

Terms and Conditions

Bali Bound Promotion



Promotion Details

Participants agree and understand that this promotion is sponsored by the legal entity in their country of residence as detailed in the attached Appendix A. The legal entity sponsoring the promotion for each Participant is determined by the primary billing address as listed on the Participant's Young Living distributor account as of the start date of the Promotion Period. For the purposes of these rules, the sponsors are collectively referred to hereinafter as "Young Living". The Bali Bound Promotion is intended to incentivise, motivate and reward high-performing Brand Partners. It does not replace other qualifications or compensation under the Young Living Compensation Plan. Offer is valid in the U.S. and all the countries where the sponsoring entities conduct business, except where prohibited or where restrictions prevent promotional product(s) from entering the country. The Bali Bound Promotion will be launched on July 1, 2024, at 00:00 MT and will continue until December 31, 2024, at 23:59 MT (the "Promotion Period").

Eligibility

The Bali Bound Promotion is open to all eligible Young Living Brand Partners ("Brand Partners" or also referred to herein as "Participants") who (i) are at least 18 years of age in the U.S. and those that have reached the age of majority in their country of residence (see Appendix A) as of July 1, 2024; and (ii) are in good standing with Young Living. Brand Partners in good standing are those who are in compliance with all of the terms of their Young Living Brand Partner Agreement, meet the active requirements outlined in the Young Living Policies and Procedures for their respective country of residence, and meet the eligibility requirements set forth in these rules.

How to Qualify for the Prize

For this Incentive, there are two rank groups—'Platinum Rank and above' and 'Gold Rank and below'. **A participating Brand Partner's rank group (either 'Platinum Rank and above' or 'Gold Rank and below') will be determined based on the rank paid in June 2024.**

Brand Partners will need to achieve all of the following criteria below to be considered a qualifier for the Bali Bound Promotion:

1. To qualify for the Incentive prize, those Brand Partners eligible to participate must register (at no cost) by 23:59 MT on November 30, 2024. Please visit the Incentive page on our website to register online. Regardless of the date that you register for this Incentive (before the registration deadline), all points collected during the Promotion Period prior to registration will count towards your points total.
2. Personal purchase: Participating Brand Partners must maintain a monthly order (Loyalty or One-Time order) of 100 PV or more consistently during the Promotion Period.
3. Enrolment: Participating Brand Partners must enrol a minimum of 10 new Brand Partners with a 100 PV or more order (Loyalty or One-Time) during the Promotion Period.
4. Rank Requirement: Participating Brand Partners must be paid as an Executive or above in November 2024 or December 2024 (regardless of any previous rank).
 - Example 1: a Brand Partner is paid as a Platinum in June 2024 and is therefore placed within the 'Platinum Rank and above' group. This Brand Partner (having fulfilled all other qualification criteria for this Incentive) is then paid as a Silver in November 2024. They are therefore eligible to be in the running to receive the 'Platinum Rank and above' prizes as shown below.
 - Example 2: a Brand Partner is paid as a Silver in June 2024 and is therefore placed within the 'Gold Rank and below' group. This Brand Partner (having fulfilled all other qualification criteria for

*The Brand Partner sales earnings disclosed are potential gross earnings and not net of other business expenses and not necessarily representative of the actual income, if any, that a Brand Partner can or will earn through the Young Living Compensation Plan. A Brand Partner's earnings will depend on individual diligence, work effort, sales skill and market conditions. Young Living does not guarantee any income or rank success. See the Statement of Typical Participant Earnings for detailed earnings information per rank.

this Incentive) is then paid as a Senior Star in both November 2024 and December 2024. Having failed to be paid as an Executive or above in either November 2024 or December 2024, they are therefore ineligible to be in the running to receive the 'Gold Rank and below' prizes as shown below.

- Example 3: a Brand Partner is paid as a Gold in June 2024 and is therefore placed within the 'Gold Rank and below' group. This Brand Partner (having fulfilled all other qualification criteria for this Incentive) is then paid as a Platinum in December 2024. They are therefore eligible to be in the running to receive the 'Gold Rank and below' prizes as shown below.

5. Minimum Points: Participating Brand Partners must achieve a minimum of 30 points.
6. Must be in the top 350 on the leaderboard, with 350 winners divided per market as shown in the tables below.
7. Tie Breaker: If there is a tie, the overall OGV growth during the Promotion Period will be used to break the tie.

