



FAQ

What is the qualification period for this promotion?

Category 1: The promotion begins February 1, 2020 at 12:01 a.m. GMT and ends on April 30, 2020 at 11:59 p.m. BST. The beginning of the time zone is measured according to the Young Living EU-RU office in London.

Category 2: The promotion begins February 1, 2020 at 12:01 a.m. GMT and ends on April 30, 2020 at 11:59 p.m. BST. The beginning of the time zone is measured according to the Young Living EU-RU office in London.

Category 3: Maintain Silver for a third month in April 2020 and also qualify for the 2020 Silver Retreat—held in Salt Lake City and at Young Living's Whispering Springs Farm and Distillery in Mona, Utah, USA.

Who is eligible to participate in this promotion?

Every Distributor, who has signed the Distributor Agreement with Young Living Europe B.V can participate in this promotion.

When does the reward trip take place?

June 13–14, 2020

Where does the reward trip take place?

Amadria Park Resort
22000 Šibenik
Croatia

What is the nearest airport to the resort?

The nearest airport to the resort is Split Airport, located approximately 60 minutes away by car.

What is included in the reward trip?

This reward trip includes:

Event Ticket to Helichrysum Seed to Seal Experience and event transfers (airport transfers not included)

A visit to the Dalmatia Aromatic Farm

A visit to our Distillery and Distribution Centre

Seed to Seal training sessions

Delicious lunch included June 13–14, 2020

Two nights' twin-share accommodation (incl. 2 breakfasts)

60 Euros towards 2 dinners

Special Recognition Gifts

Recognition at the European Convention in September 2020

Qualification for the 2020 Silver Retreat* (*category 3 qualifiers only)

Are flights included in the reward?

No, flights are not included in this promotion.



Are airport transfers included in the reward?

No, transfers are not provided from the airport to the hotel. You will need to arrange these yourself. Uber services are freely available and we suggest you share an Uber with another qualifier.

What date and time should I plan to arrive?

Please note, flights are not included in this promotion. Please plan your flights to arrive on Friday, June 12 as the event commences Saturday, June 13 at 10 a.m. More information can be found here: <https://www.eventbrite.co.uk/e/helichrysum-seed-to-seal-experience-tickets-68268995403>

What meals are included?

The following meals are included on June 13–14, 2020:

2 breakfasts are included in your accommodation

Delicious lunches during the event

We will reimburse you with 60 Euros towards the cost of two dinners

How do I get my 60 Euros reimbursed from my two dinners?

You will be reimbursed around 2 weeks after the event. Please mail in your receipts together with your IBAN and BIC to Europeanrecognition@youngliving.com to be reimbursed.

What do I need to do to qualify for this incentive?

Category 1

Category 1 is designed for those in the business who have never attained the rank of **new** Executive. If your highest paid rank was Distributor, Star or Senior Star, you are in this category.

Qualification criteria:

Maintain (NEW) Executive for a total of 2 months

AND

Up rank as a (NEW) Silver for one month

Category 2

Category 2 is designed for those in the business with the highest paid rank of Executive.

These qualifiers will have never attained the rank of **new** Silver. If your highest paid rank is Executive, you are in this category.

Qualification criteria:

Up rank as a (NEW) Silver in February 2020 and maintain it in March

Category 3

Maintain Silver for a third month in April 2020 and also qualify for the 2020 Silver Retreat—held in Salt Lake City and at Young Living's Whispering Springs Farm and Distillery in Mona, Utah, USA



Below are example scenario charts of all the possible ways you can qualify for this trip:

Category 1 scenarios

Below are example charts of all the possible ways you can qualify for Category 1:

Scenario 1

Up rank as a NEW Executive in February 2020, maintain it in March 2020 and up rank as a NEW Silver in April 2020

Rank / Month (2020)	February	March	April
New Executive	(NEW) Executive	(2 nd month) Executive	
New Silver			(NEW) Silver

Scenario 2

Up rank as a NEW Executive in February 2020, Reach NEW Silver in March 2020 and hit Executive in April 2020

Rank / Month (2020)	February	March	April
New Executive	(NEW) Executive		(2 nd month) Executive
New Silver		(NEW) Silver	

Scenario 3 *(In this scenario, the member's highest rank has been Senior Star)*

Up rank as a NEW Silver in February 2020. You cannot drop below the rank of Executive in March and April.

