Any Prizes not awarded after the Promotion Period may remain unawarded. Prize restrictions/conditions stated herein are not all-inclusive. Prizes are not transferrable or redeemable for cash, except that Young Living Singapore reserves the right, at Young Living Singapore's sole discretion, to substitute a Prize (or portion thereof) for a Prize of greater or equal value. Prizes are awarded "AS IS" and WITHOUT WARRANTY OF ANY KIND, express or implied, including, without limitation, any implied warranty of merchantability or fitness for a particular purpose. Any guarantees and warranties on a Prize are subject to the respective owners' terms and conditions, and the Prize winner agrees to look solely to the respective owner for any such warranty or guarantee claim.

All expenses not stated herein as part of a Prize are the Prize winner's sole responsibility. A Prize will be forfeited if: (i) the winner is not available for the Staycation-Retreat on the dates specified for whatever reason; or (ii) the winner does not have the required identity documents on the scheduled date for the Staycation-Retreat. Winners and their guests are solely responsible for obtaining any travel insurance (and all other forms of insurance) that they may wish to obtain at their own expense and hereby acknowledge that Young Living Singapore has not and will not obtain or provide travel insurance or any other form of insurance. Prize winners are bound by the terms and conditions of other third-party service providers used in connection with the Prizes. Exact dates and locations are subject to change and are at the sole discretion of Young Living Singapore. Prize winners will not receive cash or any other form of compensation if actual costs are less than the ARVs stated in these Official Rules. Young Living Singapore shall not be responsible for any cancellations, delays, diversions, or substitution, or any act or omissions whatsoever by the transportation companies or any other persons providing any of these services and accommodations necessitated by same. No refund or compensation will be made in the event of the cancellation or delay except at the sole discretion of Young Living Singapore. During the Promotion Period, Participants may be audited on a regular basis to monitor compliance with the Young Living Singapore's Policies and Procedures, especially, but not limited to, those sections pertaining to advertising and promotions. Any violation of Young Living



Singapore's Policies and Procedures will disqualify the Participant from the Promotion in its entirety.

Notification/Prize Acceptance

GRAND Prize winners will be selected following the conclusion of the Promotion Period, on or before September 10, 2021. The GRAND Prize winners will be announced on Young Living Singapore's social media platforms once the winners have been selected and points have been totaled and verified following the conclusion of the Promotion Period. Winners of the CONSOLATION Prizes will be informed via electronic mail once their point totals have been audited and verified. Any returns or other adjustments may delay when the Prize is received.

On or about September 10, 2021, an electronic mail will be sent to the GRAND Prize winners based on the electronic mail address on file. This electronic mail will contain an acceptance link where the GRAND Prize winners must accept or decline the GRAND Prize by September 17, 2021, 11.59 p.m. Failure to respond to the acceptance electronic mail through the acceptance link by this time will be deemed a declination of the Prize. This declination is non-reversible.

Travel

Travel costs incurred between a Prize winner's home and the Staycation-Retreat venue are at the Prize winner's expense. Luggage fees and other expenses are also solely the responsibility of the Prize winner.

All personal expenses incurred as a result of accepting a Prize are the responsibility of the GRAND Prize winners. Upon arrival, Prize winners will be required to provide their own personal credit card or debit card to cover their own incidental expenses. Inquiries regarding specifics on daily funds held for incidentals by the hotel should be directed to the hotel. Incidentals are not included with in the Prizes for the Promotion.

Cancellation and Refunds; Force Majeure

GRAND Prize winners who cancel their attendance at the Staycation-Retreat will not receive a refund for the value of their Prizes. Prize winners who cancel their attendance may be required by Young Living Singapore, at its sole discretion, to reimburse Young Living Singapore for any costs associated with the cancellation. Young Living Singapore will not compensate, in cash or kind, qualifiers who are unable to participate in the Staycation-Retreat after accepting the Prize. Young Living Singapore will not be liable or held responsible if cancellation of the Promotion occurs due to any circumstance outside of its control, including but not limited to extreme weather, natural disasters, strikes, picket lines, boycott efforts, fires, floods, accidents, war (whether or not declared), revolution, riots, insurrections, acts of God, acts of government (including, without limitation, any agency or department of the United States of America and local authorities), acts of the public enemy, scarcity or rationing of gasoline or other fuel or vital products, inability to obtain materials or labor, global health warnings, epidemics or pandemics, or other causes that are reasonably beyond the control of Young Living Singapore. In the case of such events, Young Living Singapore reserves the right to substitute a Prize of equivalent value, at Young Living Singapore's sole and absolute discretion



License

By participating in the Promotion and accepting a Prize, the respective Prize winners consent to the use of their name, address, voice, statements relating to the Promotion and Young Living Singapore, and photographs or other likeness without further compensation, notification, or permission in any publicity or advertising carried out by Young Living Singapore or any related entities in any media without territorial or time limitation, except where prohibited by law.

