



## 2026 Young Living Hong Kong and Macau – Grow & Go 2026 Incentive Contest

Note: Please read and understand the terms below before joining the Contest

### **Contest Rules:**

Young Living Hong Kong and Macau – Grow & Go 2026 Incentive Contest (“Contest”) is organized by Young Living Hong Kong Ltd. located at 20/F, Soundwill Plaza II Midtown, 1 Tang Lung Street, Causeway Bay, Hong Kong (“Young Living”). The Contest begins on March 1, 2026, at 12:01 a.m. HKT and ends on June 30, 2026, at 11:59 p.m. HKT (“Contest Period”). Young Living’s method of timekeeping is the official time clock for the Contest and is final and undisputable. Qualifiers will be selected after the Contest Period, based on the pre-determined criteria listed below and the membership rank of each eligible Young Living brand partner. By participating in the Program, each participant agrees to abide by and be bound by these terms and conditions. Participants further agree to abide by and be bound by all decisions of Young Living which shall be final and binding, without right of appeal, in all matters relating to the Program and the award(s), including without limitation, eligibility and/or disqualification of entries.

### **Eligibility**

All Young Living Hong Kong and Macau active brand partners with good standing are eligible to participate in the contest. Those who achieve Brand Partner (BP) to Royal Crown Diamond during the Contest Period must:

(i) be 18 years old or above as of February 28, 2026; (ii) hold a valid Hong Kong or Macau Permanent Identity Card or resident certificate; and (iii) have their main billing address (listed under brand partner account) in Hong Kong or Macau Special Administrative Region. The Contest does not include all brand partners of other countries and is not valid in countries that are prohibited. Active brand partners generally refer to brand partners who have purchased products of at least 50PV in the past 12 months and signed Young Living Membership Agreement. Rank is based on the ranking system outlined in the Young Living Compensation Plan.

### **How to Enter**

Participants must complete the following basic requirements:

1. All participants must log into the leaderboard portal at least once within the Contest Period by June 30, 2026
2. The participants’ primary billing addresses must be Hong Kong or Macau addresses throughout the Contest Period.
3. All participants must maintain a minimum of one 100PV (Loyalty Rewards) order per month throughout the Contest Period.

### **How to win the rewards**

The rewards will be given to the participants who achieve the following rewards requirement. On top of the basic requirement, participants will be required to achieve different rewards qualifications. The Contest rewards will be divided into 2 parts: Gift Rewards and Travel Rewards. Participants can qualify for both rewards at the same contest period.

### 1.1 Gift Rewards: Qualification

All participants must maintain a minimum of one 100PV (Loyalty Rewards) order per month between March to June 2026 and fulfill either one of the following qualification methods to be eligible to redeem the prizes.

Gift Rewards Level	Qualification Method 1		OR	Qualification Method 2	
	Personal enrollment <sup>3</sup> number	Contest Point		The number of personal enrollment <sup>3</sup>	Personally enrolled BP to be first time-enroller <sup>1</sup>
Level 3	3	30		5	3
Level 2	2	20		4	2
Level 1	1	10		2	1
Additional Gift <sup>2</sup> (achieved by March to April 2026)	2	20		N/A	N/A

- 1) Definition of first-time-enroller: A Brand Partner who enroll a new member for the first time and he/she has never enrolled anyone before. This first-time enroller should be Hong Kong or Macau Brand Partner, and the new enrolled member is also from Hong Kong and Macau market.
- 2) Additional Gift can only be achieved through Qualification Method 1. Participants have to complete 2 personal enrollment and earn 20 Contest Points by April 30, 2026 in order to achieve the bonus.
- 3) All new enrollments must have 100PV or above on their enrollment initial order (Loyalty Rewards or Quick order). Account reactivation does not count as personal enrollment number.

For contest point earning method, please refer to page 5 – 7.