Rank / Month (2020)	February	March	April
New Executive		(NEW) Executive	(2 nd month) Executive
New Silver	(NEW) Silver		

Category 2 scenarios

Below are example charts of all the possible ways you can qualify for Category 2:

Up rank as a NEW Silver in February and maintain in March 2020

Rank / Month (2020)	February	March
New Silver	(NEW) Silver	(2 nd month) Silver



Up rank as a NEW Silver in March and maintain in April 2020

Rank / Month (2020)	March	April
New Silver	(NEW) Silver	(2 nd month) Silver

Category 3 scenario – 2020 Silver Retreat (Utah, USA)

Below is an example chart of how you can qualify for Category 3. Please note, there is just one possible way to get qualified in Category 3.

Up rank as a NEW Silver in February 2020 and maintain in March and April 2020

Rank / Month (2020)	February	March	April
New Silver	(NEW) Silver	(2 nd month) Silver	(3 rd month) Silver

Qualify just one more month (April 2020) at Silver and you will also earn a reward trip to the 2020 Silver Retreat in Salt Lake City, USA. Visit our beautiful Whispering Springs Farm and Distillery in Mona, Utah, our brand-new Global Headquarters, experience special Guest Speakers, meet our Co-Founder and CEO, Mary Young and the Executive Team, receive exclusive gifts and make new friends from all over the world.

What is the qualification criteria needed to reach the Executive and Silver ranks?

The qualification criteria to up rank to Executive and Silver are shown in the chart below:

Qualification	Executive	Silver
PV	100	100
OGV	4,000	10,000
PGV	N/A	1,000
Legs	2 @ 1,000	2 @ 4,000

Please refer to Young Living's Compensation Plan [here](#) for more information.

How can I keep track of my progress in this incentive?

Please join our [Thrive! Europe Facebook group](#) where we will publish monthly leaderboards.

What communication will I receive throughout this incentive?

Members who are on track to qualify will receive congratulatory emails around the 7th of each month throughout the qualification period. This will detail the next steps they need to take in order to qualify for the trip.

How will I know if I have qualified for the incentive trip?

After auditing has taken place, qualifiers will be confirmed and notified by



Europeanrecognition@youngliving.com via email on or around the 7th of each month throughout the qualification period.

Final qualifiers will be notified by europeanrecognition@youngliving.com via email on or around Monday, May 7 2020 with instructions on how you can register for your reward trip.

How long do I have to accept my prize?

Members will have five (5) business days to accept their prize from the date they receive the email.

Will I have to share my accommodation with other qualifiers?

Yes. All qualifiers will share a twin-room with 2 separate beds.

Does my prize include a guest?

No, the prize is one ticket per qualifier only and does not include a guest.

Can I bring a guest?

You are welcome to bring a guest along to your trip. However, they will be responsible for making their own accommodation arrangements and purchasing an event ticket for Helichrysum Seed to Seal Experience. Tickets can be found here: <https://www.eventbrite.co.uk/e/helichrysum-seed-to-seal-experience-tickets-68268995403>

What if someone from my team did not qualify for this trip but purchased a Helichrysum Seed to Seal Experience ticket. Can I share a room with them?

If someone from your team is not a qualifier but attending the Helichrysum Seed to Seal Experience with a purchased ticket, you may be able to share a room with them based on availability. However, fees will apply. Please contact europeanevents@youngliving.com for cost information.

I am unable to attend the Helichrysum Seed to Seal Experience. Can I defer my trip to 2021?

Unfortunately, the reward trip cannot be deferred.

Can I transfer my ticket to someone else?

Tickets are non-transferable.

I qualified for the trip but my account is a joint membership. Do we both get to attend the trip?

The award is limited to one adult per distributorship. Joint distributorships must decide who the qualifying attendee will be.

I am unable to attend the 2020 Silver Retreat. Can I defer my trip to 2021?

Yes, this trip may be deferred once. You must contact events@youngliving.com to arrange this.