Limitations of Liability

Young Living Singapore and its affiliates, subsidiaries, parent company, advertising and promotion agencies, printers, and judges involved in the Promotion are not responsible for any inaccuracies in information which may be used in the Promotion, for any technical or human error that may occur in the processing of entries, including data entered by Participants, any entry miscommunications such as technical failures related to computer, telephone, cable, and unavailable network or server connections; related technical failures, or other failures related to hardware, software, or virus; or incomplete, late, or misdirected entries. Any compromise to the fair and proper conduct of this Promotion related to a computer virus or similar type of technical impairment that may affect the proper fairness, security, and administration of the Promotion may result in the termination, amendment, or modification of the Promotion or portion thereof at the sole discretion of Young Living Singapore. Young Living Singapore reserves the right, in its sole discretion, to void any entries of Participants who Young Living Singapore believes have attempted to tamper with or impair the administration, security, fairness, or proper play of this Promotion or who act in a non-sportsman-like manner or with the intent to threaten or harass any other person.

By participating in the Promotion, Participants waive all rights to claim punitive, incidental and consequential damages, attorneys' fees, or any damages other than actual out-of-pocket costs or losses that may arise in connection with participation in the Promotion or acceptance, possession, and/or use of any Prize.

Participants shall defend, indemnify and hold harmless Young Living Singapore from any action, suit, damages, costs or expenses (including reasonable attorney fees) arising from or in connection with any claim that the information or material provided to Young Living Singapore hereinunder which infringes any copyright, trademark, industrial designs, patent or any other intellectual property rights of any third party.

All causes of action arising out of or connected with the Promotion or any Prize awarded shall be resolved individually, without resorting to any form of class action. Some jurisdictions may not allow certain limitations on damages or the ability to seek damages through a class action, therefore some of these restrictions may not apply to all Participants.



Other Rules and Regulations

Each prize winner will be responsible for all applicable taxes on his or her prize, whether or not the prize is used, unless he or she refuses to accept a prize at the time it is presented. Where applicable, the winner will have the fair market value of the accepted prize reported on an applicable tax form. If aspects of the Prizes change and are beyond the control of Young Living Singapore, or if for any reason, all or any part of the prize is or becomes unavailable, neither Young Living Singapore, nor any other promotional partners furnishing Prizes, will be liable or responsible for any such changes, and Young Living Singapore reserves the right to substitute a Prize of equivalent value, at Young Living Singapore's sole and absolute discretion. No transfer of a Prize to a third party is permitted. By accepting a Prize, Prize winners agree that Young Living Singapore shall not be liable for any injuries, damages, or losses of any kind resulting from or in connection with the award, acceptance, possession, or use of the Prize or any aspects or parts thereof.

Young Living Singapore will be the final arbiter of all rule interpretations and qualification determinations, and such decisions will be final. Where applicable, Prizes will be reported as income in the Prize winners' annual tax form. Prize winners will be responsible for paying all taxes on any Prizes and/or subsidies granted by Young Living Singapore. Young Living Singapore reserves the right to suspend or terminate the Promotion, without notice, for any reason if it deems necessary, at its sole and absolute discretion. Employees of Young Living Singapore and its associated entities and their spouses and immediate family members are not eligible to participate in the Promotion. The Promotion is void where prohibited by law. All Participants will be subject to auditing or verification of their point totals.

By participating in the Promotion, the Participants: (i) acknowledge compliance with these Official Rules, including all eligibility requirements, (ii) warrant that any information the Participants provide in connection with this Promotion is true and accurate, (iii) agree to abide and be bound by the decisions of Young Living Singapore, which shall be final and binding in all matters relating to the Promotion, and (iv) agree and consent to the collection, use and processing of their personal data pursuant to the applicable laws prescribed in accordance with the terms under these Official Rules. Participants who have not complied with these Official Rules and Young Living Singapore's Policies and Procedures are subject to disqualification.

The Promotion is subject to all applicable federal, state, provincial, and municipal laws. All issues and questions concerning the construction, validity, interpretation, and enforceability of these Official Rules, or the rights and obligations of Participants and Young Living Singapore in connection with the Promotion, shall be governed by, and construed in accordance with, the substantive laws of Singapore, without regard to conflicts of law principles. Participants consent to submit to the jurisdiction and venue of the courts located in Singapore.