### 1.2 Gift Rewards: Gift Prize

Gift Rewards Level	Gift Rewards	Approximately Retail Value (ARV)
Level 3	<ul style="list-style-type: none"> <li>• WYLD Notes Fragrances x 1bottle</li> <li>• Wanderful Nebuliser 2.0 x 1pc</li> <li>• New Heights Essential Oil 5ml x 1pc</li> </ul>	HK\$2,140
Level 2	<ul style="list-style-type: none"> <li>• Wanderful Nebuliser 2.0 x 1pc</li> <li>• New Heights Essential Oil 5ml x 1pc</li> </ul>	HK\$1,400
Level 1	<ul style="list-style-type: none"> <li>• New Heights Essential Oil 5ml x 1pc</li> </ul>	HK\$550
Additional Gift	<ul style="list-style-type: none"> <li>• Limited edition New Heights Nebulizer case x 1pc</li> </ul>	HK\$200

## 2.1 Travel Rewards: Qualification

If participants would like to achieve Travel Reward, they should complete the basic requirement outlined on page 1 and the following item “a” to “e” Travel Rewards qualification. Trip Rewards will be given to membership owners, and each qualifying account will be entitled to one reward only. The Trip Rewards is not transferable to another person.

Travel Rewards qualification includes the following:

- a. Personal purchase requirement
- b. Personal enrollment numbers requirement.
- c. Organization Group Volume (OGV) growth requirement
- d. Personal and personal enrolled Brand Partner rank requirement
- e. Contest point and ranking requirement.

### a. Personal purchase requirement

If participants would like to achieve Travel Rewards, they should complete the basic requirements (page 1) and maintain minimum of one 100PV (Loyalty Rewards) order per month which must include Ningxia Red during contest period. The monthly order has to include one of the following products (Table A):

Table A: Hong Kong and Macau Product List include Ningxia Red

Product item	Product
1	Ningxia Red Loyalty Rewards Kit
2	Ningxia Red Premium Experience Kit
3	Ningxia Red 60ml Single - 30ct
4	Ningxia Red 60ml Single - 60ct
5	Ningxia Red 60ml Single - 90ct
6	Ningxia Red – 2pk
7	Ningxia Red – 4pk
8	Shake & Shine Vitality Kit
9	Shake & Shine Enrollment Kit

\*Item must be purchased from Hong Kong or Macau warehouse.

### b. Personal enrollment numbers requirement

Travel Rewards participants must personally enroll at least ten (10) Hong Kong or Macau Brand Partners which their initial order (Loyalty Rewards or Quick order) must be above 100PV. Among these ten (10) or above new enrollees, at least six (6) of them must have purchased at least 1 Ningxia Red product (listed in Table A) during the contest period.

**c. Organization Group Volume (OGV) growth requirement**

If participants would like to achieve Travel Rewards, they should complete the designated Organization Group Volume (OGV) growth requirements outlined in Table B based on their Starting Rank (Paid Rank of 2026 February).

Table B: Organization Group Volume (OGV) Growth Table

<b>Starting Rank (Paid rank of 2026 February)</b>	<b>OGV Growth achieve# target 100%</b>	<b>OGV Growth achieve# target 80%</b>
Associate, Star, Senior Star	5,000 OGV	4,000 OGV
Executive	7,000 OGV	5,600 OGV
Silver	10,000 OGV	8,000 OGV
Gold	12,000 OGV	9,600 OGV
Platinum	16,000 OGV	12,800 OGV
Diamond or above	25,000 OGV	20,000 OGV

**# Organization Group Volume Growth calculation method:** Contest Period Monthly OGV minus (-) Baseline OGV equals to (=) monthly OGV growth and sum up the 4 monthly OGV growth will be Organization Group Volume Growth. Baseline OGV is 12-month average monthly OGV from January 2025 to December 2025. If a Brand Partner joined Young Living within 2025, the Baseline OGV is calculated based on the number of month they joined in 2025 to count the average monthly OGV. For example: If Brand Partner A joined in October 2025. Her Baseline OGV is her average OGV of October, November and December 2025.

Example 1: Brand Partner A's paid rank is Senior Star in February 2026. His Baseline (monthly average OGV in 2025) is 1000OGV. Senior Star OGV growth target **100% = 5000 OGV, 80% = 4000 OGV**.

