

Terms & Conditions November Enrolment Promotion



Enrollee – Free Shipping Promotion - Terms & Conditions (EU & CIS)

Promotion Period:

Starts **00:01 (GMT) on 1 November 2025** and ends at **23:59 (GMT) on 30 November 2025**.

Sponsor:

Young Living Europe B.V., Peizerweg 97, 9727AJ Groningen, Netherlands.

1. Overview

During the Promotion Period, all **newly enrolled** or **reactivated** Brand Partners who meet the qualification criteria will receive **Free Shipping** on their **first order**.

2. Participating Countries

To be eligible, your Young Living account must be registered in one of the following countries:

Europe: Andorra, Albania, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Canary Islands, Ceuta, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Guernsey, Greece, Holy See, Hungary, Iceland, Ireland, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom, Ukraine.

CIS (limited participation): Kazakhstan, Armenia.

3. Eligibility

- Open to individuals aged 18 or older (or the age of majority in their jurisdiction).
- Must be a newly registered Brand Partner or a reactivated Brand Partner whose account dropped due to inactivity. [Non-active accounts

through voluntary or non-voluntary termination will not count for this promotion]

- Employees, officers, and directors of Young Living, its affiliates, subsidiaries, and agencies, and their immediate family members, are not eligible.
- Residents of countries where promotional offers are prohibited may not participate.

4. How to Qualify

- Place a One-Time or Loyalty Rewards order of at least 100 PV during the Promotion Period.
- PV must be reached in a single order (partial PV from multiple orders cannot be combined).
- Orders must be paid in full within 5 days in accordance with Young Living's payment policy.
- Orders placed using Loyalty Rewards points do not count towards qualification.
- Duplicate accounts (as per Young Living Policy 3.2) are invalid.

5. Free Shipping Fulfilment

- Free Shipping is only available if the Free Shipping delivery option is selected at checkout.
- For reactivated Brand Partners, Free Shipping must be arranged through the Member Services Team when placing the order.
- Free Shipping applies only to the qualifying order placed during the Promotion Period.
- If an order is cancelled or returned, the Free Shipping benefit will be revoked.

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6. Additional Rules

- The account holder must personally place the order; the Enroller may assist but cannot complete the order on behalf of the new Brand Partner.
- Young Living is not responsible for shipping delays, customs issues, or delivery restrictions outside its control.
- This offer has no cash value and cannot be transferred.

7. General Prize Conditions

- Participants data will not be shared, stored and processed for any other purpose to the ones described under these terms and conditions, and in accordance with GDPR requirements only for as long as absolutely necessary.
- Personal information obtained in connection with the Promotion will be used as provided in Sponsor's privacy policy, located at https://www.youngliving.com/en_eu/company/privacy

8. Cancellation and Refunds; Force Majeure

- Young Living will not be held responsible if cancellation of the promotion occurs due to any of the following: extreme weather, natural disasters, epidemics, strikes, picket lines, boycott efforts, fires, floods, accidents, war (whether or not declared), revolution, riots, insurrections, acts of God, acts of the public enemy, scarcity or rationing of gasoline or other fuel or vital products, inability to obtain materials or labour, or other causes that are reasonably beyond the control of Young Living. In the case of such

events, Young Living may provide a cash prize of equivalent value at its sole discretion.

9. License

- Participants consents to the use of his/her name, address (city and state/province of residence), voice, statements relating to the Promotion and Young Living, and photographs or other likeness, without further compensation, notification or permission in any publicity or advertising carried out by Young Living or any related entities in any media without territorial or time limitation, except where prohibited by law.

10. Limitations of Liability

- Young Living and its affiliates, subsidiaries, parent companies, advertising and promotion agencies, printers, and judges involved in this Promotion are not responsible for any inaccuracies in information that may be used in the Promotion; for any technical or human error that may occur in the processing of entries, including data entered by Participants; any entry miscommunications such as technical failures related to computer, telephone, cable and unavailable network or server connections; related technical failures; or other failures related to hardware, software, virus or incomplete, late or misdirected entries. Any compromise to the fair and proper conduct of this Promotion related to a computer virus or similar type of technical impairment that may affect the proper fairness, security, and administration of the Promotion may

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result in the termination, amendment or modification of the Promotion or portion thereof at the sole discretion of Young Living. Young Living reserves the right, in its sole discretion, to void any entries of Participants who Young Living believes have attempted to tamper with or impair the administration, security, fairness, or proper play of this Promotion or who act in a non-sportsman like manner or with the intent to threaten or harass any other person.

