

PRIVACY POLICY

This policy is effective on _____.

This is the website of Young Living Philippines LLC., Philippines Branch. For purposes of this Privacy Policy, "Young Living" may refer to Young Living Philippines LLC, or any of its parent companies, subsidiaries, related parties or affiliates.

Our postal address is:

12F Twenty-Five Seven Bldg.
25th Street cor 7th Ave, McKinley
BGC, Taguig City

CUSTOMER SERVICE HOTLINE: +(632) 249 9555

Email: custserv.ph@youngliving.com

We can be reached via e-mail at (custserv.ph@youngliving.com) or you can reach our Customer Care Department by telephone at +(632) 249 9555 (local office number)

By using our website, you are agreeing to be bound by the following policies in regard to collection and privacy of personal data:

Recognition, Collection, and Uses of Personal Data

When you visit our webpage, our web server automatically recognizes only your computer's domain name, but not your e-mail address or any other personally identifiable information. This renders your visit virtually anonymous, unless you log in to one of the controlled-access areas of our site or otherwise volunteer other personal information (such as survey information and/or site registrations, name and address, telephone number, fax number, and payment information). We may also collect anonymous aggregate information on what pages you and other consumer's access or visit; user-specific information on what pages you or other consumers access or visit; and any information volunteered by you, the consumer, in connection with our business.

The aggregate information we collect is used for many different purposes in order to serve you better. Among these purposes are to improve the content of our webpage;

to customize the content and/or layout of our page for each individual visitor; and to notify consumers about updates to our website.

If you provide Young Living with your personal data, you hereby agree that we may collect, store, process, disclose, access, review and/or use personal data in order to provide services to you in relation to this Website, your Young Living Member Agreement, and/or any other administrative or operational purposes in connection with your Young Living subscription or membership.

In connection with the above, we may disclose, transfer, and jointly use your data with our subsidiaries and affiliated entities. In addition, we may disclose your data to external parties only if such disclosure is necessary to provide you with the services you have subscribed to, and only to the extent necessary.

Notwithstanding the foregoing, we will disclose personal data we have collected only when legally required to do so at the request of governmental authorities conducting an investigation and/or pursuant to an order of court with competent jurisdiction to verify or enforce compliance with the policies governing our website and applicable laws or to protect against misuse or unauthorized use of our website. Certain information about you may be available to authorized distributors, who can view information regarding the product order history, names, and addresses of distributors or customers in their own downline, but any payment information you may provide to us in the course of ordering our products will be disclosed only to necessary Customer Care Department staff to fulfill your order and will never be available to an outside third party for any reason but a legal investigation, and/or under such circumstances as may be permitted under applicable Philippine laws. Taxpayer Identification Numbers or other form of identification numbers may also be collected from you upon signing up as a Young Living distributor but will only be used by Young Living for the purpose of identifying you in connection with the administration of your Young Living Member Account and such other recognized use under Philippine laws. This information will not be available to anyone else for any other purpose.

Your personal data may be transferred, stored and/or processed in the Republic of the Philippines or any country or territory outside the Republic of the Philippines and you hereby consent to any such transfer, storage and/or processing of your personal data to any foreign jurisdiction. You also recognize that such transfer, storage, or processing of information is a regular practice of Young Living and is necessary to conduct the regular and ordinary business of Young Living. We will however ensure that any party to whom we transfer your personal data provides a standard of

protection at least comparable to the protection under the applicable data protection laws of the Republic of the Philippines and/or any applicable local laws.

We will retain your personal data for the length of time needed to fulfill the purposes outlined in this privacy policy unless a longer retention period is required or permitted by law.

Use of "Cookies"

"Cookies" are short strings of information that are collected upon your visit to our site in order to enhance your web-browsing experience. We use cookies to store visitors' preferences, such as items placed in your online shopping cart, in order to make your interaction with our site more personal. Web browsers can be modified in order to prevent cookie collection; however, this may impact your browsing activities. If you wish to prevent the collection of cookies, the "Help" portion of your browser will give instructions on how to disable this feature.

Use of Your E-Mail Address and Opting Out

When you become a member of Young Living Essential Oils, you will provide Young Living with an e-mail address. If you choose not to opt out of receiving e-mail communications from Young Living and/or if you sign up to receive e-mail communications from Young Living via another format, you may receive periodic e-mails from us or from select trusted third-party vendors only with information on new products, services, upcoming events, or other topics. If you do not wish to receive such e-mail, please let us know by calling Customer Care at the number + (632) 249 9555 or send your request via e-mail (custserv.ph@youngliving.com) or postal mail to the address provided above.

When making your request, please provide us with your exact e-mail address, so we can accurately fulfill your wishes.

Use of Your Postal Address and Opting Out

If you supply Young Living with your postal address, you may receive periodic mailings from us or from select trusted third-party vendors only with information on new products and services or upcoming events. If you do not wish to receive such mailings, please let us know by calling Customer Care at +(632) 249 9555 or send your request via e-mail (custserv.ph@youngliving.com) or postal mail to the address provided above.

When making your request, please provide us with your exact name and address, so we can accurately fulfill your wishes.

Use of Your Telephone Number and Opting Out

Persons who supply us with their telephone numbers online may receive periodic telephone contact from us or from select trusted third-party vendors only with information regarding new products and services or upcoming events, as well as customer service calls from our Customer Care Department. If you do not wish to receive such telephone calls, please let us know by calling Customer Care at the number + (632) 249 9555 or send your request via e-mail custserv.ph@youngliving.com or postal mail to the address provided above.

When making your request, please provide us with your name and phone number so we can accurately fulfill your wishes.

Third-Party Advertisers

We do not partner with or have special relationships with any ad server companies.

Changes to Our Privacy Policy

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future, we will post the policy changes on our website to notify you of these changes and we will use for these new purposes only data collected from the time of the policy change forward. If you are concerned about how your information is used, you should periodically check our website.

Customers may prevent their information from being used for purposes other than those for which it was originally collected by calling Customer Care at the number +(632) 249 9555 or send your request via e-mail (custserv.ph@youngliving.com) or postal mail to the address provided above.

Accessing Your Personal Information

Upon request, we will provide site visitors with access to a description of the personal information that we maintain. Consumers can access their personal information only by

calling the Young Living Customer Care Department at the telephone number listed above and verifying the security information on file for that individual.

Correction of Factual Inaccuracies

If there are factual inaccuracies in any information that we maintain about you that you wish to correct, please notify the Customer Care Department at the above phone number.

Website Security Precautions

With respect to website security, when we transfer and receive certain types of sensitive information, such as financial information, we redirect visitors to a secure server. We also have appropriate security measures in place in our physical facilities to protect against the loss, misuse, or alteration of information that we have collected from you at our site.

Our Commitment to Children's Privacy

Because the privacy of children's information is especially important to us, we do not knowingly collect information from persons under the age of 18, and this website is not structured to attract anyone under that age.

Privacy Complaints and Accountability

If you feel that Young Living is not following its stated information policy, you may contact us at the above address or phone number or you may contact our Data Protection Officer through any of the following means:

Postal Address: Young Living Philippines LLC- Philippines Branch
12F Twenty-Five Seven Bldg., 25th Street cor 7th Ave,
McKinley, BGC, Taguig City

CUSTOMER SERVICE HOTLINE: (632) 249 9555
Email: custserv.ph@youngliving.com

You may also have the right to lodge a complaint, when appropriate, before the proper regulatory authorities such as the Philippine National Privacy Commission.