Contest period in 2026	Mar	Apr	May	Jun
2026 monthly OGV	4,000	800	800	4,000
Baseline OGV	1,000	1,000	1,000	1,000
Monthly OGV Growth	+ 3,000	- 200	- 200	+ 3,000

If 2026 monthly OGV is below baseline, the monthly OGV will be negative number. Brand Parter A's OGV growth is **3000 + (-200) + (-200) + 3000 = 5,600OGV**. He achieved 100% OGV growth target.

Example 2: Brand Partner B's paid rank is Executive in February 2026. His Baseline (monthly average OGV in 2025) is 3000OGV. Executive OGV growth target **100% = 7,000 OGV, 80% = 5,600 OGV**.

Contest period in 2026	Mar	Apr	May	Jun
2026 monthly OGV	4,000	5,000	2,500	7,000
Baseline OGV	3,000	3,000	3,000	3,000
Monthly OGV Growth	+ 3,000	+ 2,000	- 500	+ 4,000

Brand Parter B's OGV growth is **1000+2000+(-500) +4000 =6,500OGV**. He cannot achieve 100% OGV growth target but he achieved 80% of his OGV target.

**d. Personal and Personal enrolled Brand Partner rank requirement**

Travel Rewards participants shall refer to their Starting Rank (Paid Rank in February 2026) to complete Starting Rank designated requirement as below during Contest Period : 1. Personal or Personal enrolled Brand Partner new rank up requirement and 2. Maintain Paid Rank requirement.

Starting Rank (Paid Rank in February 2026)	Personal or Personal enrolled Brand Partner new rank up		2. Maintain Paid Rank
	Personal	Personal enrolled BP	Personal
Associate, Star, Senior Star (never be Executive or above on or before February 28,2026)	Rank up as Executive (within March to May)	N/A	Maintain Executive in June
Associate, Star, Senior Star (once be Executive or above on or before February 28,2026)	N/A	One (1) personal enrolled brand partner new rank up as Executive	Maintain 2 months as Executive (June is one of the months)
Executive (Never be Silver or above on or before February 28,2026)	N/A	One (1) personal enrolled brand partner new rank up as Executive	Maintain 2 months as Executive (June is one of the months)
Executive (once be Silver or above on or before February 28,2026)	N/A	One (1) personal enrolled brand partner new rank up as Executive	Re-rank as Silver or above in June
Silver or above	N/A	One (1) personal enrolled brand partner new rank up as Executive	At least Maintain the Starting Rank in June (same paid rank as February 2026)

**e. Contest point and ranking requirement**

Travel Rewards participants can use different methods (Table C-F) to earn contest points. This Travel Rewards require Hong Kong and Macau brand partners to achieve Top 100 on the leaderboard accordingly to their Contest Points and the minimum contest point requirement is 40 points. In the event of a tie between one or more participants for any prize, Young Living will follow a tie breaker analysis, involving all point categories and how many of each point category occurred. For example, if two individuals were tied for the same spot on the leaderboard, the participant would be awarded according to the following sequence with the greater count of points: 1) Personally enrollee first-time Loyalty Rewards or Quick order of 100PV+. 2) Personal enrollee rank advancement. 3) Personal rank advancement. Young Living reserves the right to award additional prizes to any participant for any reason, at its sole discretion, and regardless of the number of any points earned.

**Method to Earn Points**

**Table C**

1. New Personal enrollment	Contest point
New Personal enrollment of 1 Brand Partner. (Enrollment with Loyalty Rewards or Quick order with 100PV or above)	2 points
Newly enrolled Brand Partner maintain first Loyalty Rewards order with 100PV or above after enrollment (not including enrollment month)	1 point
Newly enrolled Brand Partner maintain 2 <sup>nd</sup> consecutive months Loyalty Rewards order with 100PV or above after enrollment (not including enrollment month)	2 points
Newly enrolled Brand Partner maintains consecutive 3 <sup>rd</sup> months Loyalty Rewards order with 100PV or above after enrollment (not including enrollment month)	3 points

\*Account Reactivation does not count as a new enrollment and does not entitle to Contest Point.



Example 1: Brand partner B enrolled Brand Partner C in March 2026 with 100 LRPV. Brand Partner C maintained 100LRPV every month in April, May and June.