- By participating in the Promotion, Participants waive all rights to claim punitive, incidental and consequential damages, legal expenses or any damages other than actual out-of-pocket costs or losses that may arise in connection with participation in the Promotion or acceptance, possession, and use of any Prize. All causes of action arising out of or connected with this Promotion or any Prize awarded shall be resolved individually, without resort to any form of class action. Some jurisdictions may not allow certain limitations on damages or the ability to seek damages through a class action, so some of these restrictions may not apply to you.

11. Other Rules and Regulations

- By participating in the Promotion, you (i) acknowledge compliance with these Promotion Rules, including all eligibility requirements, (ii) warrant that any information you provide in connection with this Promotion is true and accurate, and (iii) agree to be bound by the decisions of Young

Living, which shall be final and binding in all matters relating to this Promotion. Participants who have not complied with these Promotion Rules are subject to disqualification.

- The Participants consent to the jurisdiction and venue of the courts of the Netherlands.
- In the event of any conflict with any Promotion details contained in these Official Rules and Promotion details contained in other Promotion materials (including, without limitation, any point of sale, online or print advertising), the details of the Promotion as set forth in these Official Rules shall prevail.
- Young Living's failure to or decision not to enforce any provision in these Official Rules will not constitute a waiver of that or any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Official Rules shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein.

By participating, you confirm that you have read, understood, and agree to these Terms & Conditions.

Enroller – Terms & Conditions

Promotion Period: Starts **00:01 (GMT)** on **01/11/2025** and ends at **23:59 (GMT)** on **30/11/2025**.

Sponsor: Young Living Europe B.V., Peizerweg 97, 9727 AJ Groningen, Netherlands, KvK nr. 73123404

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1. Overview

This promotion rewards Young Living Brand Partners ("Participants") who enrol new Brand Partners during the Promotion Period with specified gifts, subject to the qualification criteria below.

New enrolees must be either:

- **Newly registered** Brand Partners, or
- **Reactivated** Brand Partners whose account dropped due to inactivity. [Non-active accounts through voluntary or non-voluntary termination will not count for this promotion]

2. Participating Countries

This promotion is open to eligible Participants with a Young Living account registered in one of the following countries/territories:

Europe: Andorra, Albania, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Canary Islands, Ceuta, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Guernsey, Greece, Holy See, Hungary, Iceland, Ireland, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom, Ukraine.

CIS Countries (limited participation):

Kazakhstan, Armenia.

3. How to Qualify

- You must be an **active Brand Partner** and the **enroller** of the new Brand Partner.

- To receive the gifts, you need to be an active Loyalty Rewards (LR) member.
- Each new enrolled Brand Partner must place **one order of at least 100 PV** during the Promotion Period, paid within 5 days of order placement.
- Qualifying orders must be placed as **One-Time** or **Loyalty Rewards** orders (orders placed with Loyalty Rewards points do not qualify).
- The new enrolee must be registered in an eligible country.
- Partial PV orders cannot be combined to meet the 100 PV threshold.
- If the enrolee changes their Enroller after a qualifying order, the original Enroller retains credit for the promotion.
- Enrolees obtained via the Placement Programme are excluded.
- Duplicate accounts (Policy 3.2) are invalid.
- Gifts can only be earned during the promotional period.

4. Gifts

Qualification Level	Gift(s) Awarded
Enrol 1	Young Living V-6® Enhanced Vegetable Oil Complex
Enrol 3	Young Living V-6® Enhanced Vegetable Oil Complex + Myrtle 5 ml
Enrol 5	Young Living V-6® Enhanced Vegetable Oil Complex + Myrtle 5 ml + ImmuPower 15 ml (Help 5 Gift)

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5. Gift Fulfilment:

- Enrol 1, 3, and 5 Gifts will be shipped with the Participant's **January 2026 Loyalty Rewards order**.
- If a gift is unavailable, Young Living may substitute it with a product of equal or greater retail value.
- Only one promotional gift set is awarded per Enroller, regardless of total enrolments.

