



Elevate & Thrive FAQs

Q. What is Elevate & Thrive?

A. Elevate & Thrive is an enrollment offer that rewards the hard work of building your Young Living business. Members are rewarded for personally enrolling and reactivating two (2), four (4) or six (6) new members with a qualifying order or orders totalling 100+ PV within the offer period.

Q. How long will the offer run?

A. Elevate & Thrive will run from 12 midnight, MT, on Wednesday, December 1, through 11:59 p.m., MT, Friday, December 31.

Q. Which Young Living markets can participate in this offer?

A. The offer is open to active Canadian Young Living brand partners and customers who are in good standing with Young Living during the offer period, are 18 years of age or older at the time of the incentive, and who have a primary billing address (listed on their account) and proof of citizenship in Canada (each a “participant”). This offer shall exclude all those in NFR markets and is void where prohibited. Active customers and brand partners are those who have purchased at least 50 PV from Young Living in the last 12 months and signed the Young Living Member Agreement.

Q. Which customer or rank types can participate in this offer?

A. Brand partners and customers of any rank can participate in this offer, provided they meet the necessary ordering requirements as outlined in the offer.

Q. Can NFR customers participate in this offer?

A. No. NFR customers are not able to participate in this offer.

Q. Can Professional Accounts customers participate in this offer?

A. No. Professional Account customers will not be eligible to participate in this offer.

Q. How do I earn the Elevate & Thrive reward(s) as the Enroller?

A. You can earn the Elevate & Thrive reward(s) as the Enroller by personally enrolling or reactivating two (2), four (4), or six (6) new Canadian customers or brand partners with a qualifying Standard or Monthly order or orders totalling 100+ PV between December 1–31, 2021.

Q. Who is considered a reactivated brand partner or customer for Elevate & Thrive?

A. A reactivated brand partner or customer must have had their account dropped due to inactivity (not placing an order of at least 50 PV from Young Living for a period of 12 months).

Q. Does a new enrollment have to place two orders to qualify me (the enroller) for Elevate & Thrive rewards?

A. No. New enrollments must place a Standard or Monthly order or orders totalling 100+ PV during the offer period to meet the purchase requirements for a new enrollment.

Q. Can the rewards be purchased?

A. To receive the tiered rewards free, brand partners and customers must qualify through the Elevate & Thrive offer.



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Q. Do I have to be the enroller of the new customers or brand partners to qualify for the rewards?

A. Yes. You must be the personal enroller for your new enrollments or reactivations, each with a Standard or Monthly order or orders totalling 100+ PV within the offer period, to qualify for the tiered rewards.

Q. Is there a limit on the rewards that can be earned?

A. Yes. Qualifying enrollers are able to earn the rewards once. Enrollers can earn a maximum of one (1) Charcoal Mask, one (1) Pine essential oil 15 ml, one (1) Young Living Duffle Bag, one (1) Majestic Canada essential oil blend 5 ml, one (1) Dewdrop Diffuser, one (1) Sacred Mountain essential oil blend 15 ml, and one (1) Helichrysum essential oil 5 ml.

Q. How and when will reward earners be notified?

A. On or about January 10, 2022, qualifying enrollers who qualified for rewards will be notified via email at the email address on file. The email will contain details around reward(s) earned and reward issuance.

Q. What if a newly enrolled or reactivating customer or brand partner returns or cancels their enrollment order?

A. Newly enrolled or reactivating Canadian customers or brand partners who return product(s) from their first order during the Offer Period, on or before December 31, 2021, at 11:59 p.m., MT, will not be counted as a qualifying enrollment.

Q. How can I track my progress?

A. To track your progress, visit the qualifiers report on the Elevate & Thrive landing page at youngliving.com/en_CA. The qualifiers report will be updated each Monday, Wednesday and Friday, between 9 and 10 a.m. MT, through the month of December.

Q. After qualifying for Elevate & Thrive, what's next?

A. Qualifying enrollers will have their reward(s) shipped the following month, along with a qualifying Monthly order of 50+ PV, placed between Monday, January 10, 2022–Tuesday, February 8, 2022. Make sure your address is up to date in the Virtual Office, as your rewards will be shipped via ground shipping.