Contest Period	Enrolled in Mar	Maintain 100LRPV in Apr	Maintain 100LRPV in May	Maintain 100LRPV in Jun
Brand Partner C (PV)	100PV	100PV	100PV	100PV
Brand Partner B earns Contest point	2 points	1 point	2 points	3 points

Example 2: Brand partner B enrolled Brand Partner C in March 2026 with 100 PV Quick order. Brand Partner C continue her Loyalty Reward order with 100PV in April, but she didn't keep her Loyalty Rewards order in May and place Quick order instead. Brand Partner C placed a 100PV Loyalty Rewards order in June.

Contest Period	Enrolled in Mar	Maintain 100LRPV in Apr	Purchase 100PV standard order in May	Maintain 100LRPV in Jun
Brand Partner C (PV)	100PV	100PV	100PV	100PV
Brand Partner B earns Contest point	2 points	1 point	0 points	1 point

**Table D**

<b>2. Personal enrolled brand partner new rank up</b>	<b>New Rank up</b>	<b>Maintain New rank</b> (Each additional month during the Contest Period)
Assist your enrollee to rank advance to STAR	2 points	1 point
Assist your enrollee to rank advance to SENIOR STAR	4 points	2 points
Assist your enrollee to rank advance to EXECUTIVE	12 points	6 points
Assist your enrollee to rank advance to SILVER or above	20 points	10 points

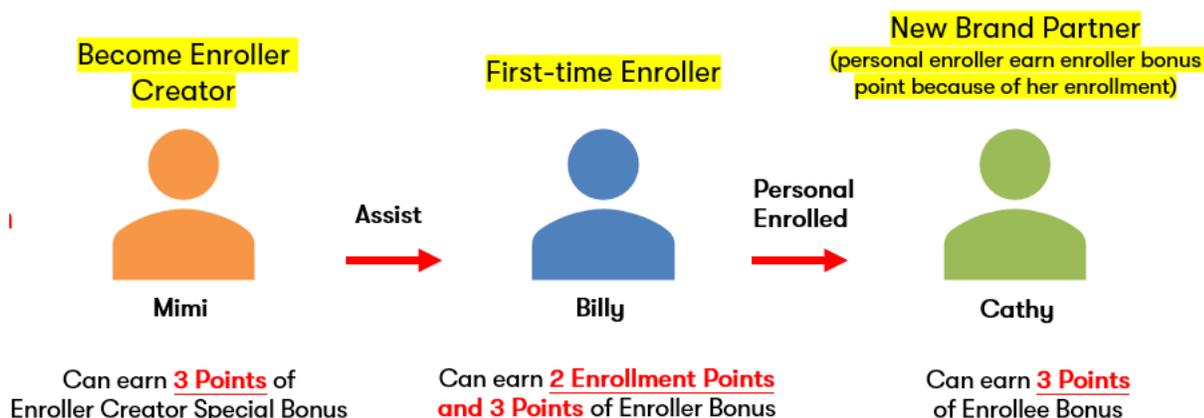
**Table E**

<b>3. Personal New Rank up</b>	<b>New Rank up</b>	<b>Maintain New rank</b> (Each additional month during the Contest Period)
Your rank advance to STAR for the first time	2 points	1 point
Your rank advance to SENIOR STAR for the first time	4 points	2 points
Your rank advance to EXECUTIVE for the first time	12 points	6 points
Your rank advance to SILVER or above for the first time	20 points	10 points

**Table F**

4. Bonus Points* (It is the extra points besides the above 3 methods)	Contest Point
<b>Enroller Bonus Point</b> First-time enroller OR 2026 new joined HK and Macau member enrolled his/her first new Brand Partner with Loyalty Rewards or Quick order of 100PV+ during Contest Period.	3 points
<b>Enrollee Bonus Point</b> New brand partner with Loyalty Rewards or Quick order of 100PV+ whose personal enroller is rewarded “Enroller Bonus Point” because of this enrollee	3 points
<b>Enroller Creator Special Bonus Point (Limited for March 1 – April 30 only)</b> Assist personal enrolled Brand Partner to earn “Enroller Bonus Point”	Each 3 points <b>(Max. 24 points)</b>

Example 3: Brand Partner Mimi personal enrolled Brand Partner Billy; Billy personal enrolled Brand Partner Cathy.



