

V2\_2017

## **Essential Rewards Autoship Programme- Agreement/UK**

Young Living (Europe) Limited (the "Company", "Young Living", "we" or "us"), a company registered in England with registered office at, Building 11, Chiswick Park, 566 Chiswick High Road, London W4 5YS

Tel: +44 (0) 1480 710032 Fax: +44 (0) 203 857 3431 Web: www.youngliving.com

E-Mail: customercare@youngliving.com Company Registration No. 5299340 VAT Registration No. 842 0048 62

Participant Details	i				
YL ID-Number:	Name:		Telepho	ne No.	
Member Address			Postcode:		
Delivery Address (if	different to Member Addre	ess)			
Product order for	Repeat Monthly Orders				
Item Code	Description	Item Price	Quantity	Total Price	
		(excl. VAT)	·	(excl. VAT)	
Young Living (Europe) Limited is a member of the Direct Selling Association (DSA) and requires its Distributors to comply with the DSA Codes of Practise.			Total excl. VAT		
			Shipping Charge		
			VAT		
			Total Price	£	
Payment Details					
	sterCard Maestro	•	Bank Transfer		
Card No.			Bank Name	Sort Code	
Expiry Date			Account No		
Start Date/Issue No	o. (Maestro only)		SWIFT/ BIC		
Security Number			IRAN		
Billing Address					
· ·					
Full Name of Card Holder / Account Holder Signature of Card Holder / Account Holder Order Processing Day  First Name First Name			Last Name		
			Last Name		
Please process my	order on		te) of each month. I understa ing the Young Living Custom	and that I can change my items ner Care Team.	
			gliving.com or via phone thrond cleared before any order		
	at I have read, understood t Agreement as set out ove erms.				
Participant Signatur	re				
Date					

## Agreement

The Essential Rewards Autoship Agreement is made between the person named above (the "Distributor" or "Participant") as the enrolee and Young Living Europe Limited ("Young Living" or the "Company"). Please note that the products ordered overleaf will be shipped directly to the Participant by Young Living. The Compensation Plan will hereby be incorporated into the terms of this Essential Rewards Autoship Agreement.

Young Living will refund or exchange any goods sold by them, which are in a resalable condition and which are returned to their address set out above within 30 days of receipt of the goods by you. Young Living guarantees the quality of every item and will exchange, refund or replace any goods showing a manufacturing defect which is returned (within a 90 days of receipt of the goods by you) to Young Living. This guarantee and your rights of cancellation set out below are without prejudice to your statutory rights.

## **Autoship Programme**

The Young Living Essential Rewards Autoship Programme ("Programme") is a standing order that is automatically shipped each month provided that each monthly order is at least 50 Personal Volume and that the Participant abides by the terms of the Compensation Plan. The Participants who participate in this Programme agree as follows:

- Participants specify those products and the respective quantities of each product they wish to have automatically shipped each month by listing them on the front of this Agreement.
- 2. By signing the Application on the front of this Agreement, the Participant authorises Young Living to automatically charge his/her credit card for each Autoship order plus shipping, handling and VAT. Credit cards may be charged up to seven days prior to the shipping date. Young Living may terminate this Agreement without notice if the credit card(s) to which a Participant has authorised charges becomes expired, cancelled, or charges declined by the bank issuing the card for any reason.
- 3. Participants may change their Autoship order, payment method, and delivery address by submitting written notice of changes to Young Living at least 14 days prior to the next scheduled Autoship ship date. Change requests received within 5 working days prior to the next scheduled shipment will take effect for the next scheduled shipment, otherwise it will take effect for Autoship order in the following month.
- 4. Young Living reserves the right to change the prices of any products in its product line, and to discontinue any products in its line, including those products selected as part of an Autoship order. Announcements of price changes will be issued at least 30 days before going into effect. Young Living will continue to ship selected products following a price change unless the Participant change his/her order at least 5 working days before the next scheduled shipment date. Young Living further reserves the right to change shipping charges upon 30 days advance notice. Young Living will not issue advance notice of discontinued products. VAT rates are subject to change without notice.
- 5. A Participant may cancel his/her participation in the Programme at any time but submitting written cancellation to Young Living. Written cancellation must include Participant's printed name, signature, address and notice of cancellation, cancellation via e-mail must include name, ID-number. Cancellation will be effective in the calendar month in which it is received by Young Living so long as the credit card has not already been charged for that month's order. If written cancellation notice is received after the account has been charged, the cancellation will become effective in the following month. The Participant may use the Notice of Cancellation provided below.

