

# YL DAYS GUIDELINES AND TERMS & CONDITIONS

UPDATED AS OF MARCH 7, 2025

# GUIDELINES

# YL DAYS - PRE-EVENT

- How can I place a host request in YL Days?
  - To submit a request, complete the form: <u>https://bit.ly/2025YLDaysHostRegistration</u>. An email notification for a completed request will be sent to your registered email. There are only 150 slots and it will automatically close once all slots have been filled.

# • Which ranks can become a host?

• All YLPH achieved Executives and above can request for the YL Days package.

### • What are the packages available for this event?

• Here are the available packages for the event. Please note that there's a minimum of 5 attendees for face-to-face events.

YLDa		S	HC	OST F	PACK	AGES
WHAT YOU WILL RECEIVE	ONLINE	PACKAGE 1	PACKAGE 2	PACKAGE 3	PACKAGE 4	PACKAGE 5
Printed Materials		5 - 9 Attendees	10 - 19 Attendees	20 - 29 Attendees	30 - 49 Attendees	50 & Up Attendees
Premium Experience Set Tri-Fold Flyer	-	9 pcs	19 pcs	29 pcs	49 pcs	50 pcs or committed headcour
Host Gifts						
Bloom Collagen Complete 10pk (Expiry Date: October 2026)	1 box	1 box	1 box	1 box	1 box	1 box
NingXia Red 7-Day Trial Pack (Expiry Date: July 2025)	1 box	1 box	1 box	1 box	1 box	1 box
Giveaways / Raffle Prizes						
Red Vegan Leather Keychain Pouch	2 pcs	3 pcs	5 pcs	5 pcs	5 pcs	5 pcs
Lavender Sampler 2ml with card	-	9 pcs	19 pcs	29 pcs	49 pcs	50 pcs or committed headcoun
Frankincense Sampler 2ml with card	-	9 pcs	19 pcs	29 pcs	49 pcs	50 pcs or committed headcoun
Bloom Collagen Complete 10pk (Expiry Date: October 2026)	-	-	1 box	2 boxes	2 boxes	2 boxes
Product Experience						
NingXia Red Singles (Expiry Date: July 2025)	-	9 pcs	19 pcs	1 box	1 box	1 box
					ASTO ASTO	ndard delivery time will be follow



- Is there a limit to the number of requests I can make?
  - A host can only select 1 package during registration.

# • When is the last day to register as a host for a YL Days event?

- The JotForm is open from March 7 to 13, 2025, or until the target number of hosts is met which is a maximum of 150 hosts.
- When can I expect the materials and freebies to arrive?
  - We will follow the standard delivery time frame after submission of JotForm entry.

AREA	METRO MANILA	OUTSIDE METRO MANILA	
REQUEST DATE	+ 7 DAYS	+ 14 DAYS	

- Can I still change the package that I submitted through JotForm?
  - Yes. Upgrading to a higher package can be requested via email at <u>custserv.ph@youngliving.com</u> on or before March 20, 2025. All requests after this date will no longer be accommodated.
  - Opting for a lower package adjustment is not encouraged. If the host prefers to return the excess materials, the return shipment will be shouldered by the host. If the host decides to keep the materials—all excess materials, products, and freebies will be charged to their account. This will be done through account credits, card on file, or commission deduction.
  - The additional items for upgrades will be delivered during the week of March 24, before the YL Days event.
- My plans changed and I decided to do an online event instead of Face to Face, do I have to return the materials and gifts I have received?
  - Yes. The materials and gifts for face-to-face events are given to help the host/leader conduct a physical event. Changing the setup would defeat the purpose of giving out sample products and flyers/materials.
  - Hosts should pay for the shipping fee of returning the materials and ship it on or before April 5, 2025. Should the host fail to return the materials, we will charge the host's account through either account credits, card on file, or via deduction in commissions.

### Example:

The host originally selected Package 1 but changed his/her mind and wanted to do an online event instead. Therefore, the host should return excess gifts delivered. If the host fails to return the items, then he/she will be charged with the amount of these items.



- Can I combine events with another host?
  - Yes. Hosts can combine events in a single venue. It is encouraged to have different attendees per event, to increase awareness among non-members.