Brand partner	Brand Partner Mimi	Brand Partner Billy	Brand Partner Cathy
Qualify points	Enroller creator special bonus point	Enroller bonus point	Enrollee bonus point
Reason why	Mimi is Billy personal enroller. She assists Billy to enroll Cathy and helps Billy to be first time enroller so Mimi will be rewarded with <b>3 bonus points</b> .	Billy didn't enroll anyone and first-enrolled Cathy in March. He qualifies to earn 2 enrollment points & <b>3 bonus points</b> .	Cathy joined YL with Loyalty Rewards order of 100PV+. She is enrolled by Billy who is first time enroller. As Billy earn “Enroller bonus point” because of Cathy, Cathy qualify to earn <b>3 bonus points</b> .

\*Please note: Reactivated brand partner is not applicable for qualify this extra bonus point.

Points on leaderboard are updated three times a week. Points related to rank up behaviors will be updated on a monthly basis, estimated to be on or about the 20th of each month, and may be reflected on the leaderboard. By participating in



this Contest, participants acknowledge and accept that this information and their names may be publicly displayed on a leaderboard. Young Living brand partners who do not wish to participate in the Contest may opt-out and have their names removed from the leaderboard by contacting Member Services. Participants may not transfer their points to another person. All points will expire after the Contest Period has ended. Points cannot be redeemed for any other Young Living event, program, or product. Points have no cash value and cannot be redeemed or refunded as such. Points earned through backdating will be handled on a case-by-case basis. Returns or exchanges of products that lead to points being earned or changes in rank through product returns or exchanges may result in the corresponding points being forfeited.

## 2.2 Travel Rewards: Incentive Trip

If you are the leaderboard Top 100 participants and achieve the above Travel Rewards requirement, Young Living will invite all qualifiers to go to Ningxia, China, to learn about the growing location of Ningxia wolfberry, a key ingredient in the Company’s most popular product, Ningxia Red.

The Company will provide different travel rewards (Table G) based on the competition ranking and the percentage (%) of OGV growth target achieved. Please note: If the top 50 participants in the ranking do not achieve 100% of the OGV growth target, but achieve more than 80%, they will need to arrange their own round-trip airfare to Yinchuan, China, but will receive a flight subsidy of HKD 2,000 max. If the top 51 to 100 participants achieve 100% of the growth target, their round-trip airfare to Yinchuan subsidy or arrangement will follow their ranking.

**Table G: Incentive Trip rewards table**

Contest point Leaderboard ranking	OGV growth achievement target %	Incentive trip rewards
Top 1-50	100%	<ul style="list-style-type: none"> <li>One (1) Economy class round-trip ticket to Yinchuan, China</li> <li>Accommodation at a designated hotel (shared room*, except Top 1 – 5<sup>@</sup>)</li> <li>Ningxia Farm visit tour and desert activity</li> <li>Attendance to exclusive Young Living activities and Recognition Party</li> </ul> <p><b>Approximate Retail Value (“ARV”) of whole trip: HKD23,000</b></p>
Top 51-75 <sup>#</sup>	80% or above	<ul style="list-style-type: none"> <li>Accommodation at a designated hotel (shared room*)</li> <li>Ningxia Farm visit tour and desert activity</li> <li>Attendance to exclusive Young Living activities and Recognition Party</li> <li>Plus: one (1) Yinchuan round trip flight ticket subsidy of maximum of HKD 2,000</li> </ul> <p><b>Approximate Retail Value (“ARV”) of experience: HKD20,000</b></p>
Top 76-100 <sup>#</sup>	80% or above	<ul style="list-style-type: none"> <li>Accommodation at a designated hotel (shared room*)</li> <li>Ningxia Farm visit tour and desert activity</li> <li>Attendance to exclusive Young Living activities and Recognition Party</li> </ul> <p><b>Approximate Retail Value (“ARV”) of experience: HKD18,000</b></p>

<sup>@</sup>Leaderboard ranking Top 1 – 5 qualifiers will be upgraded to single room occupancy .

