WELCOME TO / ellney

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Frequently Asked Questions

1. Who can avail of the Welcome to Wellness Promo?

Only Young Living Philippine new enrollees from January and February 2025 can avail of the promotion. New enrollees are those who are signing up for the first time or those who are reactivating their account.

*Reactivating members are those who have had no ordering activities for a period of 13 months and have been dropped out of the organization. Reactivations require a minimum of 100 PV purchase in product or a starter bundle.

2. How will I qualify for the Welcome to Wellness Promo?

New enrollees from January or February 2025 should place a minimum of 50 PV Loyalty Rewards order from March 1-31, 2025. They will receive the FREE Thieves Dish Soap (Expiry Date: July 2025), together with their Loyalty Order.

You will see the free item on your Virtual Office order after adding products to your Loyalty Rewards cart amounting to at least 50 PV.

3. When will I receive the Thieves Dish Soap?

The free Thieves Dish Soap will be delivered together with your Loyalty Order (minimum of 50 PV) following the standard delivery time (excluding Sundays):

- Metro Manila: 1 day
- Luzon: 3 to 5 days
- Visayas and Mindanao: 5 to 7 days
- Palawan, Batanes, Benguet, and Sulu: 7 to 14 days

You may also pick up your order with the freebie from the Manila Experience Center, Baguio Pick-Up Center, Cebu Pick-Up Center, or Davao Pick-Up Center.