

The “GREAT SINGAPORE STAYCATION” Promotion Frequently Asked Questions

Q. Who can participate in this Promotion?

A. The Promotion is open to active Young Living Singapore members who are in good standing with Young Living; are 18 years of age or older as of May 1, 2021; and meet the following THREE (3) criteria:

1. Have a primary billing address listed on their member account as SINGAPORE
2. Active members are individuals who have made a purchase of at least 50 PV in the last 12 months and signed the Young Living Member Agreement
3. Highest paid rank of GOLD or below from November 2020 to April 2021

Q. How do I opt in to this Promotion?

A. Interested members need to opt in for this Promotion at http://bit.ly/YLSG_GSS2021 which will be open from May 1, 2021, at 12.01 a.m. till May 15, 2021, at 11.59 p.m., Singapore time. Members will be informed of their eligibility by May 21, 2021, 11.59 p.m.

Q. What is the qualification period for this Promotion?

A. The qualification period begins May 1, 2021, at 12:01 a.m. and ends July 31, 2021, at 11:59 p.m., Singapore time.

Q. What is the Baseline Period vs. Promotion Period?

A. Baseline Period refers to the period from February to April 2021, while Promotion Period refers to the period from May to July 2021

Q. I successfully enrolled a new member in Young Living Singapore during the Promotion Period, what happens if he/she changes enroller within the Promotion Period?

A. For you as the enroller to earn the relevant points in this Promotion, your personal enrollee must NOT change enroller within the Promotion Period. Otherwise, the points earned will be forfeited.

Q. What is considered a reactivation?

A: Reactivation is the requirement to activate a member’s account which has gone inactive after a prolonged inactivity (minimum 12 months) and is no longer active in Virtual Office. An order of at least 100 PV or a Starter/Specialty kit is required to reactivate such accounts.



Q. Can my new Personal Enrollment in Young Living Singapore during the Promotion Period place TWO (2) Singapore ER orders of minimum 100 PV each (1st enrollment kit on ER) in the same month?

A. The TWO (2) Singapore ER orders of minimum 100 PV each must be processed in TWO (2) different months.

Q. My personal enrollment in Young Living Singapore advanced to 2 new ranks within the Promotion Period, from Distributor to Star, then from Star to Senior Star. How many points will I get?

A. You, as the enroller, will get 10 points + 20 points = 30 points

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A. You, as the enroller, will get 10 points + 20 points = 30 points

Q. What is the definition of “any leg” or “a non-qualifying leg” in the leg OGV growth requirement?

A. The “any leg” or “a non-qualifying leg” is based on your Level 1 legs per your paid rank in April 2021

Q. Does Sales and Transfers count towards the leg OGV growth requirement?

A. Sales and Transfers are not eligible for points under the leg OGV growth requirement.

Q. My target rank is Silver (new rank) in this Promotion, but I advanced to Gold (new rank) within the Promotion Period. How many points will I get?

A. You will get 100 points + 100 points = 200 points

Q. My target rank is Silver (re-qualified rank) in this Promotion, but I advanced to Gold (new rank) within the Promotion Period. How many points will I get?

A. You will get 50 points + 100 points = 150 points

Q. My target rank is Silver (re-qualified rank) in this Promotion, but I advanced to Gold (re-qualified rank) within the Promotion Period. How many points will I get?

A. You will get 50 points + 50 points = 100 points

Q. Will a drop in rank affect points earned?

A. Any changes in rank through product returns or exchanges may result in a forfeiture of the corresponding points earned for this Promotion.

Q. Who can win any Prize in this Promotion?

A. To be eligible to win any Prize, a Participant must meet the following FOUR (4) criteria:

1. Have a primary billing address listed on their member account as SINGAPORE throughout the Promotion Period



2. At least TWO (2) Personal Enrollments in Young Living Singapore during the Promotion Period
3. At least +2,000 OGV growth vs. Baseline Period
4. Accumulated at least 30 points during the Promotion Period

The 20 Participants with the highest number of points and who meet the above FOUR (4) criteria, will each qualify to win one of the GRAND Prizes. A Participant's points will also count towards the CONSOLATION Prize, which will award Product Prizes and Young Living gifts to Participants who reach certain point thresholds during the Promotion Period.

