



Mystery Gift Bag

Get a mystery gift bag when you purchase and pick up your paid order from October 18 to 23, 2024.

Frequently Asked Questions

- 1. How can I qualify for the Mystery Gift Bag promo?**
 - All paid On-The-Ground (OTG) purchase on Quick Order (QO) and Essential Rewards (ER) with at least 50 PV will qualify
 - Only paid orders from October 18 to 23 will be qualified and must be picked up at the Pick-Up Centers (Cebu/Baguio) or Experience Centers (Manila/Davao) between October 18 to 23.
 - The Mystery Gift Bag is a limited promotion and is on a “first-come, first-served basis” and only until supplies last.
- 2. Do I still need to pay for handling fee for Pick-Up Centers during this promotion period?**

Handling fees at pick-up centers will remain as is during the promotion period.
- 3. Will I be qualified for 2 Mystery Gift Bags if I have 2 separate order purchases?**

No. The Mystery Gift Bag is strictly 1 per member only.
- 4. Will my ER points redemption order be qualified for the Mystery Gift Bag?**

No. Only Quick Orders and Essential Rewards are qualified.
- 5. Will my Holiday Sale orders be qualified for the Mystery Gift Bag?**

Yes, provided your orders meet the requirements: minimum of 50 PV on Quick Order and Essential Rewards, date of payment and pick-up (October 18-23).
- 6. Can reactivating members join this promo?**

Yes. All members can be eligible for the Mystery Gift Bag, if they meet the minimum PV purchase (50 PV), paid and picked up on October 18 to 23.
- 7. Can a newly signed up member join this promo?**

Yes. All members can be eligible for the Mystery Gift Bag, if they meet the minimum PV purchase (50 PV), paid and picked up on October 18 to 23.
- 8. When will I receive the Mystery Gift Bag?**

The Mystery Gift Bag will be given together with your order when you pick up at the Pick-Up Centers (Baguio/Cebu) or Experience Centers (Manila/Davao). Only available between October 18 to 23.
- 9. Can I get a Mystery Gift Bag on behalf of another member?**

Yes. You can pick up orders with Mystery Gift Bag as long as you are authorized by the member.
- 10. Can I choose the item for my Mystery Gift Bag?**

No. The Mystery Gift Bag contains random item/s and cannot be exchanged or replaced.



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- 11. I ordered and paid on October 14, can I pick up on October 18 and get the Mystery Gift Bag?**
No. Only orders from October 18 to October 23 are eligible for this promo. Orders processed from October 1 to 17 and October 24 onwards will not be qualified for this promo.
- 12. I processed my order October 15 but picked it up on October 16, am I still eligible for the Mystery Gift Bag?**
No. Mystery Gift Bag promo is only available when you pick up your order between October 18 to October 23. Picking up orders outside these dates will not qualify for the Mystery Gift Bag.