

WHO TO CONTACT OR WHAT CAN YOU DO IN YOUR VIRTUAL OFFICE?

		Virtual Office	Member Services	Upline
Orders	Place an order			
	Essential Rewards (ER) program			
	ER order using credits			
	Shipping issues			
	Returns/refunds			
Account Changes	Payment			
	Payment issues			
	Name			
	Delivery address			
	Delivery address in a different country			
	Billing address change outside Europe	accountupdates@youngliving.com		
	Tax exemption			
	Sponsor/enroller change		 *	
Product	General questions			
	Technical questions	productsupport@youngliving.com		
Compensation Plan	General questions			
	Rank recognition questions/strategy			
	Commissions questions	euresolutions@youngliving.com		
Events	General questions			
	Ticket issues	europeanevents@youngliving.com		
Compliance/ Legal	General information			
	Issues	ylconducteurope@youngliving.com euresolutions@youngliving.com		
Recognition/ Incentives	Issues	europeanrecognition@youngliving.com		

*Sponsor and/or Enroller change requests within 5 calendar days of enrolment are processed by the [Member Services](#) team.

*Sponsor and/or Enroller changes outside of 5 calendar days of enrollment are handled by euresolutions@youngliving.com.