\* Leaderboard ranking Top 6 – 100 qualifiers will be shared room. However, room arrangements may vary depending on the room type offered by the specific hotel, and there is a possibility that the winner may share a room with one or more successful participants.

<sup>#</sup> Leaderboard ranking Top 51 – 100 qualifiers shall arrange their flight to Yinchuan, China on their own.



## General Prize Conditions

Young Living is not responsible for, and the qualifiers will not receive the difference, if any, between the current value of a prize at the time of the award and the approximate retail value ("ARV") indicated in these Contest Rules or in any promotion-related correspondence or materials. The "Trip" for this Contest, if applicable, will be limited to airfare, hotel accommodation, lodging and food provided to the qualifier by Young Living at its sole and absolute discretion. In the absence of sufficient eligible participants to award all qualifiers, Young Living reserves the right to award only the number of rewards according to eligible participants. Any rewards not awarded after the Contest Period may be left unawarded. The prize restrictions/conditions set forth herein are not inclusive. Rewards are non-transferable and cannot be redeemed for cash, except that Young Living reserves the right, at its discretion, to substitute a prize (or a portion thereof) for a prize of equal or greater value. The rewards are awarded "AS IS" and WITHOUT WARRANTY OF ANY KIND, express or implied, including, but not limited to, any implied warranties of merchantability and for any other particular purpose. All taxes (including income and withholding taxes), if any, as well as any other costs and expenses associated with award acceptance and use not specified herein as being provided are the participant's responsibility, regardless of whether the award is used in whole or in part.

All expenses not indicated herein as part of a prize are at the sole responsibility of the qualifiers. A prize will be forfeited if the qualifier is not available to travel on the dates specified for the trip; or if the qualifier does not have the required identity documents for the scheduled date for the trip. Travel insurance is mandatory for each qualifier. Each qualifier is fully responsible for obtaining any travel insurance (and any other form of insurance) hereby acknowledge that Young Living does not obtain and will not obtain or provide travel insurance or any other type of insurance. Qualifiers agree to accept the terms and conditions of all airlines and other third-party service providers used in connection with the rewards. Young Living is not responsible if tickets, etc., are stolen, lost or transferred by a qualifier will not be replaced or rescheduled if they lose transportation for any reason. Exact dates and locations are subject to change at Young Living's discretion.

All Trip prize qualifiers must set off together on the same itinerary and have all required identity and travel documents. Airfare is non-refundable and non-transferable and is not valid for upgrades and/or frequent flyer miles. All qualifiers will not receive cash or any other form of compensation if the current rewards costs are less than the ARVs indicated in these Contest Rules. Young Living shall not be liable for any cancellation, delay, diversion or substitutions or any other fact or omission in any way by other carriers or any other person providing any of these required services and accommodation. No refunds, no compensation will be made in the event of cancellation or delay of any flight except Young Living's discretion.

During the Contest Period, participants may be regularly audited to monitor their compliance with the Young Living Policies and Procedures applicable to the participant's jurisdiction ("**Young Living Policies and Procedures**"), including but not limited to, those sections belonging to advertising and promotions. Any violation of Young Living's Policies and Procedures will disqualify the participants in its entirety. Young Living reserves all rights to adjust the mechanics or criteria of the trip within the Contest Period and decide on qualifiers after auditing results.

Remarks: If brand partner applied for "Sales or Transfer of Organization" within the year of and is participating 2025 in Grow & Go 2026 Incentive Contest, please email [HKsalesteam@youngliving.com](mailto:HKsalesteam@youngliving.com) to further discuss the Baseline calculation.

## Notification/Reward Acceptance

The qualifiers will be selected after the end of the Contest Period or before July 31, 2026. The qualifiers' names will be available on Young Living website of your market once the qualifier has been selected and all qualification goals have been completed and verified.



