



Frequently Asked Questions

1. What qualifies someone as a “New Signup” for this promo?

A New Enrollee must:

- Purchase at least 100PV Enrollment Kit within April 1–30, 2026
- Be enrolled under the Philippine market only
- Be a brand-new member, not a reactivation. Reactivations will not be counted as New Signup for this incentive

2. How does Level 1 work?

Level 1 offers a 20 PV Reward for qualifying Enrollers. There are three (3) ways to qualify based on your baseline group:

- For Enrollers with 4 or fewer personal enrollees (February baseline), Enroll 2 additional new signups in April 2026.
- For Enrollers with at least 5 personal enrollees (February baseline), Enroll 1 additional new signup in April 2026.
- For First-Time Enrollers, Enroll at least 1 new signup in April 2026.

3. How does Level 2 work?

If you qualify for Level 1, you automatically become eligible to work toward Level 2. To earn the Lustre Diffuser, you must:

- Meet Level 1 criteria, and
- Enroll 2 additional new signups in April 2026

4. Where do I see my February 2026 Enrollee baseline?

You may refer to your Virtual Office. Go to: [My Organization](#) > Change the dropdown on the upper right from current month to [February 2026](#) > Click [Advanced](#) > Change the dropdown from All Accounts to [Personally Enrolled](#) > Click [Sign Up Date](#).

5. If I am a first time enroller in April 2026 with 1 Personal Enrollee, what is my reward?

As an Enroller with 100PV on LR, you will be eligible for a 20PV reward.

6. Where will the 20PV be reflected?

Your PV reward will be credited to your LR Points accessible in your Virtual Office. Earned Loyalty Rewards points can be viewed either on their Virtual Office Dashboard under Balances > Rewards Points.

Or they can go to [Loyalty Rewards](#) > [Rewards Points](#) > [View Points History](#).



7. What products can I get for 20PV?

Any LR redeemable product worth 20PV. Examples below:

- Thieves 5ml (17.07PV, Member Price of P1,099)
- Pepper Plus and Lemon Plus (11.81PV + 7.16PV, MP at P1,230)
- Thieves Whitening Toothpaste (16.09PV, MP at P949)

8. If I don't use up the full 20PV, where does it go?

It's added to your LR Points which you can use to redeem products. For example, you have 5PV LR points and qualified for 20PV in Enroll and Elevate, you have a total of 25PV. You will be eligible to sample products below:

- Sweet Aroma Diffuser (21PV, MP P2,675)
- Copaiba 5ml (23.85PV, P1,389)
- DiGize Plus and Grapefruit Plus (15.68PV + 8.55PV at P1,976)

9. Will New Signups need to stay on LR for me to qualify?

No. Only the Enroller is required to be on 100LR. New Signups simply need to purchase a 100PV Enrollment Kit.

10. Are reactivations included?

No. Only Brand-New Members will be counted as a *New Signup* for this Enroller Incentive.

11. When should I expect my LR Points?

LR Points will be credited to the Enroller's account the following month (estimate is the 12th of the following month which is May 12, 2026), after the system completes the full summary of the Enroller's April 2026 personal enrollments.

12. Do my LR Points expire if I don't use them immediately?

Yes. LR Points are valid for 12 months and will expire one (1) year after the date they are credited to the Enroller's account.

13. When can I expect my Lustre Diffuser?

The Lustre Diffuser will be delivered in May 2026, after the April 2026 cutoff and system processing have been completed.

14. Will it be shipped to me for free even if I don't have a purchase the following month?

Yes. YLPH will directly ship the Lustre Diffuser to the Enroller in May 2026 at no additional cost, regardless of whether the Enroller places an order in the following month.