### Frequently Asked Questions

### 1. How can I qualify for the Enroller Gift?

All YLPH Brand Partners with at least 1 new YLPH member enrollment, with any enrollment purchase, between October 18 (12:01 AM) to October 20 (11:59 PM), 2024 will qualify.

# 2. Is there a required PV for the enrollment purchase to get the Enroller Gift? No. All enrollment sets, including the Customized Enrollment Order, are included and can either be on Essential Rewards (ER) or Quick Order (QO), processed in the Virtual Office between October 18 to 20, 2024.

## 3. If my personal enrollee reactivated his/her account, will I receive the Enroller Gift?

If the reactivating member\* purchased any enrollment set (Premium Experience Set, Inner Wellness Set, Thieves Healthy Household Set, Feelings Emotional Ease Set, or Essential Starter Kit) as his/her reactivation purchase, you as the enroller will be qualified for the Enroller Gift.

\*Reactivating members are those whose accounts have already been deactivated in our system with 24 months of no purchase from the month the account has been dropped.

#### 4. If I have 3 enrollees, do I get 3 Enroller Gifts?

No, you will receive only 1 Enroller Gift. Each member is eligible for only 1 gift, regardless of the number of his/her enrollees.

- 5. How will the enroller receive the Enroller Gift?
  It will be sent to the enroller's address on file, free of delivery charge, starting October 23. Standard delivery time will apply.
- 6. If I am at the Experience Center or Pick-Up Center on either October 18, 19, or 20, can I pick up my Enroller Gift?

Yes, enrollers can claim the gift at any of the following locations: Manila Experience Center, Davao Experience Center, Baguio Pick-Up Center, or Cebu Pick-Up Center, on October 18 to 19 only, provided that the enroller or an authorized representative is physically present at the Experience Center or Pick-Up Center. All unclaimed Enroller Gifts after October 19 will be delivered to the enroller's address and will no longer be available for pick-up in any Experience Centers or Pick-Up Centers.