

## Tips for new enrollment

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# 1. Practical Tips

## 1.1 Join the Loyalty Rewards Program

When you sign up, you can choose to join the Loyalty Rewards Program simultaneously, allowing you to earn points during enrollment.

## 1.2 Remember Your PIN

Please remember your 4-digit PIN, as you will need to provide it for identity verification when contacting customer service.

## 1.3 Account Creation Time

Due to security checks by the payment platform, account creation may take up to 24 hours.

## 1.4 Avoid Multiple Windows

Please avoid using multiple windows to access the Young Living website simultaneously, as this may cause interface instability and affect the registration process.

## 2. Frequently Asked Questions about enrollment order

### 2.1 Only want the premium starter kit for the first loyalty rewards program order

For the second question, select "Yes".

#### Step 2: Essential Rewards Enrollment

As an Essential Rewards member, you'll earn up to 25 percent back in product credit and exclusive gifts!

[Learn more here.](#)

Would you like to enroll in Essential Rewards and earn free products?

 Yes  No

Great choice! We're excited for you to experience the incredible benefits of Essential Rewards. By clicking yes, you are agreeing to all [terms and conditions](#) of the Essential Rewards program. You may cancel or change at any time.

If you want your first Essential Rewards Subscription Order to include only the Premium Starter Kit (PSK), please click "Yes" below. If you want to add other Essential Rewards optional items to the same order, please click "No" below.


 Yes  No

Wonderful! Your selected Premium Starter Kit and any additional products you add to your cart today will count for your Essential Rewards order this month! Please select or create your Essential Rewards order for the next month below.

Then, in step 3, click the purple button "Personalize Monthly Order" to add products with a minimum of 50 PV, and save. (The products saved here will not be added to the first order.)

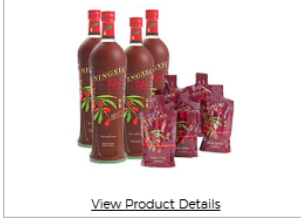
#### Choose your Essential Rewards Kit

Customize Your Kit



To customise your Essential Rewards Monthly Order click the button below

NingXia Red Essential Rewards Kit 2,010.00



[View Product Details](#)

## 2.2 The first loyalty reward program order includes other products you wish to purchase (excluding the starter kit)

For the second question, select "No".

### Step 2: Essential Rewards Enrollment

As an Essential Rewards member, you'll earn up to 25 percent back in product credit and exclusive gifts!

[Learn more here.](#)

Would you like to enroll in Essential Rewards and earn free products?

Yes  No

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If you want your first Essential Rewards Subscription Order to include only the Premium Starter Kit (PSK), please click "Yes" below. If you want to add other Essential Rewards optional items to the same order, please click "No" below.


Yes  No

Your transaction will include your Premium Starter Kit and your first Essential Rewards order, which must equal at least 50 PV. Please select or create your first Essential Rewards order below.

Then, in step 3, click the purple button "Personalize Monthly Order" to add the products you wish to purchase, and save the order.


### Choose your Essential Rewards Kit

**Customize Your Kit**



To customise your Essential Rewards Monthly Order click the button below


**NingXia Red Essential Rewards Kit** 2,010.00



[View Product Details](#)

## 2.3 Use the enrollment voucher when enrolling as a member

On the "Checkout" page, enter the voucher code under "Payment Application" and make sure to click "Click here to confirm using the voucher". The discounted amount will be displayed in the "Total". After confirming the use of the voucher, you can click "Activate and Checkout" to complete the enrollment.

Subtotal	HK\$3,505.00	HKD
Shipping	HK\$0.00	HKD
<hr/>		
Total	HK\$3,505.00	HKD
PV Total 	294.50	
<hr/>		
<b>Payment Applied</b>		
Visa - *****2222	HK\$3,505.00	HKD
<hr/>		
<b>Have A Promo Code Or New Member Voucher? Enter It Here:</b>		
<input type="text"/>		
<a href="#">Click here to confirm using the voucher »</a>		

## 3. Troubleshooting

### 3.1 Did not receive notification or deduction after registration/cannot log in/not shown in the team?

Generally, the account should be accessible immediately after the payment platform confirms the payment. If you still cannot log in 24 hours after enrollment, please contact Customer Service Team, we can check the latest status for you.

### 3.2 Unable to click "Activate" / "Submit" button or blank page at the final step?

We recommend members contact customer service first, we can check the latest status for you. We do not recommend going back to the previous page or clicking "Reload this page", as this may lead to duplicate orders.

### 3.3 Logged out by the system before completing registration

We recommend closing the webpage and then reopening it in incognito mode or using a different browser to enroll on the Young Living website. If a pop-up window appears that the email has already been used, you can click the "Continue" button to proceed with the enrollment process.

