



Bridge to Gold
Premiere Aroma Collection Release
FAQs
As of 5 February 2021

1. What if I cannot go to the 2021 International Grand Convention (IGC) or any of the 2021 Retreats to claim the Premier Aroma Collection (PAC)?

You have two options:

- Qualifiers may have a representative claim it on your behalf OR
- Avail of the YLPH OTG Oil Replacement which is available in March 2021

Fill out the "Claim Form" details to be used for Young Living can track and monitor. Click here to access the Claim Form: <https://form.jotform.com/203012650139039>

2. Can Young Living Philippines ship the Premier Aroma Collection (PAC) directly to my Philippine address?

Since the Premier Aroma Collection is a set of Not-for-Resale (NFR) products and are not registered with the Philippine FDA, Young Living cannot ship them to the Philippines.

3. What if the 2021 IGC and Retreats are deferred, when and where can I claim it?

Young Living Philippines will give further advice on this should this happen.

4. If I travel to Utah, can I pick-up my PAC from the Global Office?

The Premier Aroma Collection can only be claimed during the 2021 IGC or 2021 Retreats.

5. Can Young Living ship the PAC to my account in Kango or a US address?

Since the Premier Aroma Collection is a set of NFR products and are not registered with the Philippine FDA, Young Living cannot ship them to the Philippines.

6. Who can we reach out to should we have further questions about Bridge to Gold?

You may email custserv.ph@youngliving.com.