On or before July 31, 2026, emails will be sent to the qualifiers who are eligible for the rewards containing the acceptance links where the qualifiers must accept or decline the prizes and complete a registration form by August 7, 2026 at 11:59 p.m., HKT. Failure to respond to the acceptance email via the link within this period will be considered as a reward rejection. This rejection cannot be reversed and in a similar way, acceptance of the prizes will be final. If a qualifier rejects the rewards, he/she will no longer be eligible for any prize. The gift Rewards prize will be delivered along with the prize winners' August 1<sup>st</sup> to 31<sup>st</sup>, 2026 Loyalty Rewards order.

### **Trip Arrangement**

This Trip will be arranged by a professional travel consultant agency recommended by Young Living. A self-purchasing ticket reimbursement mechanism is only applicable for Leaderboard rank 51 to 75 qualifiers attending this trip. Flight subsidy reimbursement will be arranged once the qualifier attendance is confirmed after Grow & Go 2026 incentive trip. The reimbursement amount will be paid via bank transfer to designated bank account at the end of October 2026. All travel arrangements must be finalized and booked at least four weeks prior to the start of the trip. A qualifier's failure to respond to emails and phone calls from Young Living or Young Living's preferred travel agent within 24hours could result in a forfeiture of the airfare portion of the Prize. All flight arrangements associated with the Prizes, once ticketed, are final and qualifiers are responsible for any and all fees associated with changing travel in any way.

Travel costs incurred between a qualifier's home and the airport are at the qualifier's own expense. Luggage fees and other expenses are also solely the responsibility of the qualifier. All personal expenses incurred on the trip are the responsibility of the qualifiers. Qualifiers will be required to provide their own personal credit card or debit card to cover their own incidental expenses. Incidentals are not included in the prizes for the trip. Travel insurance must be purchased by the winners at their own expense.

Qualifiers agree to participate in all activities arranged by Young Living during the trip. If a qualifier is unable to attend any scheduled activity due to health issues or other special circumstances, they must notify the staff in advance and provide relevant supporting documentation (such as a medical certificate). If a qualifier fails to provide valid supporting documents or a reasonable explanation for their absence from any activity during the trip, Young Living reserves the right to charge all related expenses incurred for the trip.

### **Cancellation and Refunds; Force Majeure**

Qualifiers who qualify for the prizes and cancel their participation in the trip will not receive a refund for the value of the rewards. Young Living may request qualifiers who have canceled their participation, at the company's discretion, to reimburse Young Living for costs related to the cancellation of their trip. Young Living will not compensate, in cash or in kind, qualifiers who are unable to participate in the trip after their acceptance.

Young Living will not be liable or held responsible in the event of cancellation of the Contest or if delivery of a prize is prevented or delayed due to any of the following: strikes, picket lines, boycott efforts, fires, floods, accidents, pandemics, global health warnings, outbreak, war (whether or not declared), revolution, riots, insurrections, acts of God, acts of government, acts of the public enemy, scarcity or rationing of gasoline or other fuel or vital products, inability to obtain materials or labor, or other causes that are beyond the reasonable control of Young Living. Young Living may, at its sole and absolute discretion, substitute the rewards with cash prizes, product prizes or any other prizes as determined by Young Living from time to time.

If the qualifier is tested COVID-19 positive before or during the trip and not able to attend the trip itinerary, they will only be covered by their own travel insurance and, if any, must follow the Hong Kong, Macau and destination governments' protocol



for people who tested COVID-19 positive. Young Living will not compensate, in cash or in kind, qualifiers who are unable to participate in the trip in this case.

### **Authorization**

By participating in the Contest and accepting the rewards, the qualifiers approve the use of his or her name, address (city and state/province), voice and statements relating to the Contest and Young Living, as well as photographs or other likeness without receiving additional compensation, notice or permission, in any publicity or advertising conducted by Young Living or any related entity in any media without time or territorial limitation, except where prohibited by law.

