

7 YEARS of WELLNESS!

OIL FESTIVAL

ANNIVERSARY SALE



Frequently Asked Questions

Release date: November 12, 2025

1. Where can I see the Oil Festival Promo in my Virtual Office (VO)?

A special category called **Oil Festival Sale 2025** will be created. It will have all the special codes for all Anniversary Sale promotional items and bundles, running from November 7, 10:00 AM to November 18, 11:59 PM. The NingXia Red 2pk promos are available from November 7, 10:00 AM to November 30, 11:59 PM.

2. Can I start adding Oil Festival promo items to my cart before 10:00 AM?

All promo items will be available at 10:00 AM.

Note: Some items will appear first than the others. If you can see the items, feel free to add them to your cart.

3. Will the promo follow the regular item codes?

No. Special discount and bundle codes have been created for all Oil Festival promos. Make sure you purchase using the special codes. Otherwise, you will not be able to enjoy the discounts.

4. I accidentally carted and checked out the regular codes. Can my order be manually adjusted to reflect the correct promo prices?

We will turn off on the regular codes of the promo items at 9:00 AM. If you are still seeing the regular codes in your VO, please do not cart and check them out. You may refer to the cheat sheet that we will be releasing before the promo starts. It has the complete list of codes with the product/bundle name as well as the discount scheme.

5. Is there a maximum number of discounted promo items I can purchase?

All Philippines-based members can purchase the promo items on Loyalty Rewards (LR) and Quick Order (QO) in unlimited quantities from November 7, 10:00 AM to November 18, 11:59 PM, or until supplies last. The NingXia Red 2pk promos are available from November 7, 10:00 AM to November 30, 11:59 PM.

6. Do I get a gift with my purchase from November 7, 10:00 AM to November 18, 11:59 PM?

Yes. All On-the-Ground (OTG) purchases with a minimum of 150 PV (on LR or QO) will have an anniversary gift together with your order.

- If you have selected delivery as your shipping option, your gift will come with your order.
- If you have selected pick up, you may spin the Abundance Wheel onsite at your selected pick-up location for your gift.

7. Is there a limit to the number of free items that I can avail of?

Every qualified order (minimum of 150 PV worth of OTG products on LR or QO in a single receipt) is entitled to an Anniversary Gift. You can place as many qualified orders/transactions as you want within the promo period to get the free items per order. Note that the free items are on a first come, first served basis and will be on a while stocks last status.

Example:

- 250 PV QO worth of purchase in a single order = 1 free gift
- 300 PV QO worth of purchase in a single order = 2 free gifts
- Two (2) separate orders worth 100 PV QO worth of purchase = No freebie
- Two (2) separate orders worth 200 PV QO worth of purchase = 2 free gifts

8. If my 150 PV LR (OTG) order is from November 1-6, do I qualify to have the Anniversary Gift?

Yes, your order will qualify for the Anniversary Gift but will be open only for pick up at the Manila Experience Center, Baguio, Cebu and Davao Pick-Up Centers. You may ask a representative to pick up on your behalf and present your invoice (digital or hard copy will do).

9. What are the free gifts I can expect for 150 PV (OTG) purchase on LR or QO?

It will be a surprise gift which will be random and will be a selection from diffusers, oils or swags.

Items include:

Sweet Aroma Diffuser	Lavender 5ml
Lantern Diffuser	R.C. 15ml
Dewdrop Diffuser	Northern Lights Black Spruce 15ml
Desert Mist Diffuser	Blue Relief 15ml
Lucia Artisan Diffuser	YL Oil Rack with Resin
Lustre Artisan Diffuser	Oilers Home Rug

10. Can I include other products in my 150 PV LR or QO order within the promo period to get the free item?

Yes, you may include other Young Living OTG products in your LR or QO purchase to meet the minimum of 150 PV in a single order requirement.

11. Can I mix and match BOGO items?

No. The BOGO sets are fixed.

12. Can I use my LR points to pay for my orders from the Oil Festival promo?

No. You may pay via Card, Dragonpay, or Account Credits (or cash via Experience Center).

13. I placed and paid my orders within the promo duration but there have been payment concerns (e.g., insufficient fund on my debit card, bank declined payment). Can I still avail of my orders?

All orders placed with payment challenges should be settled on or before November 24, 7:00 PM, 7 days from end of promo, through Member Services. All unpaid orders beyond the cutoff period will no longer be accommodated for reprocessing.

14. If I process 2 separate orders within the same day, will my orders be consolidated so that I will only pay the shipping fee once?

There will be no consolidation of orders. Each order you place will have a corresponding shipping fee (for delivery). Alternatively, we recommend choosing self-pick up at Manila Experience Center, Baguio, Cebu or Davao Pick-Up Center.

15. Will there be a gift if I pick up my order?

Yes, if your order has met the minimum of 150 PV LR or QO order and you have selected “pick-up” as your shipping option, you are entitled to spin the Abundance Wheel in order to claim your anniversary gift.

This promo is for paid orders from November 7-18, 2025 for pick-up in Manila Experience Center from November 18-25, Baguio, Cebu and Davao Pick-Up Centers from November 7 to 25, 2025.

16. How can I join the raffle promo to win a Wanderful Diffuser V2 (Blue)?

Just place a minimum of 150 PV order on LR or QO from November 7 (10:00 AM) to November 18 (11:59 PM) and get one raffle entry. One raffle entry per member account.

Raffle winners will be announced on social media by November 24, 2025. You can only win once.

17. When can I receive my order?

PAID Orders will be shipped following the standard order delivery lead times:

- **Metro Manila:** 1 – 3 days
- **Luzon:** 3 to 7 days
- **Visayas and Mindanao:** 4 to 7 days
- **Palawan, Batanes, Benguet, and Sulu:** 14 days

You may also pick up your order with the freebie from the Manila Experience Center, Baguio Pick-Up Center, Cebu Pick-Up Center, or Davao Pick-Up Center.

18. Will I receive PV gifts for an order worth 200 PV?

Yes. All orders with at least 200 PV during the Oil Festival Promo will include the free PV promo items for the month.

19. Can inactive members avail of the promo too?

Inactive members are welcome to avail of this promotion. To reactivate, kindly click this link: [Reactivation JotForm](#) or you may get in touch with Member Services.

For faster processing, please prepare your member ID, PIN, sponsor, and enroller information. Reactivating members need to purchase at least 100 PV to reactivate their accounts. Account holders should be the one requesting for reactivation via phone call.

20. Can the Oil festival promo items be part of my reactivating order?

Yes, the Oil festival promo items you purchased will be considered to reactivate your account.

21. I am not yet a YLPH member, but I want to avail of the Oil Festival promos. Can I sign up on November 7 and cart the promo items too?

Yes, sign up with any available enrollment set (Premium Experience Set or Customized Enrollment Set). Before checking out, you may add any promo items you prefer.

Oil Festival promo items can be part of your Customized Enrollment Order on Quick Order only.

22. In case I encounter any concerns on my enrollment, reactivation, or my Oil Festival promo purchase, can I reach out to Member Services team?

Yes, you may reach out to our Member Services through the following channels:

- Toll-free number 1-800-1118-0022 for Smart/PLDT subscribers.
- Toll-free number 1-800-8976-3524 for Globe subscribers.
- Chat: https://www.youngliving.com/en_ph
- JotForm: <https://linktr.ee/ylphmemberservices>