6. Additional Conditions

- Orders returned or cancelled do not count toward qualification.
- The Enroller may assist new applicants in the online registration process but the applicant must personally review and accept the **Brand Partner Agreement, Policies and Procedures, and Compensation Plan**.
- All prizes are **non-transferable** and **not redeemable for cash**, unless substitution is required due to unavailability.
- Participants are responsible for any applicable **income tax, VAT, customs duties, or import charges** associated with the receipt of the gift.
- Earnings as a Young Living Brand Partner vary and are based on individual effort, time, and market conditions. **No income is guaranteed** by participation in this promotion.
- During the Promotion Period participants may be audited on a regular basis to monitor compliance with the Young Living Policies and Procedures applicable to the Participant's jurisdiction ("Young Living's Policies and Procedures"), especially, but not limited to, those sections pertaining to advertising and

promotions. Any violation of Young Living's Policies and Procedures may result in correction in points or will disqualify the participant from the Promotion in its entirety.

- Any protests must be lodged until end of the following month. Any complaints lodged after this will not be considered.

7. General Conditions

- Employees, officers, and directors of the Sponsor, its parent company, subsidiaries, divisions, affiliates, and agencies (collectively, the "Promotion Entities"), and immediate family members of such individuals (defined as parent, child, sibling, spouse), are not eligible to participate in any Promotion or win a gift. The Promotions are subject to all applicable EU, national and regional laws. Brand Partners with residency in Countries where promotional games of skill are prohibited may not participate.
- Young Living is not responsible for and the winners will not receive the difference, if any, between the actual value of a Gift at the time of award and the Approximate Retail Value (ARV) stated in these Official Rules or in any Promotion-related correspondence or materials.
- All forms of taxation whether direct or indirect and whether levied by reference to income, profits, gains, Gifts, net wealth or other reference (including income and withholding taxes), as well as all penalties relating there to, whenever and wherever imposed if any, as well as any other

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costs and expenses associated with Gift acceptance and use not specified herein as being provided are the winner's responsibility, regardless of whether the Gift is used in whole or in part.

- In no event will Young Living be responsible for awarding more than the Gifts stated herein. In the event that there are not enough eligible Participants to award all Gifts, Young Living reserves the right to award only the number of Gifts as there are eligible Participants. Any Gifts not awarded after the Promotion Period may remain unawarded. Gift restrictions/ conditions stated herein are not all-inclusive. Gifts are not transferrable or redeemable for cash, except that Young Living reserves the right, at Young Living's sole discretion, to substitute a Gift (or portion thereof) for a Gift of greater or equal value. Gifts are awarded "AS IS" and WITHOUT WARRANTY OF ANY KIND, express or implied, including, without limitation, any implied warranty of merchantability or fitness for a particular purpose.
- During the Promotion Period, participants may be audited on a regular basis to monitor compliance with the Young Living Policies and Procedures applicable to the Participant's jurisdiction ("Young Living's Policies and Procedures"), especially, but not limited to, those sections pertaining to advertising and promotions. Any violation of Young Living's Policies and Procedures may result in correction in points or will

disqualify the participant from the Promotion in its entirety.

8. License

- By accepting a Gift, the respective winner consents to the use of his/her name, address (city and state/province of residence), voice, statements relating to the Promotion and Young Living, and photographs or other likeness, without further compensation, notification or permission in any publicity or advertising carried out by Young Living or any related entities in any media without territorial or time limitation, except where prohibited by law.
- Participants data will not be shared, stored and processed for any other purpose to the ones described under these terms and conditions, and in accordance with GDPR requirements only for as long as absolutely necessary.
- Personal information obtained in connection with the Promotion will be used as provided in Sponsor's privacy policy, located at https://www.youngliving.com/en_eu/company/privacy

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- Young Living will not be held responsible if cancellation of the promotion occurs due to any of the following: extreme weather, natural disasters, epidemics, strikes, picket lines, boycott efforts, fires, floods, accidents, war (whether or not declared), revolution, riots, insurrections, acts of God, acts of the

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public enemy, scarcity or rationing of gasoline or other fuel or vital products, inability to obtain materials or labour, or other causes that are reasonably beyond the control of Young Living. In the case of such events, Young Living may provide a cash prize of equivalent value at its sole discretion.