Qualifiers will be selected from those who meet the qualifying criteria and who earn the highest total number of points during the Promotion Period. Prizes will be allocated as follows:

Platinum Rank and above	Tier 1**	Tier 2**	Tier 3
Americas	3	8	17
APAC	1	4	8
EMEA	1	3	5

Gold Rank and below	Tier 1**	Tier 2**	Tier 3
Americas	14	34	120
APAC	7	16	58
EMEA	4	10	37

***Brand Partners who qualify for Tier 1 and Tier 2 may bring a guest and share their room with their guest.*

How to Earn Points

- **Enrolment:** a maximum of 60 points can be earned from enrolment orders during the Promotion Period.
 - Earn 1 point when you personally enrol a Brand Partner with a 100 PV or more One-Time order.
 - Earn 2 points when you personally enrol a Brand Partner with a 100 PV or more Loyalty order.
- **Retention:** a maximum of 2 points can be earned per enrollee per month.
 - Earn 2 points when your personal enrollee (who was enrolled during the Promotion Period) places their second, third, fourth, and fifth order of 50 PV or more (Loyalty or One-Time orders).
- **Rank Advancements***:**
 - Earn 3 points when you help your personally enrolled Brand Partner (regardless of when the enrolment occurred) hit the rank of Senior Star for the first time during the Promotion Period—either for the very first time or for the first time since the beginning of the Promotion Period (July 1, 2024).
 - Earn 6 additional points for each month the same Brand Partner maintains the rank of Senior Star.
 - Earn 7 points when you help your personally enrolled Brand Partner (regardless of when the enrolment occurred) hit the rank of Executive or above for the first time during the Promotion Period—either for the very first time or for the first time since the beginning of the Promotion Period (July 1, 2024).

- o Earn 15 additional points for each month the same Brand Partner maintains their newly-achieved rank or re-achieved rank.

***Rank points will be based on the Brand Partner's paid rank as of June 2024.

The Prize

Winner(s) will receive the following:

Tier 1 and Tier 2 winners	Tier 3 winners
Round-trip economy airfare to Bali, Indonesia for the winner and their adult guest	Round-trip economy airfare to Bali, Indonesia
A room at the Ayana Hotel	A room at the Ayana Hotel
Select excursion for the winner and their adult guest	An excursion

All expenses not stated herein as part of the Prize are the Prize winner's sole responsibility. If a winner is unable to claim the Prize for any reason, the Prize will be forfeited. There will be no rescheduling, substitution, or transfer of the Prize or cash equivalent awarded.

Winners are solely responsible for obtaining any travel insurance (and all other forms of insurance) that they may wish to obtain at their own expense and hereby acknowledge that Young Living has not and will not obtain or provide travel insurance or any other form of insurance. Prize winners are bound by the terms and conditions of all airlines and other third-party service providers used in connection with the Prize. Young Living is not responsible if tickets, etc., are lost, stolen, or misplaced by a Prize winner, and such items will not be replaced or re-booked if transportation is missed for any reason. Exact dates and locations are subject to change and are at the sole discretion of Young Living. Prize winners must possess all required travel documents. Airline tickets are non-refundable/non-transferable and are not valid for upgrades or frequent flyer miles. Prize winners will not receive cash or any other form of compensation if actual travel costs are less than the ARVs stated in these rules. Young Living shall not be responsible for any cancellations, delays, diversions, or substitution, or any act or omissions whatsoever by the air carriers or other transportation companies or any other persons providing any of these services and accommodations necessitated by same. No refund or compensation will be made in the event of the cancellation or delay of any flight except at the sole discretion of Young Living.

If a winner is unable to claim the Prize for any reason, the Prize will be forfeited. There will be no rescheduling, substitution, or transfer of the Prize or cash equivalent awarded. Young Living may, however, in its sole discretion, replace the winner who is unable to claim the Prize with the next qualifying Brand Partner.

Any changes to the qualifying order of the Enrollee or following the placing of the order, such as cancellations, returns or adjustments resulting in lower PV volume of the order or no order at all, could affect the qualifying order, and impact the qualifying Enroller and their earned points.

Notification/Prize Acceptance

On or around January 27, 2025, an email will be sent to the Bali Bound Promotion Prize winners. Emails will be sent to the email address on file for the Prize winners. This email will contain an acceptance link where Prize winners must accept or decline the reward and complete a registration form by February 3, 2025. Failure to respond to the acceptance email through the acceptance link by this time will be deemed a declination of the Prize. This declination is non-reversible, and, similarly, acceptance of the Prize will be final. If a Prize winner declines the Prize, they will no longer qualify for the Prize and Young Living reserves the right to determine how that Prize is used.

A list of Prize winners will be available on the Virtual Office once the winners have been selected and verified following the conclusion of the Promotion Period.

Cancellation and Refunds; Force Majeure

A Participant who qualifies for the Prize and then attempts to cancel or return their order(s) will not receive a refund for such order(s). Young Living will not be held responsible if fulfillment of the Prize is prevented or delayed due to any of the following: strikes including transportation or workers' strikes, picket lines, boycott efforts, fires, floods, accidents, war (whether or not declared), revolution, riots, insurrections, acts of God, acts of government (including, without limitation, any agency or department of the United States of America and local authorities in the markets on this promotion), acts of the public enemy, scarcity or rationing of gasoline or other fuel or vital products, inability to obtain materials or labour, epidemic or pandemic, or other causes that are reasonably beyond the control of Young Living.