- 6. Young Living may discontinue the Programme without advance notice. For Participants who are also Distributors, this Agreement does not supersede or modify the terms and conditions of their Young Living Distributor Agreement.
- 7. If your normal despatch day falls on a weekend, bank holiday or other day on which Young Living is closed, your order will be despatched on the first working day after.
- 8. This guarantee applies only to the Young Living product range that are sold by Young Living within the United Kingdom. Young Living will refund or exchange any goods sold, which are in a resalable condition and which are returned to Returns Department, Young Living at Building 11, Chiswick Park, 566 Chiswick High Road, London W4 5YS, GB within 30 days of receipt of the goods by you. Young Living (Europe) Limited, whose registered office is Building 11, Chiswick Park, 566 Chiswick High Road, London W4 5YS, guarantees the quality of every item and will exchange, refund or replace any goods showing a manufacturing defect which is returned (within a reasonable time of receipt of the goods by you) to Young Living. The guarantee set out above and your rights of cancellation set out overleaf are without prejudice to your statutory rights.
- Orders are subject to availability. Your order will be delivered to you within approximately 10 working days of placement and receipt of payment, unless you are advised that there may be a delay.
- 10. Data Protection: The information that you provide will be processed independently by Young Living and the Young Living Distributor genealogy (together, "we" or "us") to process your orders and for general administration, marketing, statistical and management purposes. To do this, we will pass your details to agents and third parties who perform functions on our behalf, some of whom will be located outside the UK in particular in the United States of America. The Participant is aware that the Company will transfer the data outside the EEA [to the United States of America] and understands that countries outside the EEA may not offer the same level of protection for such data as the UK. You can request details of these agents and third parties by contacting us at the address overleaf. You agree that the Company may provide your details to an alternative Distributor should your current Distributor cease to be a Young Living Distributor. You can obtain from us a copy of the information which we hold about you which is subject to the Data Protection Act 1998 (for which we may make a small charge) and contact us at the address overleaf to correct any inaccuracies in your information. Your Upline may contact you with details of the services, opportunities, and products we provide, invite you to functions or contact you to obtain feedback on our services and products.

If you do not want to hear from your Upline in this way, please tick this box

## **Contact Details**

Should you have any questions, or need any further help or advice regarding the Essential Reward Programme, please just contact our Customer Care Team at:

Tel: 0800 9179438 (Toll-free from landline in UK) Phone: +44 (0) 1480 710032 (normal phone charges apply)

Fax: +44 (0) 203 857 3431

E-Mail: customercare@youngliving.com

Monday-Tuesday & Thursday-Friday 9:00 a.m. to 5:00 p.m. GMT

Wednesday 9:00 a.m. to 4:00 p.m. GMT

Excluding bank holidays

The Participant hereby gives you the following notice of cancellation rights:  1. You have the right to cancel this contract at any time. Your cancellation will be effective in the calendar month in which it is received by Young Living so long as the credit card has not already been charged for that month's order or payment through cheque or bank transfer has not already been transferred into Young Living's account. If a written cancellation notice is received after the account has been charged, the cancellation will become effective in the following month. If you wish you may use the cancellation form provided below.  **Detach here**  If you wish to cancel the contract you MUST DO SO IN WRITING and send (which may be by electronic mail) this to Young Living (Europe) Limited., Building 11, Chiswick Park, 566 Chiswick High Road, London W4 5YS. You may use this form if you want to but you do not have to.  [Complete and detach and return this form ONLY IF YOU WISH TO CANCEL THE CONTRACT (This means, I want to cancel my participation in the Essential Rewards – Autoship Programme)]  From:  I/We (delete as appropriate) hereby give notice that I/we (delete as appropriate) contract.  Signed  Name and Address  Date  Date	NOTICE OF THE RIGHT TO CANCEL	DATE
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Or stamp here:  Signed  Name and Address	То	I/We (delete as appropriate) hereby give notice that I/we (delete as appropriate) wish to cancel my/our (delete as
Name and Address	Or stamp here:	
Date		
		Date