10. Limitations of Liability

- Young Living and its affiliates, subsidiaries, parent companies, advertising and promotion agencies, printers, and judges involved in this Promotion are not responsible for any inaccuracies in information that may be used in the Promotion; for any technical or human error that may occur in the processing of entries, including data entered by Participants; any entry miscommunications such as technical failures related to computer, telephone, cable and unavailable network or server connections; related technical failures; or other failures related to hardware, software, virus or incomplete, late or misdirected entries. Any compromise to the fair and proper conduct of this Promotion related to a computer virus or similar type of technical impairment that may affect the proper fairness, security, and administration of the Promotion may result in the termination, amendment or modification of the Promotion or portion thereof at the sole discretion of Young Living. Young Living reserves the right, in its sole discretion, to void any entries of Participants who Young Living believes have attempted to

tamper with or impair the administration, security, fairness, or proper play of this Promotion or who act in a nonsportsman like manner or with the intent to threaten or harass any other person.

- By participating in the Promotion, Participants waive all rights to claim punitive, incidental, and consequential damages, legal expenses or any damages other than actual out-of-pocket costs or losses that may arise in connection with participation in the Promotion or acceptance, possession, and use of any Gift. All causes of action arising out of or connected with this Promotion or any Gift awarded shall be resolved individually, without resort to any form of class action. Some jurisdictions may not allow certain limitations on damages or the ability to seek damages through a class action, so some of these restrictions may not apply to you.
- Young Living Europe B.V. reserves the right to assign its obligations under this promotion to a different entity within the Young Living group namely Young Living CIS, LLC. By participating in the Promotion, Participants consent to the Promotion Sponsor sharing their personal data with other entities of the Young Living Group, other participants and promotional partners for the administration and advertising of the Promotion and furnishing the Gifts.

11. Other Rules and Regulations

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- If aspects of the Gifts change that are beyond the control of Young Living, neither Young Living, nor any other promotional partners furnishing Gifts, will be liable or responsible for any such changes, and Young Living reserves the right to substitute a Gift of equivalent or greater value, at Young Living's sole and absolute discretion, if for any reason all or any portion of a Gift, as described herein, are or become unavailable. No transfer of a Gift to a third party is permitted. By accepting a Gift, Gift winners agree that Young Living shall not be liable for any injuries, damages, or losses of any kind resulting from or in connection with the awarding, acceptance, possession, or use of the Gift or any aspects or parts thereof.
- Young Living will be the final arbiter of all rule interpretations and qualification determinations and such decisions will be final. If necessary, to clarify questions in the rules or interpretations thereof, Young Living may amend these rules by publishing a new version of the rules. Where applicable, Gifts will be reported as income on the winners' annual tax form. Young Living reserves the right to suspend or terminate this Promotion, without notice, for any reason or no reason, in its sole discretion. Employees of Young Living and its associated entities and their spouses and immediate family members are not eligible to participate in this Promotion. This Promotion is void where prohibited by law. All Participants who qualify will be subject to auditing or verification of their Point totals.
- By participating in the Promotion, you (i) acknowledge compliance with these Promotion Rules, including all eligibility requirements, (ii) warrant that any information you provide in connection with this Promotion is true and accurate, and (iii) agree to be bound by the decisions of Young Living, which shall be final and binding in all matters relating to this Promotion. Participants who have not complied with these Promotion Rules are subject to disqualification.
- The Participants consent to the jurisdiction and venue of the courts of the Netherlands. In the event of any conflict with any Promotion details contained in these Official Rules and Promotion details contained in other Promotion materials (including, without limitation, any point of sale, online or print advertising), the details of the Promotion as set forth in these Official Rules shall prevail.
- Young Living's failure to or decision not to enforce any provision in these Official Rules will not constitute a waiver of that or any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Official Rules shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein.

By participating, you confirm that you have read, understood, and agree to these Terms & Conditions.