FREQUENTLY ASKED QUESTIONS

1. Who can purchase the Discounted Premium Experience Set with Desert Mist?

Only Philippine new enrollees and reactivating members can purchase the set. The new enrollees are those who are signing up for the first time. Reactivating members* are those whose accounts have already been deactivated in our system. This set may be part of the member's reactivation purchase.

*24 months of no purchase from the month the account has been dropped.

2. I am a reactivating member; can I purchase the Discounted Premium Experience Set with Desert Mist to reactivate?

Yes, the **Discounted Premium Experience Set with Desert Mist** at **88 PV** can qualify as the reactivating order since reactivation only needs 50PV.

3. When can I purchase the Discounted Premium Experience Set with Desert Mist?

New enrollees can purchase the Discounted Premium Experience Set with Desert Mist from July 15, 2024, 12:00 AM until July 17, 2024, 11:59 PM or until supplies last.

4. Can I enroll on Essential Rewards (ER) when I purchase the Discounted Premium Experience Set with Desert Mist?

Yes, the **Discounted Premium Experience Set with Desert Mist** at **88 PV** can qualify as the enrollee's first ER purchase.

5. Can I also qualify for the month's PV Promotion?

Yes, just enroll with the **Discounted Premium Experience Set with Desert Mist**, sign up on ER, and purchase additional products. You will need to add additional products to reach at least 110 PV to get the freebie.

6. Will this enrollment set allow the enroller to get the Starter Kit Bonus?

Yes. The **Discounted Premium Experience Set with Desert Mist** qualifies the enroller for the Starter Kit bonus.

7. Will the enroller still qualify for the Fast Start Bonus?

Yes, enrollment with the **Discounted Premium Experience Set with Desert Mist** still qualifies the enroller for the Fast Start Bonus.

8. Will there be an enroller gift?

Yes. Enroll at least 1 new PH member within July 15-17 with any enrollment set and you will get **1 bottle** of NingXia Red as a one-time gift and will be delivered for free.

9. Is there a required PV for enrollment sets to get the 1 bottle of NingXia Red enroller freebie?

No. There's no PV requirement and all enrollment sets are included to qualify for this promotion. Enrollment order can be either Essential Rewards (ER) or Quick Order (QO) processed between July 15-17.

10. If I have 2 or more enrollments within the promo period, will I get 2 or more bottles of NingXia Red?

No. You will only receive 1 bottle of NingXia Red. Only one gift will be given per member.

- 11. What are the possible reasons for my enrollments to not be counted?
 - Enroller Change Can only be processed within 5 days of enrollment. Enroller changes may not be captured by our official report since this follows the enroller during enrollment.
 - O Unpaid orders Orders that are unpaid during the time of generating the report may cause the enrollment to not be counted.
 - Non-PH based enrollment/s

12. How will the enroller receive the free 1 bottle of NingXia Red?

It will be delivered (complimentary/free delivery) to the enroller to his/her address on file after July 17. Deliveries will start July 22.

13. What components are included in the Discounted Premium Experience Set with Desert Mist?

The set includes the Lavender 5ml, Frankincense 5ml, Thieves 5ml, R.C. 5ml, Purification 5ml, Deep Relief 5ml, DiGize 5ml, Valor 5ml, Lemon Plus 5ml, Peppermint Plus 5ml, V-6 Vegetable Oil Complex 58ml, 2pcs. of 5ml glass bottles with roller, 4pcs of 2ml glass bottles with caps, Funnel, 30-Day Starter Guide, DIY Book, Kit Box, Swatch Card, and Desert Mist Diffuser.

14. Where can I purchase the Discounted Premium Experience Set with Desert Mist?

Upon enrollment in the Virtual Office, it will be available under the "Premium Experience Sets" tab.

15. Can I pick up my Discounted Premium Experience Set with Desert Mist at any Experience Center/Pick Up Center?

Yes, this kit will be available for pick up.

Terms and Conditions

- 1. The Discounted Premium Experience Set with Desert Mist qualifies the enroller for the Starter Kit bonus and Fast Start Bonus.
- 2. The enrollment set can only be purchased by Philippine new enrollees and reactivating members.
- 3. The offer is available from July 15 to 17, 2024 on Essential Rewards or Quick Order until supplies last.
- 4. Young Living Philippines reserves the right to amend the Terms & Conditions without prior notice.