

YL DAYS GUIDELINES AND TERMS & CONDITIONS

September 1, 2024

GUIDELINES

YL DAYS – PRE-EVENT

- How can I place a host request in YL Days?
 - To submit a request, complete the form: <https://bit.ly/YLDaysHostRegistration>. An email notification for a completed request will be sent to your registered email. The registration will be from September 4 to September 10, 2024.
- Which ranks can become a host?
 - Achieved Executives and above can request for the YL Days package.
- What are the packages available for this event?
 - Here are the available packages for the event. Please note that there's a minimum of 5 attendees for face-to-face events.

WHAT YOU WILL RECEIVE	ONLINE	PACKAGE 1	PACKAGE 2	PACKAGE 3	PACKAGE 4	PACKAGE 5
		5 - 9 Attendees	10 - 19 Attendees	20 - 29 Up Attendees	30 - 49 Attendees	50 & Up Attendees
Digital Assets						
PowerPoint Background Template						
ZOOM Background						
Event Invitation Templates	✓	✓	✓	✓	✓	✓
Pull Out Banners <small>(YL Days, Company, Seed to Seal, DIY, and Thieves)</small>						
DIY Recipes						
Printed Materials						
Premium Experience Set Tri-Fold Flyer	-	9 pcs	19 pcs	29 pcs	49 pcs	50 pcs or committed headcount
DIY Book	-	9 pcs	19 pcs	29 pcs	49 pcs	50 pcs or committed headcount
Host Gifts						
30-Oil Case (Blue)	✓	✓	✓	✓	✓	✓
Frankincense 5ml + Wooden Oil Dropper	✓	✓	✓	✓	✓	✓
Giveaways / Raffle Prizes						
Spa Set (for DIY)	2 pcs	3 pcs	5 pcs	5 pcs	5 pcs	5 pcs
Lavender Sampler 2ml with card	-	9 pcs	19 pcs	29 pcs	49 pcs	50 pcs or committed headcount
Peppermint Sampler 2ml with card	-	9 pcs	19 pcs	29 pcs	49 pcs	50 pcs or committed headcount
Wooden Bottle with Dropper	-	9 pcs	19 pcs	-	-	-
Amber Bottle Spray 100ml (for DIY)	-	-	-	29 pcs	49 pcs	50 pcs or committed headcount
Bloom Collagen Complete 10pk <small>(Expiry Date: April 2026)</small>	-	-	1 box	2 boxes	2 boxes	2 boxes
Product Experience						
Thieves Household Cleaner 14.4oz <small>(Expiry Date: January 2025)</small>	-	-	-	1 bottle	1 bottle	1 bottle
Thieves Spray 1oz <small>(Expiry Date: January 2025)</small>	-	2 bottles	3 bottles	-	-	-

*Standard delivery time will be followed.

- Is there a limit to the number of requests I can make?
 - A host can only select 1 package during registration.

YL Days

- When is the last day to register as a host for a YL Days event?
 - The JotForm is open from September 4 to 10, 11:59 PM, or until the target number of hosts is met which is a maximum of 150 hosts.
- When can I expect the materials and freebies to arrive?
 - We will follow the standard delivery time frame after submission of JotForm entry.

AREA	METRO MANILA	OUTSIDE METRO MANILA
REQUEST DATE	+ 7 DAYS	+ 14 DAYS

- Can I still change the package that I submitted through JotForm?
 - Yes. Upgrading to a higher package can be requested via email at custserv.ph@youngliving.com on or before September 17, 2024. All requests after this date will no longer be accommodated. However, opting for a lower package adjustment is not encouraged. If the host prefers to return the excess materials, the return shipment will be shouldered by the host. If the host decides to keep the materials - all excess materials, products, and freebies will be charged to their account. This will be done through account credits, card on file, or commission deduction.
 - The additional items for upgrades will be delivered on or before 1st week of October before the YL Days event.
- My plans changed and I decided to do an online event instead of Face to Face, do I have to return the materials and gifts I have received?
 - Yes. The materials and gifts for face-to-face events are given to help the host/leader conduct a physical event. Changing the setup would defeat the purpose of giving out sample products and flyers/materials.
 - Hosts should pay for the shipping fee of returning the materials and ship it on or before October 6. Should the host fail to return the materials, we will charge the host's account through either account credits, card on file, or via deduction in commissions.