Q. What is included in the GRAND Prize?

A. A 3-Days 2-Nights Staycation-Retreat with Young Living Singapore at the Equarius Hotel™ in Sentosa + Universal Studios Singapore and S.E.A. Aquarium™ tickets for a family of FOUR (i.e., 2 Adults and 2 Children) worth about S\$3,000. This ARV includes a 1-day workshop for the Participants only.

Q. When is this Staycation-Retreat with Young Living Singapore?

A. The Staycation-Retreat with Young Living Singapore is scheduled for November 19 to 21, 2021, subject to prevailing government regulations or restrictions. If the situation warrants a change of dates, we endeavor to inform all winners and advise of the alternative arrangements as soon as possible.

Q. Who can I bring as my guest if I win the GRAND Prize?

A. The GRAND Prize winner is entitled to the Staycation-Retreat with Young Living Singapore for up to a maximum of TWO (2) Adults (including yourself) and TWO (2) Children (age 4-12). You will have to make personal arrangements with the hotel and attractions and be responsible for all additional charges should you want to bring more guests or Adults in lieu of Children per the capacity above. Young Living Singapore will not provide activities, meals, transportation, swag, or day care for children. If you wish to bring an infant within nursing age, you will be personally responsible for any extra costs associated.

Q. Can I arrive early or extend my stay?

A. If you and/or your guests choose to arrive ahead or extend your stay outside of the event dates, you may do so at your own cost and upon your own arrangement with the hotel, based on availability. Young Living Singapore will not cover additional expenses for early arrivals or late departures.

Q. Will Young Living Singapore pay for my transportation to and from the hotel?

A. Travel costs incurred between your home and the hotel are at your own expense.

Q. Will Young Living Singapore pay my baggage fees?

A. Baggage fees and other expenses are solely the responsibility of the winning Participant.

Q. What if I qualify for but cannot attend the Staycation-Retreat with Young Living Singapore?



A. There will be no encashment or replacement prize in the event you qualify for but cannot attend the Staycation-Retreat with Young Living Singapore. The prizes are also not transferable.

Q. When are points for this Promotion posted?

A. Points are calculated and updated fortnightly and published to all eligible Participants starting from May 21, 2021. Points related to new rank advancements/rank re-qualifications will be calculated monthly, estimated to be on or about the 20th of each month. Please note the interim points published throughout the Promotion Period should not be deemed as final audited results. After the Promotion ends, Young Living Singapore will audit all results before announcing the list of winners.

Q. Where are points for this Promotion posted?

A. Points are updated fortnightly and will be published to all eligible Participants in an exclusive Telegram channel starting from May 21, 2021. An electronic mail will be sent to each Participant around the same time on the breakdown of their points.

Q. Can I transfer my points to another person?

A. Participants may not transfer their points to another person.

Q. Do points earned in this Promotion have any cash value or Essential Rewards point value?

A. Points earned for the Promotion have no cash value and cannot be redeemed or refunded as such. All points will expire after the Promotion Period has ended. Points cannot be redeemed for any other Young Living event, program, or product, including Essential Rewards.

Q. How will Young Living Singapore select winners in the event of a tie?

A. In the event of a tie between one or more Participants for any Prize, Young Living Singapore will follow a tie breaker analysis involving all point categories and how many of each point category occurred, in this order of importance:

1. Leg OGV Growth (top of leg must be Young Living Singapore member, paid as EXECUTIVE or below in April 2021, less than 20,000 OGV in April 2021)
2. New rank advancement of any new or existing Personal Enrollment in Young Living Singapore
3. New Personal Enrollment in Young Living Singapore
4. Essential Rewards (ER) orders of New Personal Enrollment in Young Living Singapore
5. Personal rank advancement
6. OGV Growth

Q. When will I be notified if I qualify for a Prize?

A. Winning Participants will be notified on or about September 10, 2021, once auditing has been completed. On or about September 10, 2021, an electronic mail will be sent to the GRAND Prize winners based on the electronic mail address on file. This electronic mail will contain an



acceptance link where the GRAND Prize winners must accept or decline the GRAND Prize by September 17, 2021, 11.59 p.m. Failure to respond to the acceptance electronic mail through the acceptance link by this time will be deemed a declination of the Prize. This declination is non-reversible.