Example: Host A selected Package 1 (at least 5 attendees) and Host D selected Package 2 (at least 10 attendees), the total number of unique attendees must be at least 15 people. And shall be segregated between the 2 hosts' attendance sheets.

Host A Attendance Sheet: Attendees #1 to #5 Host D Attendance Sheet: Attendees #6 to #15

- Who should I contact if I haven't received my gift within the time frame given?
  - Coordinate with Member Services Globe Network Toll-Free: 1-800-8976-3524 Smart & PLDT Network Toll-Free: 1-800-1118-0022 Monday–Friday: 10:00 AM to 7:00 PM

Chat: <u>https://www.youngliving.com/en\_PH</u> (click on Chat button) Monday–Friday: 10:00 AM to 7:00 PM

Email: <u>custserv.ph@youngliving.com</u> Monday–Sunday: 24 hours open (with 24-48 hrs response time)

- I received the materials and freebies, but they are leaking / damaged / opened / missing etc. Will this be replaced?
  - Yes, just send an email to <u>custserv.ph@youngliving.com</u> and we will deliver the replacement as soon as possible.

# <u> YL DAYS – ACTUAL EVENT</u>

- If I exceed the attendees' count during the event in my selected package, can I upgrade to the next package?
  - No. We won't be able to deliver the materials for the upgraded package. Package changes will not be accepted after March 20, 2025.
- I have not met the number of attendees at my event, can I conduct a second event to complete the number of attendees required on the package that I've selected?
  - Yes. You can conduct multiple events to reach the desired number of attendees. But these events must be between April 5 and 6, 2025 to celebrate the YL Days event.
  - No additional material/samples will be given.
- Is there an age limit for the attendees to join the event and be counted as attendees?
  - The minimum age limit should be 18 years old because this event is for awareness and lead generation to help grow your business.
  - Household staff are not included.



# <u>YL DAYS – POST-EVENT GIFT: SURPRISE SWAG BOX</u>

### • What should I do after the event?

- You are encouraged to post your event photos and tag Young Living Philippines on socials on or before April 11, 2025 Friday to receive the surprise swag box.
- Keep an eye out for our jotform registration release and prepare to attach you're actual post screenshots
- Complimentary delivery of the surprise swag box will start on April 14 onwards following standard delivery time.

#### **RULES & GUIDELINES**

- Free shipping will apply to all event materials and freebies from YLPH Warehouse to the Event's registered address.
- Materials and freebies can only be sent to 1 address indicated by the requesting member.
- Raffle prizes are expected to be awarded to the winners at your event. Raffle prizes are not for resale.
- Upon delivery of your items, you must take a photo and/or video of unboxing for any quality-related (missing, damaged, or mis-pulled items). Please send a photo and/or video via email to <u>custserv.ph@youngliving.com</u>

#### **CONTACT INFORMATION**

For clarifications, concerns, and/or feedback, please coordinate with Member Services.

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# **TERMS & CONDITIONS**

Terms and Conditions for Hosting a Young Living Days Event:

- Eligibility: Individuals who are 18 years old and above and hold an Achieved Executives and above rank in Young Living Philippines are permitted to host a Young Living Days event. Event attendees must also be 18 years old and above and non-household staff to maintain focus on product awareness and lead generation for those genuinely interested in Young Living.
- Event Host Registration: To participate in a Young Living Days event as a host, fill out a registration form via JotForm (<u>https://bit.ly/2025YLDaysHostRegistration</u>). Young Living Philippines will send a notification email to the registered email address to confirm your event participation/registration.
- Cancellation Policy: Once you have completed and submitted the registration form, cancellation of your participation/registration is not permitted. By registering for the event, you agree to host and abide by the event guidelines.
- Event Conduct: Hosts are responsible for ensuring, the event is conducted following Young Living's policies and standards. Any violation of these terms may lead to the cancellation of the event and additional actions as deemed necessary by Young Living.
- Liability: Young Living shall not be held liable for any damages, losses, or injuries incurred during the event. Hosts and participants are advised to adhere to safety guidelines and take necessary precautions while attending the event.

By hosting a Young Living Days event you signify your acceptance of these Terms and Conditions. Please note that Young Living reserves the right to modify these terms at any time, without prior notice. For any questions or clarifications please contact <u>custserv.ph@youngliving.com</u>.