In the event that any Promotion details contained in these Official Rules conflicts with any Promotion details contained in other Promotion materials (including, without limitation, any



point of sale, online or print advertising, or dashboards), the details of the Promotion as set forth in these Official Rules shall prevail.

Failure by Young Living Singapore or the decision not to enforce any provision of these Official Rules will not constitute a waiver of that or any other provision. If any provision is determined to be invalid or otherwise unenforceable or illegal, these Official Rules shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision was not contained herein.

The “GREAT SINGAPORE STAYCATION” Promotion Frequently Asked Questions

Q. Who can participate in this Promotion?

A. The Promotion is open to active Young Living Singapore members who are in good standing with Young Living; are 18 years of age or older as of May 1, 2021; and meet the following THREE (3) criteria:

1. Have a primary billing address listed on their member account as SINGAPORE
2. Active members are individuals who have made a purchase of at least 50 PV in the last 12 months and signed the Young Living Member Agreement
3. Highest paid rank of GOLD or below from November 2020 to April 2021

Q. How do I opt in to this Promotion?

A. Interested members need to opt in for this Promotion at http://bit.ly/YLSG_GSS2021 which will be open from May 1, 2021, at 12.01 a.m. till May 15, 2021, at 11.59 p.m., Singapore time. Members will be informed of their eligibility by May 21, 2021, 11.59 p.m.

Q. What is the qualification period for this Promotion?

A. The qualification period begins May 1, 2021, at 12:01 a.m. and ends July 31, 2021, at 11:59 p.m., Singapore time.

Q. What is the Baseline Period vs. Promotion Period?

A. Baseline Period refers to the period from February to April 2021, while Promotion Period refers to the period from May to July 2021

Q. I successfully enrolled a new member in Young Living Singapore during the Promotion Period, what happens if he/she changes enroller within the Promotion Period?

A. For you as the enroller to earn the relevant points in this Promotion, your personal enrollee must NOT change enroller within the Promotion Period. Otherwise, the points earned will be forfeited.

Q. What is considered a reactivation?

A: Reactivation is the requirement to activate a member’s account which has gone inactive after a prolonged inactivity (minimum 12 months) and is no longer active in Virtual Office. An order of at least 100 PV or a Starter/Specialty kit is required to reactivate such accounts.



Q. Can my new Personal Enrollment in Young Living Singapore during the Promotion Period place TWO (2) Singapore ER orders of minimum 100 PV each (1st enrollment kit on ER) in the same month?

A. The TWO (2) Singapore ER orders of minimum 100 PV each must be processed in TWO (2) different months.

Q. My personal enrollment in Young Living Singapore advanced to 2 new ranks within the Promotion Period, from Distributor to Star, then from Star to Senior Star. How many points will I get?

A. You, as the enroller, will get 10 points + 20 points = 30 points

Q. My personal enrollment in Young Living Singapore advanced by 2 new ranks within the Promotion Period, from Distributor to Senior Star. How many points will I get?

A. You, as the enroller, will get 10 points + 20 points = 30 points

Q. What is the definition of “any leg” or “a non-qualifying leg” in the leg OGV growth requirement?

A. The “any leg” or “a non-qualifying leg” is based on your Level 1 legs per your paid rank in April 2021

Q. Does Sales and Transfers count towards the leg OGV growth requirement?

A. Sales and Transfers are not eligible for points under the leg OGV growth requirement.

Q. My target rank is Silver (new rank) in this Promotion, but I advanced to Gold (new rank) within the Promotion Period. How many points will I get?

A. You will get 100 points + 100 points = 200 points

Q. My target rank is Silver (re-qualified rank) in this Promotion, but I advanced to Gold (new rank) within the Promotion Period. How many points will I get?

A. You will get 50 points + 100 points = 150 points

Q. My target rank is Silver (re-qualified rank) in this Promotion, but I advanced to Gold (re-qualified rank) within the Promotion Period. How many points will I get?

A. You will get 50 points + 50 points = 100 points

Q. Will a drop in rank affect points earned?

A. Any changes in rank through product returns or exchanges may result in a forfeiture of the corresponding points earned for this Promotion.

Q. Who can win any Prize in this Promotion?

A. To be eligible to win any Prize, a Participant must meet the following FOUR (4) criteria:

1. Have a primary billing address listed on their member account as SINGAPORE throughout the Promotion Period



2. At least TWO (2) Personal Enrollments in Young Living Singapore during the Promotion Period
3. At least +2,000 OGV growth vs. Baseline Period
4. Accumulated at least 30 points during the Promotion Period

The 20 Participants with the highest number of points and who meet the above FOUR (4) criteria, will each qualify to win one of the GRAND Prizes. A Participant's points will also count towards the CONSOLATION Prize, which will award Product Prizes and Young Living gifts to Participants who reach certain point thresholds during the Promotion Period.

