

Cruise UNDER THE Stars

FREQUENTLY ASKED QUESTIONS

How do I register?

Log into your virtual office and go to the 'Standard Order' section. In the search box, type either 'Cruise Under The Stars' or enter the item code '22137' and then follow the prompts to pay for your registration.

Who can participate in this promotion?

This promotion is open to members currently ranked as Distributor, Star, Senior Star and Executive.

If I have achieved Gold, Platinum or Diamond rank can I participate in the promotion?

No, but you are welcome to attend at your own expense by purchasing a ticket for the cruise through a travel agent.

What if I have ranked Silver once or twice (only) within the last two years?

If you have ranked as Silver either once or twice (only) between 1st July 2015 and 30th June 2017, or you are a brand new Silver in July 2017 you are eligible to participate in this promotion.

What if I am already a Silver or have ranked Silver more than two times between 1st July 2015 and 30th June 2017?

Unfortunately you cannot participate in the promotion.

What if I have ranked as Silver before 1st July 2015 and have not ranked as Silver since?

Unfortunately you are outside of the qualification specifications and cannot participate.

What if I have previously ranked as Executive but am currently a Senior Star as of the start of the promotion?

If you have ever ranked Executive since joining Young Living, and have not ranked higher, then you are eligible to participate according to the Executive to Silver qualification rules.

How do I qualify if I'm a Distributor?

If you are at Distributor rank as of the 1st August 2017, you must up-rank to Senior Star by 31st August 2017 and you then need to rank as Executive continuously for the remainder of the promotional period.

What is the criteria to win a Golden Ticket Wild Card?

Winners are selected at random, must be on Essential Rewards with 100 PV minimum order for the length of the qualification period and must have had a minimum rank of Star at the start (1st August 2017) and then have up-ranked to Executive or higher at least once by the end of qualification period (30th November 2017).

How will the Golden Ticket Wild Card be drawn?

The winners will be selected at random and a Golden Ticket Wild Card will be added to the winners' qualifying 100 PV Essential Rewards order. The ticket must be redeemed by calling Member services by 31st December 2017. Two qualifying Essential Rewards Members will win a Golden Ticket Wild Card in October 2017 and another two in November 2017.

Do I have to register to be chosen as a Golden Ticket Wild Card?

To be eligible to be chosen as a Gold Ticket Wild Card you must have registered and paid the \$15 fee by 6pm (AEST) 1st October 2017.

What are the ordering requirements for New Enrollees?

All New Enrollees must order a minimum of 100 PV on Essential Rewards during their joining month, between 1st August 2017 and 30th November 2017, and then must place at least two more consecutive orders on Essential Rewards with a minimum of 100 PV each.

Do I have to be the Enroller and/or the Sponsor of the New Enrollee?

You must be at least the Enroller for the New Enrollee to be considered as a qualifying new sign-up.

What is Baseline Volume?

In the Executive competition, your Baseline Volume will be calculated from your average OVG between 1st March 2017 to 31st July 2017, alternatively your Baseline Volume will be set at 2000 OGV, whichever is greater. If you qualify in the Silver competition group your Baseline Volume will be set at your average OGV between 1st March 2017 to 31st July 2017, alternatively your minimum of 4,000 OGV whichever is greater.

Do I have to be on Essential Rewards to participate?

Yes, to qualify you must order a minimum of 100 PV on Essential Rewards each month from 1st August 2017 to 30th November 2017, including non-qualifying months.

What if one of my orders is a NFR Essential Rewards order, will this count?

No, all qualifying orders must be placed through your Australian autoship.

Are shore excursions, specialty drinks, specialty restaurants and extra on-board activities included?

All extracurricular activities that you choose to participate in are at your own expense unless stated as a prize. There are no shore excursions on the cruise. Most drinks will be included in the prize, if consumed during an organized meal.

Can I pay extra to have my family come with me?

Unfortunately this is an intensive training course so partners and children are not permitted to attend.

If I win, can I pay extra and upgrade my cabin?

Unfortunately not. We have already booked a certain allocation of cabins.

Why are the co-payments different amounts?

As some members will need to arrange their own flights, we are subsidising the co-payments for members that live further from Sydney to lessen the member's added expenses.

What happens if I win but cannot go?

Unfortunately tickets are non-transferrable.

I have a lot of business overseas, can I still qualify for the trip?

The promotion is open to active Australian Young Living members who are **IN GOOD STANDING** with Young Living, are 18 years of age or older as of 1st August 2017 and who have their primary business and billing address in Australia. **Please note that 75% of your downline business must be business volume generated in Australia.**