### **Limitations of Liability**

Young Living and its affiliates, subsidiaries or parent company are not responsible for any inaccuracies in the information that may be used in the Contest, for any error technical or human errors that may occur in the processing of entries, including data entered by participants, any communication failures such as technical errors related to computers, telephones, cables and unavailable networks or connections of servers, related technical failures, or other failures related to the computer, software, or viruses or incomplete, late, or misdirected entries. Any compromise with the fair and appropriate conduct of the Contest related to a computer virus or similar type of technical impairment that may affect the appropriate impartiality, security and administration of the Contest may result in the termination or modification of the Contest or any part thereof at Young Living's sole discretion. Young Living reserves the right, at its sole discretion, to void any entry by participants whom Young Living deems to have breached or harmed the administration, security, impartiality or proper development of the Contest or that does not act in an honorable manner or that acts with the intent to threaten or harass any other person.

By participating in the Contest, participants waive all rights to claim punitive, incidental and consequential damages, attorneys' fees or any damages other than actual costs or losses that may arise as a result of participation in the Contest, acceptance, possession and/or use of any prize.

Participants shall defend, indemnify and hold harmless Young Living from any action, suit, damages, costs or expenses (including reasonable attorney fees) arising from or in connection with any claim that the information or material provided to Young Living hereinunder which infringes any copyright, trademark, industrial designs, patent or any other intellectual property rights of any third party.

All causes of action arising out of or relating to the Contest or any prize awarded shall be resolved individually, without recourse to any form of class actions. Some jurisdictions may not allow certain limitations of damages or liability to seek damages through class actions, therefore some of these restrictions may not apply.

### **Other Rules and Regulations**

Each prize qualifier will be responsible for all applicable taxes on his or her prize, whether or not the prize is used, unless he or she refuses to accept a prize at the time it is presented. Where applicable, the qualifier will have the fair market value of the accepted prize reported on an applicable tax form. If certain aspects of the prize change and are not under the control of Young Living, or if for any reason, all or any part of the prize is or becomes unavailable, Young Living will not be liable or responsible for any such changes and Young Living reserves the right to substitute a prize equivalent or greater value, at Young Living's sole and absolute discretion. No transfer of prize to a third party is allowed. By accepting the prize, the prize qualifiers agree that Young Living shall not be liable for any injury, damage or loss of any kind resulting from or in connection with the award, acceptance, possession or use of the prize or any part or aspect thereof.



Young Living shall be the final arbiter of the interpretation of the rules and of the qualification determinations and such decisions shall be final. Where applicable, the prizes will be reported as income in the qualifier's annual tax form. Prize qualifiers will be responsible for the payment of all taxes for any prize and/or the grant or subsidies awarded by Young Living. Young Living reserves the right to suspend or terminate the Contest without notice, for any reason if it deems necessary, at its sole and absolute discretion. Young Living employees and their associated entities and their spouses and immediate family brand partners are not eligible to participate in the Contest. The Contest is void where prohibited by law.

By participating in the Contest, the participants: (i) acknowledge compliance with these Contest Rules including all eligibility requirements, (ii) warrant that any information the participants provide in connection with the Contest is true and accurate, (iii) agrees to abide and be bound by Young Living's decisions, which will be final and binding on all matters relating to the Contest, and (iv) agree and consent to the collection, use and processing of their personal data pursuant to the applicable laws prescribed in accordance with the terms under the Contest Rules. Participants who do not comply with the Contest Rules and Young Living's Policies and Procedures are subject to disqualification.

The Contest is subject to all applicable laws of Hong Kong. All matters and questions relating to the construction, validity, interpretation and enforceability of these Contest Rules, or the rights and obligations of the participants and Young Living in connection with the Contest shall be governed by and interpreted in accordance with the substantive legislation of the courts in Hong Kong without regard to conflicts of law principles. All participants agree to submit to the jurisdiction of the courts of Hong Kong.

In the event of any conflict with any details of the Contest details contained in these Contest Rules and contest details contained in other promotional materials (including, but not limited to, any point of sale, online or printed advertising), the details of the Contest as set forth in these Contest Rules shall prevail.

Failure by Young Living or the decision not to enforce any provision of these Contest Rules shall not constitute a waiver of that or any other clause. In the event that any provision is found to be invalid or unenforceable or otherwise unlawful, these Contest Rules shall remain in effect and shall be construed in accordance with its terms as if the invalid or illegal clause is not contained herein. In the event of any conflict, discrepancy, or inconsistency between the English and Chinese language versions of these Contest Rules, the English language version shall prevail.