

Sign Up Process in Malaysia

Malaysia

Address

- Young Living Malaysia Sdn Bhd
GF & L1, Tower 7 Avenue 3, Bangsar South,
No. 8, Jalan Kerinchi
59200 Kuala Lumpur

Phone Numbers

- Customer Service: +603 2280 1000
- Toll Free Line: 1800 889 889
 - Business hours – 9.00am to 6.00pm (Mon, Wed & Fri), 9.00am to 8.00pm (Tues & Thurs ONLY)
- Fax: +603 2280 1002

Hours of Service

- Mon, Wed and Fri – 9.00am to 6.00pm
- Tues & Thurs – 9.00am to 8.00pm

Emails

- Customer service: custservmy@youngliving.com
- Bulk orders: orders.my@youngliving.com
- Marketing enquiries/ related matters: marketing.my@youngliving.com
- Events enquiries/ registration: events.my@youngliving.com
- Training enquiries/ registration: trainings.my@youngliving.com

General Becoming a Member

- Must be 18 years or older, reside in Malaysia and provide a valid MyKad (Malaysia's identification card)
- If member is signing up under a business name, then a Company Registration Number or Income Tax File Reference Number is required
- Purchase a Young Living Starter Kit to join as member and may choose to join under ER program if interested.
- Member must accept to the Distributor Agreement, and complete sign up process.

Enrollment Process

- Member can enroll by:
 - Call In
 - Online - Website
 - Mailed/ Fax in Member Agreement
 - Will Call - Walk In

Starter Kits Offered

- Basic Starter Kit (5460515)
- Basic Plus Starter Kit (5480515)
- Premium Starter Kit with Dewdrop Diffuser (5463515)

Other

- ER monthly fulfillment at minimum 100PV every month
- New members are required to buy either Basic Starter Kit/ Basic Plus Starter Kit/ Premium Starter Kit

You must meet the following requirements:

- If you are an individual, be at least 18 years old, reside in Malaysia and provide a MyKad
- If you are a business entity, provide the Company Registration Number or an Income Tax Files Reference Number.
- Read and agree to the P&P and the Compensation Plan
- Complete, sign, and submit a Member Agreement to Young Living within 30 days of your enrollment.
- Purchase a Young Living Starter Kit.
Young Living reserves the right, in its sole discretion, to reject your Member Agreement for any reasons.

You can submit your Member Agreement through mail, fax, or the Young Living website (youngliving.com). This application must be received within 30 days of your enrollment for you to receive member benefits. If the Member Agreement is not received within 30 days, your member account will be placed on hold until it is received.

Telephone Enrollment

You may enroll as a member over the phone. However, you must submit a completed Member Agreement that is received at the Young Living Malaysia office within 30 days of your registrations, as outlined in Section 2.2. If you have a retail customer, you may enroll over the telephone or via contract as required by local regulations. In the event that registration is made via telephone, you are required to submit the completed Member Agreement to Young Living within 30 days of your telephone registration.

Web Applications

If you enroll on the Young Living website or on any Young Living sponsored replicated website, you will not need to submit a paper application unless required by local regulations. While your sponsor may assist you in the completing the online enrollment, as a member, you must personally review and agree to the online Member Agreement, the P&P and Compensation Plan.