



# 6 YEARS YLPH *Mystery Gift Bag*

## *Mystery Gift Bag*

### *Frequently Asked Questions*

**1. How can I qualify for the Mystery Gift Bag promo?**

- All paid On-The-G6 Years YLPH SALEbrationround (OTG) purchase on Quick Order (QO) and Essential Rewards (ER) with at least 50 PV will qualify
- Only paid orders from November 18 to 23 will be qualified and must be picked up at the Pick-Up Centers (Cebu/Baguio) or Experience Centers (Manila/Davao) between November 19 to 23.
- The Mystery Gift Bag is a limited promotion and is on a “first-come, first-served basis”.

**2. Do I still need to pay for handling fee for Pick-Up Centers during this promotion period?**

Handling fees at pick-up centers will remain as is during the promotion period.

**3. Will I be qualified for 2 Mystery Gift Bags if I have 2 separate order purchases?**

No. The Mystery Gift Bag is strictly 1 per member only.

**4. Will my ER points redemption order be qualified for the Mystery Gift Bag?**

No. Only Quick Orders and Essential Rewards are qualified.

**5. Will my 6 Years YLPH SALEbration orders be qualified for the Mystery Gift Bag?**

Yes, provided your orders meet the requirements: minimum of 50 PV on Quick Order and Essential Rewards, date of payment (November 18-23) and pick-up (November 19-23).

**6. Can reactivating members join this promo?**

Yes. All members can be eligible for the Mystery Gift Bag, if they meet the minimum PV purchase (50 PV), paid (November 18-23) and picked up on November 19 to 23.

**7. Can a newly signed up member join this promo?**

Yes. All members can be eligible for the Mystery Gift Bag, if they meet the minimum PV purchase (50 PV), paid (November 18-23) and picked up on November 19 to 23.

**8. When will I receive the Mystery Gift Bag?**

The Mystery Gift Bag will be given together with your order when you pick up at the Pick-Up Centers (Baguio/Cebu) or Experience Centers (Manila/Davao). Only available between November 19 to 23.

**9. Can I get a Mystery Gift Bag on behalf of another member?**

Yes. You can pick up orders with Mystery Gift Bag as long as you are authorized by the member.

**10. Will Bulk Order Pick Up also be eligible for Mystery Gift Bag promo?**

Yes. Just email [bulkorder.ylph@youngliving.com](mailto:bulkorder.ylph@youngliving.com) with the order numbers along with PIN, 24 hours ahead of time for us to prepare your orders before your drop by our pick-up centers or experience center. On November 23, the last day of promotion, please email before 10AM for enough preparation time.

*\*Bulk orders are a minimum of 5 orders and above.*



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**11. Can I choose the item for my Mystery Gift Bag?**

No. The Mystery Gift Bag contains random item/s and cannot be exchanged or replaced.

**12. I ordered and paid on November 14, can I pick up on November 18 and get the Mystery Gift Bag?**

No. Only orders from November 18 to November 23 are eligible for this promo. Orders processed from November 1 to 17 and November 24 onwards will not be qualified for this promo.

**13. I processed my order November 15 but picked it up on November 16, am I still eligible for the Mystery Gift Bag?**

No. Mystery Gift Bag promo is only available when you pick up your order between November 18 to November 23. Picking up orders outside these dates will not qualify for the Mystery Gift Bag.