

Gather & Grow 2025

GUIDELINES AND TERMS & CONDITIONS

Release Date: June 2025

PLATFORM REQUESTS

How can I place a consignment request?

- To submit a request, visit <https://ylphsystem.com/request-form> and fill out the form. An email notification for a completed request will be sent to your registered email.

CONSIGNMENT

Minimum of 5 Premium Experience Kits or Inner Wellness Sets

FOR EXECUTIVES

Achieved Executives may request a minimum of 5 kits at a time.

- They must have already completely liquidated the kits from the first event request before a second event request may be placed.
- Must have a credit card on file.
- A maximum of 10 kits can be consigned by Executives.

FOR SILVERS & UP

Achieved Silvers & up may request up to 100 kits at a time.

- They must have already completely liquidated the kits from the first event request before a second event request may be placed.

What items are included in the consignment?

- Premium Experience Set or Inner Wellness Set
- Loyalty Card
- Reusable Bag
- Free Shipping

Is there a deadline for submitting consignment requests for the month?

- All requests for the current month should be made by the 23rd of the same month.

What if my enrollments have exceeded my requested kits?

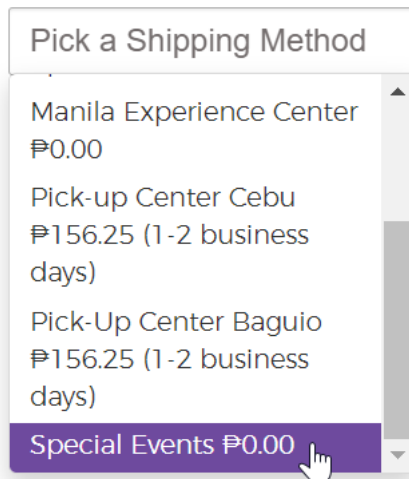
- Full liquidation (including additional enrollments) is required and should be updated using the Roadshow Platform. Additional kits will only be sent to one address, and will be initiated within 2 working days upon notifying the Roadshow Support team via the Roadshow Platform chat support.

HOW TO ENCODE CONSIGNMENT ENROLLMENTS

What shipping method option should I choose when processing enrollments on VO under consignment?

- All enrollment orders under consignment should be processed under the SPECIAL EVENTS SHIPPING METHOD. Incorrect shipping methods may not be counted as part of Consignment Liquidation.

Shipping Method



The image shows a dropdown menu titled "Pick a Shipping Method". The menu is open, showing four options: "Manila Experience Center ₱0.00", "Pick-up Center Cebu ₱156.25 (1-2 business days)", "Pick-Up Center Baguio ₱156.25 (1-2 business days)", and "Special Events ₱0.00". A mouse cursor is pointing at the "Special Events ₱0.00" option, which is highlighted in a dark purple color.

My consignment enrollee would like to add other oils to their enrollment order, how should I process this?

- Any additional items can be processed by the enroller or enrollee by calling our toll-free numbers: **Globe Network: 1-800-8976-3524 Smart & PLDT Network: 1-800-1118-0022**, or through Live Help AFTER enrolling on VO. The shipping costs will be shouldered by the enrollee.

Can I enroll as soon as the kits arrive?

- Yes, you can start enrolling as soon as you receive your kits.

What if we experienced system issues during enrollment?

- You may fill out the JotForm for manual enrollment processing using this link: <https://bit.ly/RoadshowEnroll>

SHIPPING OF AMENITIES AND KITS

When will my consignment kits and amenities arrive?

AREA	METRO MANILA	OUTSIDE METRO MANILA
REQUEST DATE	+ 5 DAYS	+ 17 DAYS

**This excludes Sundays, holidays, and unforeseen circumstances (like storms or typhoons). Please account for these when requesting additional lead time.*

Rules & Guidelines:

- FREE Shipping will apply to all consigned from YLPH Warehouse to the consignee’s registered delivery address.
- Kits will be sent to only one (1) address indicated by the requesting member.
- The requesting member will shoulder the return shipping fee for unliquidated kits.
- Upon delivery of your items, take a photo and video of the unboxing to check for any quality-related concerns (e.g., missing, damaged, or incorrect items). In case of any issues, kindly send an email to ylphroadshow@youngliving.com.

PROCESS FOR CASH SUBSIDY

How can I be eligible to reimburse the cash subsidy?

- Requesting member will be eligible for cash subsidy for liquidated kits within the deadline.
- Cash Subsidy of P1,500 – 5-10 liquidated kits
- Cash Subsidy of P5,000 – 11-20 liquidated kits
- Cash Subsidy of P10,000 – 21 and above liquidated kits

How can I submit my reimbursement request?

- Just email proof with photos to ylphroadshow@youngliving.com within 3 days after the event date. It should include the following:
 - Official receipts for venue rental, accommodations, airfare, event meals along with photos of the event
 - Official receipts for venue rental, accommodations, event meals should be named under “Young Living Philippines LLC”

How soon can I expect the reimbursement to be credited to my bank account?

