

Frequently Asked Questions

- Who can join this program?
 - All Philippine-based members with a minimum of 500 OGV as of May 2024.
- When is the program?
 - The program will run from June 1 to August 31, 2024.
- What are the prizes for this program?
 - Qualified members will receive a cash prize.

Growth from Previous Month					
Tier	Previous Month OGV	Target Growth	M1 Cash Prize	M2 Cash Prize	M3 Cash Prize
1	500 - 1,999	25%	₱ 5,120.00	₱ 7,680.00	₱ 7,680.00
2	2,000 - 3,999	25%	₱ 10,240.00	₱ 15,360.00	₱ 15,360.00
3	4,000 - 9,999	20%	₱ 20,480.00	₱ 30,720.00	₱ 30,720.00
4	10,000 - 34,999	20%	₱ 40,960.00	₱ 61,440.00	₱ 61,440.00

Note: Withholding tax will be applied.

Example:

If your previous month is 1000 OGV, your target growth is at least 25%, which is at least 1250 OGV the following month.

- What are the requirements to achieve the cash prize?
 - Achieve the target growth rate.
 - Any 1 personal enrollment on QO or ER in the qualifying month
 - Personal purchase of 100 PV on Essential Rewards (ER) is required in the qualifying month.

Note: Personal enrollment requirement must be a new member. Reactivating member is not qualified.

- Is there a maximum limit for prizes?
 - Yes, you can only qualify and win a cash prize once, in each month.
 - Scenario 1 (Hitting Multiple Targets): My OGV in May was Tier 1. I hit the 25% target growth in June and my June OGV now falls to Tier 3. Which cash prize will I get?
 - You will receive the M1 cash prize for Tier 1 (Php 5,120) only.

Note: The prize will depend on the Tier base from previous month.

- Scenario 2 (Prize Availment): My OGV in May was Tier 2. And hit the target of 25% growth in my June OGV. Will I get the cash prize for Tiers 1 and 2?
 - No. You are only eligible to receive the cash prize based on your previous month's tier.

Note: You are only eligible to get 1 prize per month.

- Scenario 3 (Skipping July Qualification): I hit the target in June but not in July, will I still be eligible to get the prize if I hit the target in August?
 - Yes. Your target for August will depend on your OGV in July. If you meet the requirements for August qualification, then you will receive an M2 cash prize.

Note: You are not required to qualify in consecutive months. But if you skipped June or July, then you are only qualified to get up to M2 Cash Prize only.

- Scenario 4 (Joining in July): I'm not qualified to join the June qualification (either less than 500 OGV or more than 34,999 OGV in May 2024). Can I join in July if my June OGV fits any of the tiers?
 - Yes. You can join in July and the cash prize you will aim for is M1 Cash Prize. And will still have a chance to get M2 cash prize in August.

Note: To qualify for the M2 Cash Prize, you must have already received the M1 Cash Prize. Similarly, to be eligible for the M3 Cash Prize, you must have previously received the M2 Cash Prize.

- Scenario 5 (Joining in August, Program Extension): I'm not qualified to join the June and July qualification (either less than 500 OGV or more than 34,999 OGV in May 2024). Can I join in August if my July OGV fits any of the tiers?
 - Yes. You can join in August and the cash prize you will aim for is M1 Cash Prize.

Note: The program ends in August, so you will not be qualified to get the M2 and M3 cash prizes. Program timeline will not be extended.

- I am a reactivating member; can I join this program?
 - Yes. All reactivating members must have 100 PV personal purchases on Essential Rewards, 1 personal enrollee, and achieve a minimum of 625 OGV in June to win the M1 cash prize.
- I am a new enrollee; can I join this program?
 - Yes. New Enrollees in June must have 100 PV personal purchases on Essential Rewards, 1 personal enrollee, and achieve 625 OGV in the same month to win the M1 cash prize.
- I am a member with less than 500 OGV; can I join this program?
 - Yes. All members with less than 500 OGV may qualify the next month if they reach 625 OGV requirement, 1 personal enrollee, and have 100 PV personal purchases on Essential Rewards.
 - Scenario 1: I only have 100 OGV in May. What are my requirements to achieve the cash prize?
 - In June, you will need to have at least 625 OGV, 1 personal enrollee, and 100 PV purchase on Essential Rewards to receive the M1 Cash Prize for Tier 1.

- Scenario 2: I did not qualify for June and has only 450 OGV. Can I still join in July?

- Yes. In July, you will need to have at least 625 OGV, 1 personal enrollee, and 100 PV purchase on Essential Rewards to receive the M1 Cash Prize for Tier 1.

Note: To qualify for the M2 Cash Prize, you must have already received the M1 Cash Prize. Similarly, to be eligible for the M3 Cash Prize, you must have previously received the M2 Cash Prize.

- How will I receive my prizes?
 - Prizes will be credited to your direct deposit account around the 18th of the following month.

Note: Set up your direct deposit account and update your Tax Identification Number to receive your prize.

- What are the possible reasons why I won't receive my prize?
 - Sponsor Change – Changing sponsors can impact your OGV, hence, make sure to confirm the sponsors of your new enrollees to maximize the program's qualifications.
 - Unpaid orders – Orders that remain unpaid at the time of report generation can lead to inaccuracies in the total OGV. Kindly complete the payment of your downline's order as soon as possible.
 - Non-PH-based members are not qualified to join this program.
 - Returned or canceled orders – orders returned and canceled in your organization will affect your OGV.
 - Failed to purchase the required PV on ER

- Will my prize be retracted if I originally met the requirements but failed to maintain it?
 - Yes. 100% prize retraction will be implemented should the member fail to maintain the requirement on that month, **particularly impacting this is product returns.**

- Scenario 1: I qualified for M1 in June and received the cash prize but after a month, one of my members returned their June order. Because of that, my OGV fails to meet the M1 OGV requirement. Will the prize be retracted?
 - Yes. 100% prize retraction will be implemented. Since the requirement for M1 cash prize is not met.
- Scenario 2: I qualified for M2 in July and received the cash prize but after a month, one of my members returned their July order. After the returned order, I still meet the M2 OGV requirement. Will the prize be retracted?
 - No. Since the member is still meeting the requirements, retraction will not be implemented.

CONTACT INFORMATION:

- For disputes, clarifications, concerns, and/or feedback, please coordinate with Member Services.
Globe Network Toll-Free: 1-800-8976-3524
Smart & PLDT Network Toll-Free: 1-800-1118-0022
Monday–Friday: 10:00 AM to 7:00 PM
- Chat: https://www.youngliving.com/en_PH (click on Chat button)
Monday–Friday: 10:00 AM to 7:00 PM
- Email: custserv.ph@youngliving.com
Monday–Sunday: 24 hours open (with 24–48 hrs response time)

TERMS AND CONDITIONS

1. Ready to Grow is valid for Philippine-based members with minimum of 500 OGV as of May 2024 except for new members and reactivating members.
2. The program runs from June 1 to August 31, 2024 only.
3. Young Living reserves the right to retract the prizes in the event of failing to maintain the requirements.