License

By participating in the Bali Bound Promotion and accepting the Prize, a Participant consents to the use of their name, address (city and state/province of residence/country), voice, statements relating to the Bali Bound Promotion and Young Living, and photographs or other likeness, without further compensation, notification, or permission, in any publicity or advertising carried out by Young Living or any related entities in any media without territorial or time limitation, except where prohibited by law.

Limitations of Liability

Young Living and its affiliates, subsidiaries, and parent companies are not responsible for any inaccuracies in information that may be used in the Bali Bound Promotion, for any technical or human error that may occur in the processing of orders, including data entered by Participant, any miscommunications such as technical failures related to computer, telephone, cable, and unavailable network or server connections, related technical failures, or other failures related to hardware, software, or virus, or incomplete, late, or misdirected orders. Any compromise to the fair and proper conduct of the Bali Bound Promotion related to a computer virus or similar type of technical impairment that may affect the proper fairness, security, and administration of the Bali Bound Promotion may result in the termination, amendment, or modification of the entire Bali Bound Promotion or a portion thereof at the sole discretion of Young Living. Young Living reserves the right, in its sole discretion, to void any order of any Participant whom Young Living believes have attempted to tamper with or impair the administration, security, or fairness of the Bali Bound Promotion or to disqualify any Participant who acts in a non-sportsmanlike manner or with the intent to threaten or harass any other person.

By participating in the Bali Bound Promotion each Brand Partner waives all rights to claim punitive, incidental and consequential damages, attorneys' fees, or any damages other than actual out-of-pocket costs or losses that may arise in connection with participation in the Bali Bound Promotion, acceptance, possession, and/or use of the Prize.

All causes of action arising out of or in connection with the Bali Bound Promotion or the Prize awarded shall be resolved individually, without resort to any form of class action. Some jurisdictions may not allow certain limitations on damages or the ability to seek damages through a class action, so some of these restrictions may not apply to you.

Other Rules and Regulations

Each Prize recipient will be responsible for all applicable taxes on their Prize, whether or not the Prize is used, unless they refuse to accept the Prize at the time it is presented. Where applicable, the Prize recipient will have the fair market value of the accepted Prize reported on an applicable tax form (e.g., a Form 1099-NEC in the USA or Form T4A in Canada). If aspects of the Prize change outside the control of Young Living, or if, for any reason, all or any portion of the Prize is or becomes unavailable, Young Living will not be liable or responsible for any such changes and reserves the right to substitute the Prize of equivalent or greater value at Young Living's sole and absolute discretion. No transfer of the Prize to a third party is permitted. No cash substitutions will be offered. By accepting the Prize, the recipient agrees that Young Living shall not be liable for any injuries, damages, or losses of any kind resulting from or in connection with the awarding, acceptance, possession, or use of the Prize or any aspects or parts thereof.

Young Living will be the final arbiter of all rule interpretations and qualification determinations and such decisions will be final. Where applicable, any qualification subsidy will be reported as income on the recipients'

annual 1099 form (or other applicable tax form in the recipient’s market). If applicable, Prize recipients will be responsible for paying all taxes on subsidy or subsidies granted by Young Living. The Bali Bound Promotion is void where prohibited by law. All Participants who participate and qualify will be subject to auditing or verification of their point totals.

By participating in the Bali Bound Promotion, you (i) acknowledge compliance with these Bali Bound Promotion rules, including all eligibility requirements; (ii) warrant that any information you provide in connection with the Bali Bound Promotion is true and accurate; and (iii) agree to be bound by the decisions of Young Living, which shall be final and binding in all matters relating to the Bali Bound Promotion. Participants who do not comply with these Programme rules, their Young Living Brand Partner Agreement, and Young Living’s Policies and Procedures are subject to disqualification.

Young Living reserves the right in its sole discretion to cancel, modify, or suspend the Bali Bound Promotion at any time, with or without notice, for any reason or no reason.

The Bali Bound Promotion is subject to all applicable federal, state, provincial, municipal, and local laws of each country. All issues and questions concerning the construction, validity, interpretation, and enforceability of these Bali Bound Promotion rules or the rights and obligations of Participants and Young Living in connection with the Bali Bound Promotion shall be governed by and construed in accordance with the substantive laws of the State of Utah for Participants in the United States, without regard to conflicts of law principles. All participants in the United States consent to the jurisdiction and venue of the federal, state, and local courts of Utah. For Participants residing in the participating countries listed in Appendix A, the applicable substantive laws and courts will be those registered under the Brand Partner Agreements in their jurisdiction (e.g. Netherlands for Europe).

