

# FREQUENTLY ASKED QUESTIONS: ABOUT THE CHANGE OF DESTINATION

### Q1. Is this contest the same as the 2019 Take the Lead Darwin Challenge?

Yes. It is the same contest. We have changed the name into '2019 Take the Lead Gihndagun Challenge' to match the new destination.

### Q2. Why did you change the destination?

There have been some unforeseeable changes to our Darwin partner farm operation, and since we would like to give you the most optimal Seed-to-Seal learning experience, we have decided to change the destination to Gihndagun Farm.

#### Q3. What will happen to my Take the Lead Darwin Challenge points?

Your points will remain valid for this ongoing promotion. The destination change will only affect travel arrangements and not your point status.

## **Q4.** Why are we changing the TTL destination?

This rerouting is due to unforeseen changes to Darwin Farm's operation.

### **Q5**. How will the rerouting affect the mechanics of the challenge?

The rules of the challenge remain the same, but the incentive just got more exciting!

### Q6. What can I see at the Gihndagun Farm in Tatham, Australia?

This partner farm has 100 wide acres of rich soil that is cultivated with all-natural tree biomass and fertilizer. It is dedicated to sustainability practices and socially conscious principles, which contribute to our globally recognized Tea Tree oil expertise.





### Q7. Where is it close?

Gihndagun Farm in Tatham, Australia is just 2 hours away from Gold Coast, and 137 miles south of Brisbane. This is where Tea Tree or Melaleuca Alternifolia essential oil is from.

# Q8. What is at the Gold Coast?

Beach...and find out why it's a Surfer's Paradise.

Nature...be awed by the pristine beauty of Tamborine Rainforest Walk. Immerse yourself into the natural beauty of Currumbin Wildlife Sanctuary while feeding the kangaroos and cuddling the koalas!

Attractions for the kids...world class rides and attractions at Warner Bros. Movie World, Australia's number one theme park.

Shopping...don't forget to shop for souvenirs at Gold Coast's unmissable shopping destination, Pacific Fair Shopping Centre.

# Q9. When is the trip? What activities are included in the trip? Where is the hotel?

Details of the trip are still being worked out and will be shared over the next weeks.



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# FREQUENTLY ASKED QUESTIONS: ABOUT THE CHALLENGE

Q1. What is the qualification period for the 2019 Take the Lead Gihndagun Farm Challenge promotion?

March 1 to June 30, 2019

Q2. When is the 2019 Take the Lead Gihndagun Farm Challenge trip?

September 2019

Q3. Where is the 2019 Take the Lead Gihndagun Farm Challenge taking place?

The Gihndagun Farm, Tatham, New South Wales, Australia

Q4. How do I earn points and win?

Points will be accumulated based upon every new personal enrollment with PSK, new member's Essential Rewards subscription, and new member's Essential Rewards maintenance. The 20 highest total point earners will win the prize.

Q5. What is included if I earn a spot on the 2019 Take the Lead Gihndagun Farm Challenge?

**Tier One Prize:** Two (2) round-trip economy airline tickets from the international airport nearest the winner's registered address on file to Gold Coast, Australia, three (3) nights' accommodation for two (2) including breakfast, farm visit, training and group excursion. Each Tier One Prize has an approximate retail value ("ARV") of US\$8760.

**Tier Two Prize:** One (1) round-trip economy airline tickets from the international airport nearest the winner's registered address on file to Gold Coast, Australia, three (3) nights' accommodation for one (1) including breakfast, farm visit, training and group excursion. Each Tier Two Prize has an approximate retail value ("ARV") of US\$4380.



Q6. Can I be eligible for the prize if I turn 18 during the promotion period?

The Promotion is open to active Members who are in good standing with Young Living; are 18 years of age or older or the majority age in their jurisdiction as of March 1, 2019

Q7. Can an NFR member participate in the 2019 Take the Lead Gihndagun Farm Challenge?

No. NFR members cannot participate in the 2019 Take the Lead Gihndagun Farm Challenge.

**Q8.** If my personally enrolled new member is located in an international or Not For Resale (NFR) market, will I still get the point?

Points will only be earned if your personally enrolled new member has a billing address in Japan, Hong Kong, Taiwan, the Philippines, Singapore, Malaysia, Indonesia, Australia or New Zealand.

**Q9.** I have enrolled someone with a Starter Kit, but the points are not showing up on my individual point's board. What should I do?

Confirm that the new enrollee has accepted the distributor agreement. Points will not be allotted until the enrollee has accepted his or her distributor agreement.

Q10. How can I check my points, status and ranking in the promotion?

In your Virtual Office, there will be a leaderboard with this information.

Q11. How often do individual and leaderboard points update?

Points update once a day, at approximately 6 a.m. MST.

Q12. Do points earned for the 2019 Take the Lead Gihndagun Farm Challenge promotion have any cash value or Essential Rewards point value?

Points earned may only be used toward 2019 Take the Lead Gihndagun Farm Challenge and may not be used toward any other promotion. Members may not transfer their points to another person or member if they are unable to personally attend. Points have no cash value and cannot be redeemed or refunded as such. All points expire after the Promotion Period has ended. Points cannot be redeemed for any other Young Living event, program, or product.

Q13. When will the winning participants be notified?

All prize winners will be contacted by Young Living to officially recognize your win and explain how to claim your prize.





### Q14. How will Young Living select the winners from any situations resulting from a tie?

In the event of a tie, ranking will be determined by highest OGV growth over the member starting base during the 2019 Take the Lead Gihndagun Farm Challenge promotion period.

#### Q15. Will Young Living book my travel or can I opt to do my own travel booking?

Travel arrangements for Tier One & Tier Two Prizes will be arranged for the qualifying Participants through Young Living's preferred travel agent. If a Prize winner purchases their own airline tickets, without prior approval from Young Living's preferred travel agent, they will be in-eligible for reimbursement.

### Q16. Can I arrive early or extend my trip?

Qualifiers and their travel companions must travel together on the same itinerary and possess all required travel documents. If prize winners and/or their guests choose to extend their trip outside of the event dates, they may do so at their own cost. Young Living will not cover additional expenses for early arrivals or late departures that are not approved through the Young Living local events team.

### Q17. Will Young Living pay for my transportation to and from the airport?

Travel costs incurred between a winning participant's home and the airport are at the participant's expense.

### Q18. Will Young Living pay for my baggage fees?

Luggage fees and other expenses are solely the responsibility of the winning participant.

#### Q19. Is there any way to bring more than one guest with me?

If winners would like to bring more than one guest on the trip with them, they may do so at their own cost. If winners wish to add additional guests, they may do so during registration once winners have been announced and contacted. Please note that infants and children under the age of 18 are not permitted to attend the trip as a guest.

### Q20. How do I inquire about point allocation or further specific details concerning this promotion?

For specific questions, please email marketing.ph@youngliving.com.



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