

Hong Kong

Address

• 6/F, The Wellington, 198 Wellington, Central

Phone Numbers

• Ordering & enquiries – (852)2897-5600

Hours of service

• Will Call

Mon; Wed; Fri – 11:00 – 19:00 HKT Tue; Thu – 12:00 -21:00 HKT

• Phone & Email:

Mon; Wed; Fri – 11:00 – 19:00 HKT Tue; Thu – 12:00 -19:00 HKT

Emails

- Customer Service <u>HK@youngliving.com</u>
- Conduct <u>HKconduct@youngliving.com</u>
- Events and workshops <u>Hkevents@youngliving.com</u>
- Recognition <u>Hkrecognition@youngliving.com</u>
- Feedback <u>HKFeedback@youngliving.com</u>
- HK-NFR support <u>HKNotForResale@youngliving.com</u>

Enrollment Process

- Member can enroll:
 - o Online

Becoming a Member

- Must be 18 years old or older
- Macau and mainland China residents cannot be registered as Hong Kong members.
 They can enroll and purchase from USA as NFR members.
- Online enrolment personal account only
- Starter Kit purchase required for wholesale members
- No Essential Rewards (ER) enrollment is required
- Member must accept to the Hong Kong Member Agreement, and complete sign up process.



Signing Up under a Business Name

• Limited Company:

- Member will need to get an individual account online, and submit a completed Member Agreement that is physically signed and dated, name change request form with signature from the current account holder and company stamp chopped; a copy of the account holder's HKID, Business Registration Certification and Certificate of Incorporation.
- o If the company has established for over 1 year, member will also need to submit the AR1 form.
- o If the company has established for less than 1 year, member will also need to submit the NNC1 form.

Unlimited Company:

- Member will need to get an individual account online, and submit a completed Member Agreement that is physically signed and dated, name change request form with signature from the current account holder and company stamp chopped; a copy of the account holder's HKID and Business Registration Certification.
- If the company is an Individual Company, member will also need to submit the IRBR 55 (Form 1A)
- o If the company is a Partnership Company, member will also need to submit the IRBR 57 (Form 1B)

Starter Kits offered

• 546029 Basic Starter Kit

- o (1) Stress Away 5-ml
- o (1) AromaGilde™ Roller Fitment
- o (1) Thieves Hand Purifier 29-ml
- o (5) Love It? Share It! Sample Business Cards (English)
- o (5) Love It? Share It! Sample Business Cards (Chinese)
- o (10) Love It? Share It! Sample Oil Bottle
- o (2) NingXia Red 60ml samples
- o (1) Product Guide

546329 Premium Starter Kit with Dewdrop Diffuser

- o 10 of the following oils:
 - Peppermint 5-ml
 - Lemon 5-ml
 - Copaiba 5-ml
 - Frankincense 5-ml
 - Thieves® 5-ml
 - Purification® 5-ml



- R.C.™ 5-ml
- DiGize[™] 5-ml
- PanAway® 5-ml
- AromaEase 5-ml
- Citrus Fresh 5-ml
- Lemongrass 5-ml
- Orange 5-ml
- Tea Tree 5-ml
- Lavender 5-ml
- o (1) Stress Away 5-ml
- o (1) Thieve Hand Purifier 29-ml
- o (1) AromaGilde™ Roller Fitment
- o (5) Love It? Share It! Sample Business Cards (English)
- o (5) Love It? Share It! Sample Business Cards (Chinese)
- o (10) Love It? Share It! Sample Oil Bottle
- o (2) NingXia Red 60ml samples
- o (1) Product Guide

• 546729 Premium Starter Kit with NingXia

- o (1) Basic Starter Kit content
- o (1) NingXia Red 2pk (750-ml each)
- o (30) NingXia Red Singles (60ml each)
- o (1) Product Guide

Others

- Starter Kit can be purchased under Essential Rewards (ER) during enrollment only
- Enroll online Only; does not accept phone& email
- Visa card, Master card or PayPal only for enrollment; we will not accept AE card; EPS; Union Pay and cash
- Enrollment order can either be a Will Call pick up order or shipping order (shipping fee: HK\$40 for orders that reached HK\$2,000; HK\$60 for orders under HK\$2,000)