In the event of any conflict with any Bali Bound Promotion details contained in these the Bali Bound Promotion rules and Bali Bound Promotion details contained in other materials (including, without limitation, any point of sale, online, or print advertising), the details of the Bali Bound Promotion as set forth in these Bali Bound Promotion rules shall prevail.

The invalidity or unenforceability of any provision of these Bali Bound Promotion rules shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Bali Bound Promotion rules shall otherwise remain in effect and be construed in accordance with their terms as if the invalid or illegal provision were not contained herein.

EMEA Participating Countries

Albania	Faroe Islands	Kazakhstan	Portugal
Andorra	Finland	Kosovo	Romania
Armenia	France	Latvia	San Marino
Austria	Germany	Liechtenstein	Serbia
Belgium	Gibraltar	Lithuania	Slovakia
Bosnia and Herzegovina	Greece	Luxembourg	Slovenia
Bulgaria	Greenland	Malta	South Africa
Canary Islands	Guernsey	Moldova	Spain
Ceuta	Holy See	Monaco	Svalbard and Jan Mayen
Croatia	Hungary	Montenegro	Sweden
Cyprus	Iceland	Netherlands	Switzerland
Czech Republic	Ireland	North Macedonia	Ukraine
Denmark	Italy	Norway	United Kingdom
Estonia	Jersey	Poland	

Appendix A

Participants agree and understand that the Bali Bound Promotion is sponsored by the legal entity in their country of residence as detailed below. The legal entity sponsoring the Bali Bound Promotion for each Participant is determined by the primary billing address as listed on the Participant's Young Living distributor account as of the start date of the Promotion Period.

Participant's Primary Country of Residence at the Start of the Promotion Period	Sponsor	Sponsor's Address
United States	Young Living Essential Oils, LC	1538 W. Sandalwood Dr., Lehi, UT 84043
Canada	Young Living Canada ULC	Suite 350, 7326 - 10th Street N.E. Calgary, Alberta T2E 8W1
Mexico	Young Living Mexico SRL	Av. Paseo de la Reforma No. 243, Piso 9 Colonia Cuauhtémoc, Delegación Cuauhtémoc, C.P. 06500, Ciudad de Mexico
Ecuador	Young Living Ecuador S.A.S.	Chongón Km 24 vía a la Costa Guayaquil, Ecuador C.P. 090901
Europe	Young Living Europe B.V. Ltd.	Peizerweg 97, 9727 AJ Groningen, Netherlands Tel: +44 (0)1480 710032 Fax: + 44 (0)2038 573431
Hong Kong and Macau	Young Living Hong Kong Limited	10/F Soundwill Plaza II Midtown, 1 Tang Lung Street, Causeway Bay, Hong Kong
Singapore	Young Living Singapore Pte. Ltd.	111 Somerset Road, #05-18 TripleOne Somerset, Singapore 238164
Malaysia	Young Living Malaysia Sdn Bhd	L1-1 Tower 7, Avenue 3, Bangar South, No. 8, Jalan Kerinchi, 59200, Kuala Lumpur, Malaysia
Japan	Young Living Japan Inc.	Tokyo Central Omotesando, 4-3-15 Jingumae, Shibuya-ku, Tokyo, Japan
Taiwan	Young Living Taiwan Inc, Taiwan Branch	8/F, Nos. 89, 89-1, 89-2 and 89-3 SongRen Road, XinYi District, Taipei City Tel: 02-7747-4888 Fax: 0277474889
Indonesia	PT Young Living Indonesia	Agro Plaza 12th Floor, Jalan HR Rasuna Said, Kavling X-2, No. 1, Kuningan Timur, Setiabudi, Jakarta, 12950, DKI Jakarta, Indonesia
Colombia	Young Living Colombia SAS	Avenida 19 105 – 53, Bogotá, Colombia
Philippines	Young Living Philippines LLC, Philippine Branch	12th Floor, Twenty-Five Seven McKinley, 25th Street Corner 7th Avenue, Bonifacio Global City
South Korea	Young Living Korea Limited Company	Taehaeranro 419 Gangnam Finance Plaza 9F, Gangnam Gu, Seoul, Korea As of 5/17/24: 17th Floor, 137, Olympic-ro 35-gil, Songpa-gu, Seoul
Africa	Young Living Africa (PTY) Ltd.	Clearwater Office Park, Building 6, Cnr of Christian de Wet and Millennium Boulevard, Strubensvalley, Roodepoort Gauteng 1724
Costa Rica	Young Living Costa Rica, S R L	San Jose, Sabana Norte, Centro Comercial frente al Colegio Los Angeles. Local numero 8C, Costa Rica