- It will be credited within 10-15 banking days to your direct deposit account.

The venue does not provide official receipts in our province, what else can I submit to reimburse the cash subsidy?

- Acknowledgment Receipts can be submitted as proof of payment along with event photos. You may download the file here: <https://bit.ly/YLPHAcknowledgementReceipt>
- Note that this will be subject to verification.

LOYALTY REWARDS POINTS

How do I get the Loyalty Rewards (LR) points for consignee gift?

- You must liquidate all consigned kits before the liquidation deadline.
- LR points will be credited to your account by the 10th of the following month.
- LR points can be used to avail of products via redemption.

I qualified for the LR points, but I am not enrolled in LR, can this be converted to account credits?

- No, the LR points cannot be converted to account credits.

I am not enrolled in LR, what will happen to the points I qualified for?

- You must be enrolled in LR for points to be credited. Otherwise, points will be forfeited.
 - Scenario: You qualified for the LR points in July. You must be enrolled in LR by August 10 to be able to retain the points that will be credited on your account.

How do I use my LR points?

- You may redeem your LR points by going to the LOYALTY REWARDS page in your VO.
- Go to the “Rewards Points” tab, then click on the “Shop to Redeem Points Now” button. Points redemption orders are processed separately as Rewards Order, do not have corresponding PV, and do not count towards your monthly LR.
- As long as LR points are credited and can be seen in your VO, you can use it to avail of products. You can start redeeming points after your first LR order (provided there is an LR order placed within the last 30 days).

Will LR point orders count toward my consecutive month LR orders?

- No. Points redemption orders are processed separately as Rewards Order. They do not have any PV and do not count towards your monthly LR.

Will the points I earned expire?

- Yes. Unused points expire on a 12-month rolling basis, meaning they expire 12 months from when they were earned. You can monitor your points expiration via your Rewards Points page in your VO prior to every 15th of the month.

To learn more about Loyalty Rewards, you can read through the full FAQs here: <https://bit.ly/YL-LoyaltyRewards>

LIQUIDATION, RETURNS, AND PENALTIES

- Consignees will be given until the end of the month to liquidate their consigned kits.
- Any unliquidated kits should be returned within the same month of request. Unreturned kits will be charged to the consignee by the 5th of the following month.
- **Unsold Kit Returns**
As the requesting member, you're responsible for all return shipping costs for any unsold kits. Please ship these back to the Young Living warehouse, the Experience Center in Manila, or any of our authorized Pick-Up Centers.

- **Return Addresses and Operating Hours**

For your convenience, you may send unliquidated kits to the following locations:

Main Warehouse

Recipient: John Ericson Ople OR Melanie Esteban

Contact Number: 09638780365 OR 09913336191

Address: F2CV+ J3V, LDC Compound Cervantes Street, Bicutan, W Service Rd, Paranaque, Metro Manila

Operating Hours: Mondays to Saturdays 8:00 AM to 5:00 PM

Manila Experience Center

Address: 12th Flr. Twenty-Five Seven McKinley, 25th St. cor. 7th Ave, Taguig City, 1630

Operating Hours: Tuesday to Saturday, 10:00 AM to 7:00 PM

Pick-Up Center Baguio

Recipient: Lindley Bag-Onga

Contact Number: 09274219758

Address: Albergo Hotel, No. 122B, 1 Villamor Drive, Barangay Lualhati, Baguio City, Benguet 2600

Operating Hours: Tuesday to Saturday, 10:00 AM to 6:00 PM

Pick-Up Center Cebu

Recipient: Heintjie Reroma Cabo

Contact number: 09218609667

Address: Unit 14, The Gallery, Pope John Paul II St., Barangay Kasambagan, Cebu City, Cebu 6000

Operating Hours: Tuesday to Saturday, 10:00 AM to 6:00 PM

Pick-Up Center Davao

Recipient: Michelle Olamit

Contact Number: 09177191494

Address: Urban Lifestyle Center 2nd Floor, Urban Lifestyle Center 2nd Floor, Lanang District Davao City, Davao Del Sur 8000

Operating Hours: Tuesday to Saturday, 10:00 AM to 6:00 PM

- Unsold items for return should include the following: enrollment kit, diffuser, printed materials, canvas bag, and enrollee gifts.
- Extension requests will be evaluated on a case-to-case basis with considerations such as weather or travel restrictions, health conditions, and known system issues. Any unforeseen circumstances that can cause an extension of the liquidation deadline should be reported to Consignment Support.
- Damaged returned items will be charged to the consignee using the card on file or through bank deposit.

What are the penalties for failure to return unsold kits?

- Unsold kits will be charged to your credit card on file should you fail to respond to notifications and return your on-hand kits by the deadline.
- If there is no credit card on file, you will not be able to consign, and may receive a member record from our Conduct Team.
- Young Living reserves the right to withhold commissions should there be a need to augment costs for unsold kits without a credit card on file.