Example:

The host originally selected Package 1 but changed his/her mind and wanted to do an online event instead. Therefore, the host should return excess gifts delivered. If the host fails to return the items, then he/she will be charged with the amount of these items.

- Can I combine events with another host?
 - Yes. Hosts can combine events in a single venue. It is encouraged to have different attendees per event, to increase awareness among non-members.

Example: Host A selected Package 1 (at least 5 attendees) and Host D selected Package 2 (at least 10 attendees), the total number of unique attendees must be at least 15 people. And shall be segregated between the 2 hosts' attendance sheets.

Host A Attendance Sheet: Attendees #1 to #5

Host D Attendance Sheet: Attendees #6 to #15

- Who should I contact if I haven't received my gift within the time frame given?
 - Coordinate with Member Services
Globe Network Toll-Free: 1-800-8976-3524
Smart & PLDT Network Toll-Free: 1-800-1118-0022
Monday–Friday: 10:00 AM to 7:00 PM
 - Chat: https://www.youngliving.com/en_PH (click on Chat button)
Monday–Friday: 10:00 AM to 7:00 PM
 - Email: custserv.ph@youngliving.com
Monday–Sunday: 24 hours open (with 24–48 hrs response time)
- I received the materials and freebies, but they are leaking/damaged/opened/missing/etc. Will this be replaced?
 - Yes, just send an email to custserv.ph@youngliving.com and we will deliver the replacement as soon as possible.

YL DAYS – ACTUAL EVENT

- If I exceed the attendees' count during the event in my selected package, can I upgrade to the next package?
 - No. We won't be able to deliver the materials for the upgraded package. Package changes will not be accepted after September 17, 2024.
- I have not met the number of attendees at my event, can I conduct a second event to complete the number of attendees required on the package that I've selected?
 - Yes. You can conduct multiple events to reach the desired number of attendees. But these events must be between October 12 and 13 to celebrate the YL Days event.
 - No additional material/samples will be given.
- Is there an age limit for the attendees to join the event and be counted as attendees?
 - The minimum age limit should be 18 years old because this event is for awareness and lead generation to help grow your business.
 - Household staff are not included.

YL DAYS – POST-EVENT

- What should I do after the event?
 - You are encouraged to send your event photos and videos to custserv.ph@youngliving.com on or before October 17, 2024, Thursday, at 11:59 PM, to be included in the social media post.

RULES & GUIDELINES

- Free shipping will apply to all event materials and freebies from YLPH Warehouse to the Event's registered address.
- Materials and freebies can only be sent to 1 address indicated by the requesting member.
- Raffle prizes are expected to be awarded to the winners at your event. Raffle prizes are not for resale.
- Upon delivery of your items, you must take a photo and/or video of unboxing for any quality-related (missing, damaged, or mis-pulled items). Please send a photo and/or video via email to custserv.ph@youngliving.com

CONTACT INFORMATION

For clarifications, concerns, and/or feedback, please coordinate with Member Services.

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GUIDELINES

Terms and Conditions for Hosting a Young Living Days Event:

- **Eligibility:** Individuals who are 18 years old and above and hold an Achieved Executives and above rank in Young Living Philippines are permitted to host a Young Living Days event. Event attendees must also be 18 years old and above and non-household staff to maintain focus on product awareness and lead generation for those genuinely interested in Young Living.
- **Event Host Registration:** To participate in a Young Living Days event as a host, fill out a registration form via jotform. Young Living Philippines will send a notification email to the registered email address to confirm your event participation/registration.
- **Cancellation Policy:** Once you have completed and submitted the registration form, cancellation of your participation/registration is not permitted. By registering for the event, you agree to host and abide by the event guidelines.



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- **Event Conduct:** Hosts are responsible for ensuring, the event is conducted following Young Living's policies and standards. Any violation of these terms may lead to the cancellation of the event and additional actions as deemed necessary by Young Living.
- **Liability:** Young Living shall not be held liable for any damages, losses, or injuries incurred during the event. Hosts and participants are advised to adhere to safety guidelines and take necessary precautions while attending the event.

By hosting a Young Living Days event you signify your acceptance of these Terms and Conditions. Please note that Young Living reserves the right to modify these terms at any time, without prior notice. For any questions or clarifications please contact custserv.ph@youngliving.com.