

Mystery Box Promo

Frequently Asked Questions

1. How do I qualify for the Mystery Gift Box promo?

First 1,000 YLPH Brand Partners with a minimum of 150 PV purchase on Loyalty Rewards (LR) or Quick Order (QO) starting from October 17, 2025 at 10AM to October 19, 2025 at 11:59PM will qualify for the gift.

- All paid On-The-Ground (OTG) purchase on LR and QO with at least 150 PV will qualify.
- Only first 1,000 paid orders from October 17, 2025 at 10AM to October 19, 2025 at 11:59PM will qualify.
- This is a limited promotion, on a first-come, first-served basis, and only until supplies last.

2. If I place a 150 PV LR order, do I also qualify for the 110 PV promo?

Yes. Your order will qualify for the Mystery Box Promo and for the 110 PV gift.

3. I am a new enrollee or a reactivating* member who enrolled/reactivated on October 17 with 100 PV enrollment set on LR. Do I qualify for the Mystery Box promo?

No. The minimum requirement to qualify for the Mystery Box promo is 150 PV. However, if you increase your order to at least 150 PV, you will receive the gift.

**Reactivating members are those who have had no ordering activities for a period of 13 months and have been dropped out of the organization. Reactivations require a minimum of 100 PV purchase in product or a starter bundle.*

4. Is there a limit to the number of Mystery Boxes I can avail?

Yes. Only one (1) Mystery Box per member account.

5. Until when can I qualify for the promo?

The promo is available from October 17 to 19, 2025 for the first 1,000 PAID orders only. We recommend placing your order early to qualify for the promo.

6. When will I receive my gift?

The Mystery Box will be **delivered starting October 22**. Expect your gift to arrive within these dates:

- **Metro Manila:** 1 to 3 days
- **Luzon:** 3 to 7 days
- **Visayas and Mindanao:** 4 to 7 days
- **Palawan, Batanes, Benguet, and Sulu:** 14 days

You may also choose to **pick up your gift** starting:

- **Manila Experience Center:** Starts October 22
- **Baguio Pick-Up Center:** Starts October 24
- **Cebu and Davao Pick-Up Centers:** Starts October 28

HOW TO TOP UP YOUR LR:

7. If I placed my LR order from October 1-16, do I still qualify for the gift?

Yes. You can still qualify if you place a LR top-up order between October 17 to 19, 2025.

- **For orders 99 PV and below:** Place a top-up LR order to reach a minimum of 150 PV.
- **For orders 100 PV and above:** Place a top-up LR order of 50 PV.

8. If I placed a 120 PV LR order from October 1 to 16, how much should I top up to qualify for the gift?

You need to place a 50 PV LR purchase between October 17 to 19, 2025 as your top-up order.

Other examples:

1 st LR Order LR Order from October 1-16, 2025	How much should I top up to qualify? LR Order starting October 17-19, 2025
50 PV	Complete the 150 PV requirement by topping up with the missing PV: Place a minimum of 100 PV
75 PV	Complete the 150PV requirement by topping up with the missing PV: Place a minimum of 75 PV
90 PV	Complete the 150PV requirement by topping up with the missing PV: Place a minimum of 60 PV

100 PV	Place a minimum of 50 PV
110 PV	Place a minimum of 50 PV
300 PV	Place a minimum of 50 PV

9. How do I place my LR top-up order?

You may place your top up LR order by completing the 2nd LR JotForm from October 17 to 19, 2025: <https://form.jotform.com/250228489703461>

You may also reach out to our Member Services Team to place your order:

- Toll-free number 1-800-1118-0022 for Smart/PLDT subscribers.
- Toll-free number 1-800-8976-3524 for Globe subscribers.
- Chat: https://www.youngliving.com/en_ph