Q. What is included in the GRAND Prize?

A. A 3-Days 2-Nights Staycation-Retreat with Young Living Singapore at the Equarius Hotel™ in Sentosa + Universal Studios Singapore and S.E.A. Aquarium™ tickets for a family of FOUR (i.e., 2 Adults and 2 Children) worth about S\$3,000. This ARV includes a 1-day workshop for the Participants only.

Q. When is this Staycation-Retreat with Young Living Singapore?

A. The Staycation-Retreat with Young Living Singapore is scheduled for November 19 to 21, 2021, subject to prevailing government regulations or restrictions. If the situation warrants a change of dates, we endeavor to inform all winners and advise of the alternative arrangements as soon as possible.

Q. Who can I bring as my guest if I win the GRAND Prize?

A. The GRAND Prize winner is entitled to the Staycation-Retreat with Young Living Singapore for up to a maximum of TWO (2) Adults (including yourself) and TWO (2) Children (age 4-12). You will have to make personal arrangements with the hotel and attractions and be responsible for all additional charges should you want to bring more guests or Adults in lieu of Children per the capacity above. Young Living Singapore will not provide activities, meals, transportation, swag, or day care for children. If you wish to bring an infant within nursing age, you will be personally responsible for any extra costs associated.

Q. Can I arrive early or extend my stay?

A. If you and/or your guests choose to arrive ahead or extend your stay outside of the event dates, you may do so at your own cost and upon your own arrangement with the hotel, based on availability. Young Living Singapore will not cover additional expenses for early arrivals or late departures.

Q. Will Young Living Singapore pay for my transportation to and from the hotel?

A. Travel costs incurred between your home and the hotel are at your own expense.

Q. Will Young Living Singapore pay my baggage fees?

A. Baggage fees and other expenses are solely the responsibility of the winning Participant.

Q. What if I qualify for but cannot attend the Staycation-Retreat with Young Living Singapore?



A. There will be no encashment or replacement prize in the event you qualify for but cannot attend the Staycation-Retreat with Young Living Singapore. The prizes are also not transferable.

Q. When are points for this Promotion posted?

A. Points are calculated and updated fortnightly and published to all eligible Participants starting from May 21, 2021. Points related to new rank advancements/rank re-qualifications will be calculated monthly, estimated to be on or about the 20th of each month. Please note the interim points published throughout the Promotion Period should not be deemed as final audited results. After the Promotion ends, Young Living Singapore will audit all results before announcing the list of winners.

Q. Where are points for this Promotion posted?

A. Points are updated fortnightly and will be published to all eligible Participants in an exclusive Telegram channel starting from May 21, 2021. An electronic mail will be sent to each Participant around the same time on the breakdown of their points.

Q. Can I transfer my points to another person?

A. Participants may not transfer their points to another person.

Q. Do points earned in this Promotion have any cash value or Essential Rewards point value?

A. Points earned for the Promotion have no cash value and cannot be redeemed or refunded as such. All points will expire after the Promotion Period has ended. Points cannot be redeemed for any other Young Living event, program, or product, including Essential Rewards.

Q. How will Young Living Singapore select winners in the event of a tie?

A. In the event of a tie between one or more Participants for any Prize, Young Living Singapore will follow a tie breaker analysis involving all point categories and how many of each point category occurred, in this order of importance:

1. Leg OGV Growth (top of leg must be Young Living Singapore member, paid as EXECUTIVE or below in April 2021, less than 20,000 OGV in April 2021)
2. New rank advancement of any new or existing Personal Enrollment in Young Living Singapore
3. New Personal Enrollment in Young Living Singapore
4. Essential Rewards (ER) orders of New Personal Enrollment in Young Living Singapore
5. Personal rank advancement
6. OGV Growth

Q. When will I be notified if I qualify for a Prize?

A. Winning Participants will be notified on or about September 10, 2021, once auditing has been completed. On or about September 10, 2021, an electronic mail will be sent to the GRAND Prize winners based on the electronic mail address on file. This electronic mail will contain an



acceptance link where the GRAND Prize winners must accept or decline the GRAND Prize by September 17, 2021, 11.59 p.m. Failure to respond to the acceptance electronic mail through the acceptance link by this time will be deemed a declination of the Prize. This declination is non-reversible.